

This report is filtered

Only show: #2 Question "Which organisation do you work for?" is one of the following answers ("East Midlands NPS", "North West NPS", "South Central NPS", "South East & Eastern NPS", "South West NPS", "West Midlands NPS")

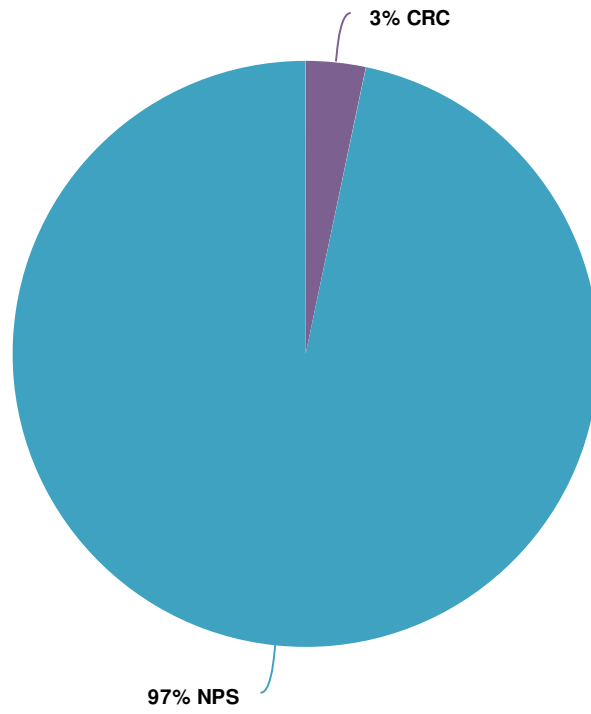
# Report for Recovery Thematic - RO Survey

## Response Counts



Totals: 151

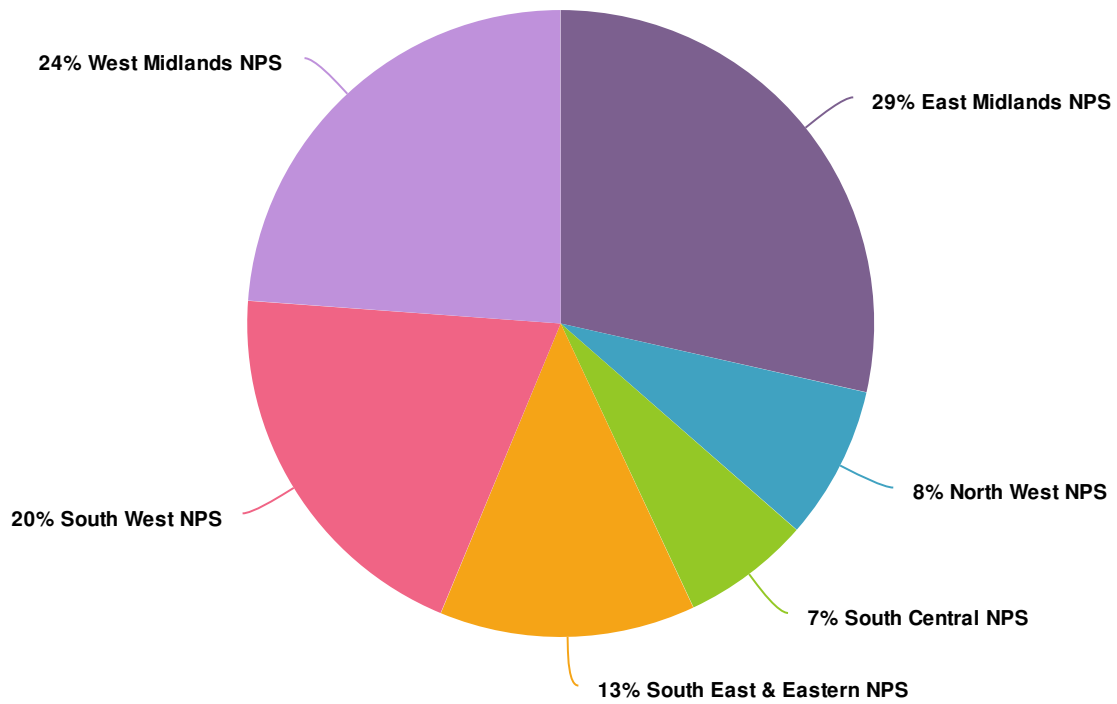
# 1. What organisation do you work for?



Value	Percent	Responses
CRC	3.3%	5
NPS	96.7%	145

**Totals: 150**

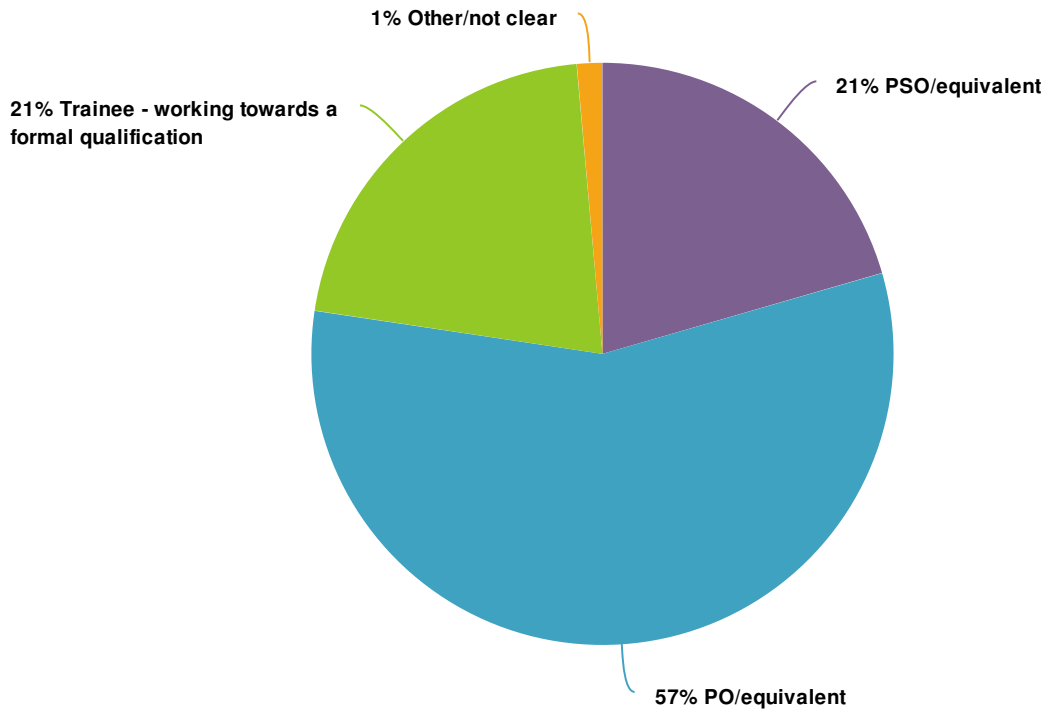
## 2. Which organisation do you work for?



Value		Percent	Responses
East Midlands NPS		28.5%	43
North West NPS		7.9%	12
South Central NPS		6.6%	10
South East & Eastern NPS		13.2%	20
South West NPS		19.9%	30
West Midlands NPS		23.8%	36

Totals: 151

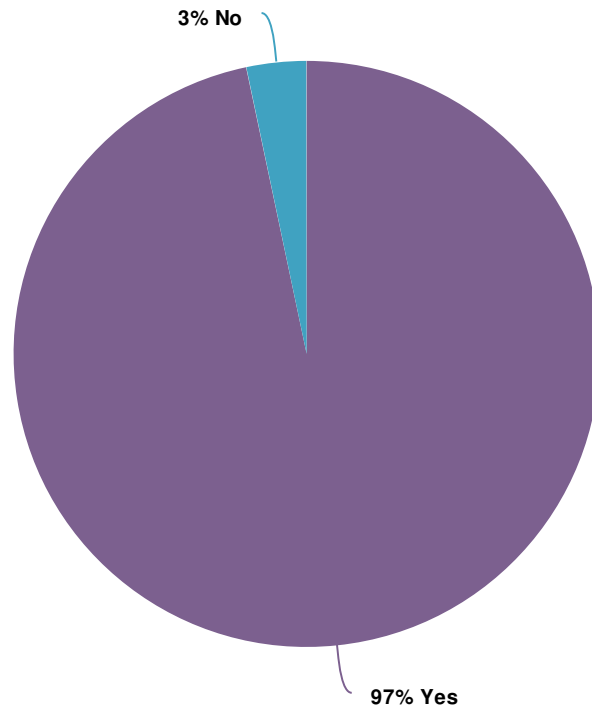
### 3. What is your grade?


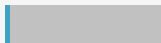


Value	Percent	Responses
PSO/equivalent	20.5%	30
PO/equivalent	56.8%	83
Trainee - working towards a formal qualification	21.2%	31
Other/not clear	1.4%	2

Totals: 146

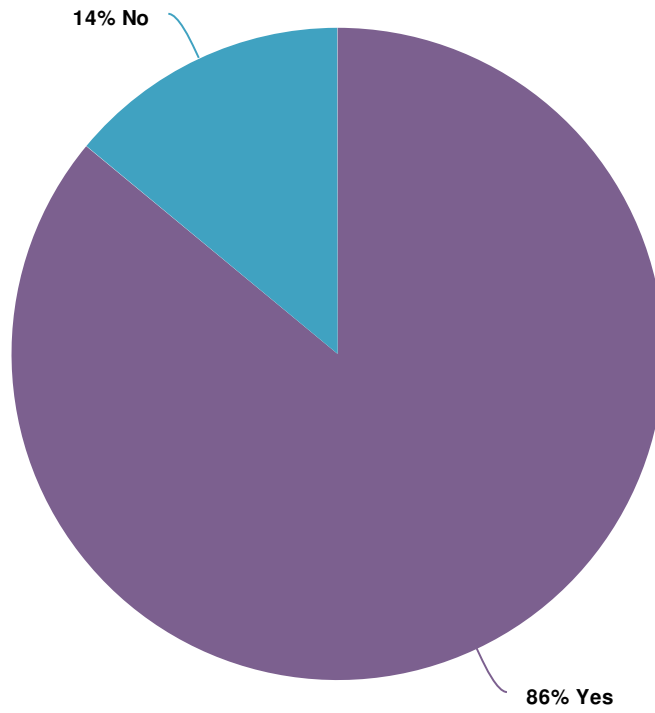
4. Have you been working throughout the period of lockdown/EDM, other than for leave?


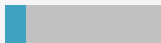


Value		Percent	Responses
Yes		96.7%	145
No		3.3%	5

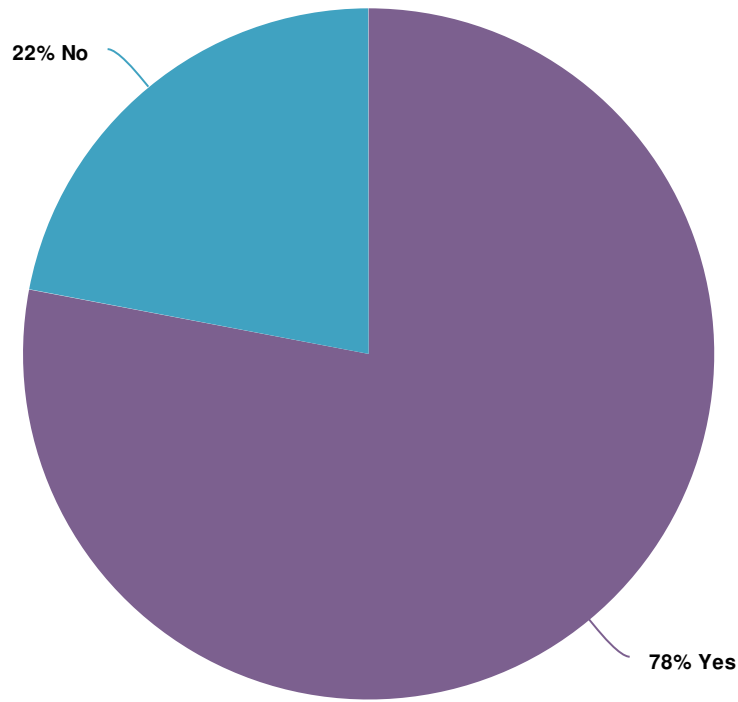
Totals: 150

5. Have you received sufficient guidance about how to manage your work during the EDM period?



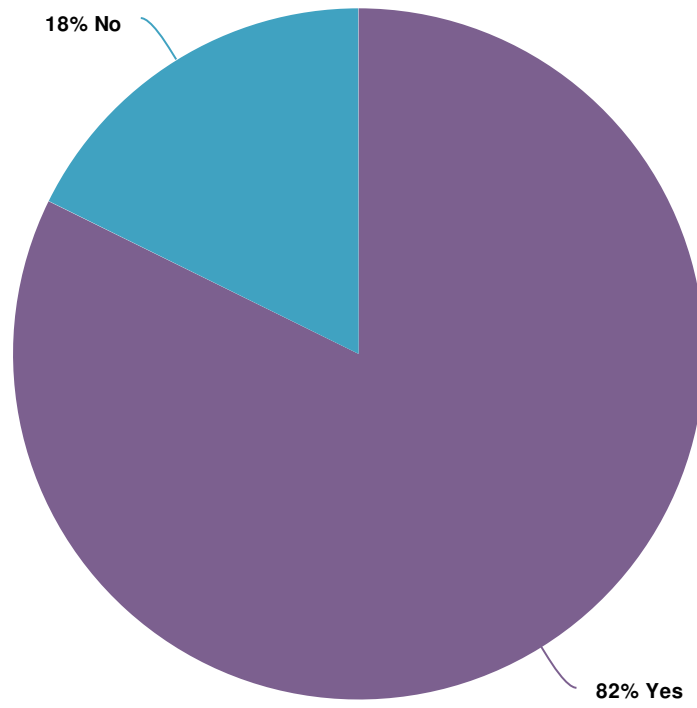
Value		Percent	Responses
Yes		86.0%	129
No		14.0%	21
			<b>Totals: 150</b>

6. Have you recieved sufficient guidance about how to manage your work as recovery has occurred?



Value	Percent	Responses
Yes	78.0%	117
No	22.0%	33
		<b>Totals: 150</b>

7. Do you think senior leaders have communicated their strategies sufficiently well with the introduction of EDM?

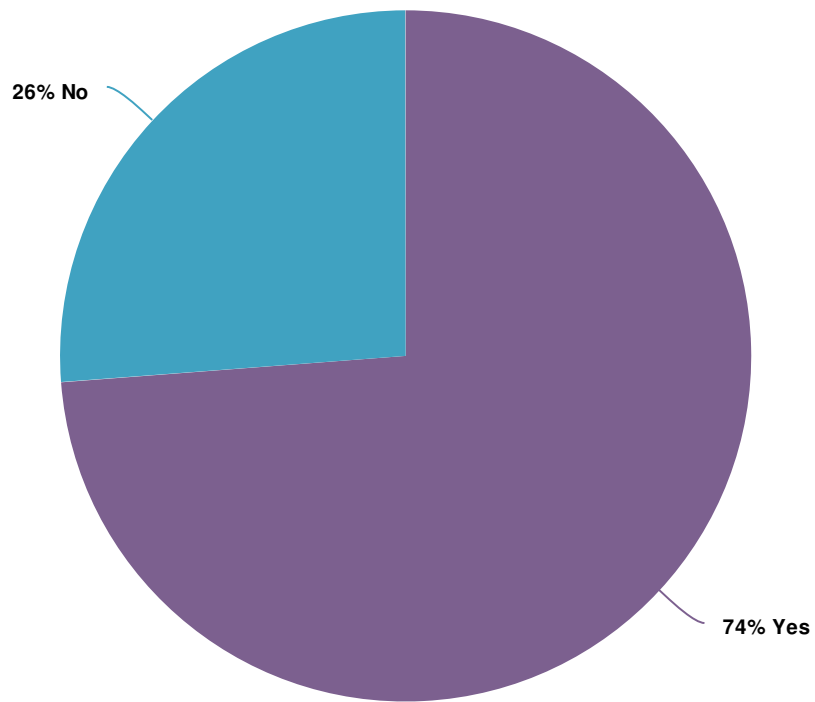


Value	Percent	Responses
Yes	82.3%	121
No	17.7%	26

Totals: 147



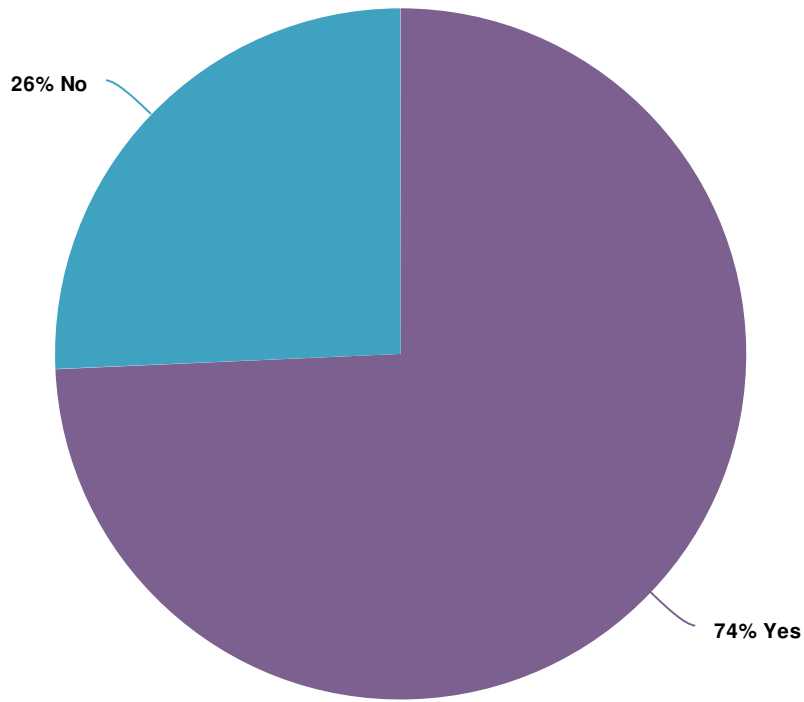
8. Do you think senior leaders have communicated their strategies sufficiently well as restrictions have been reduced?



Value		Percent	Responses
Yes		73.8%	110
No		26.2%	39

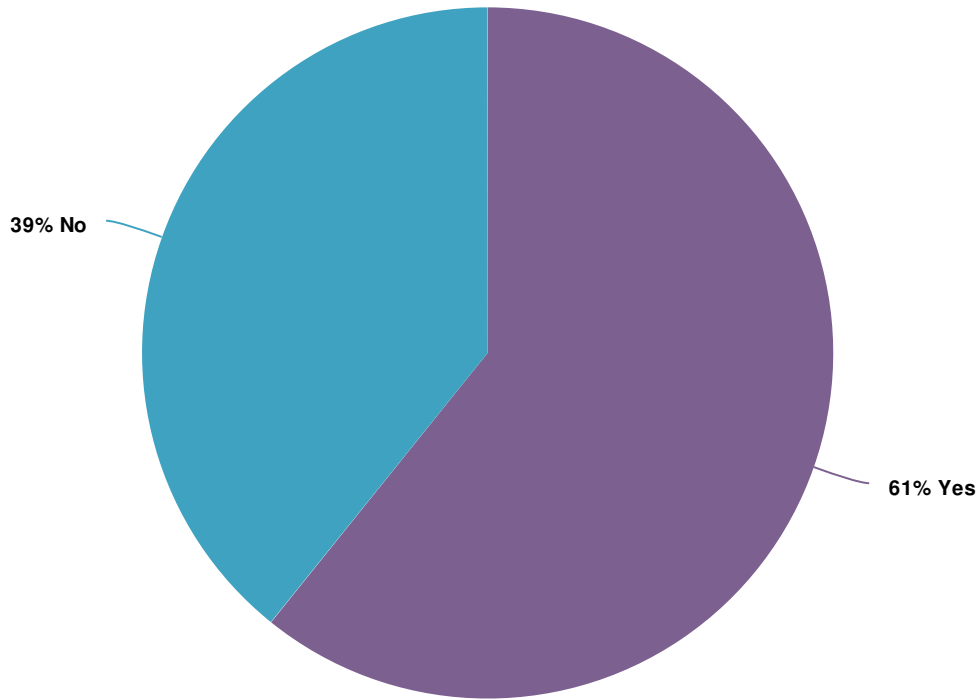
Totals: 149



9. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly with the introduction of EDM?



Value	Percent	Responses
Yes	74.3%	107
No	25.7%	37
		<b>Totals: 144</b>

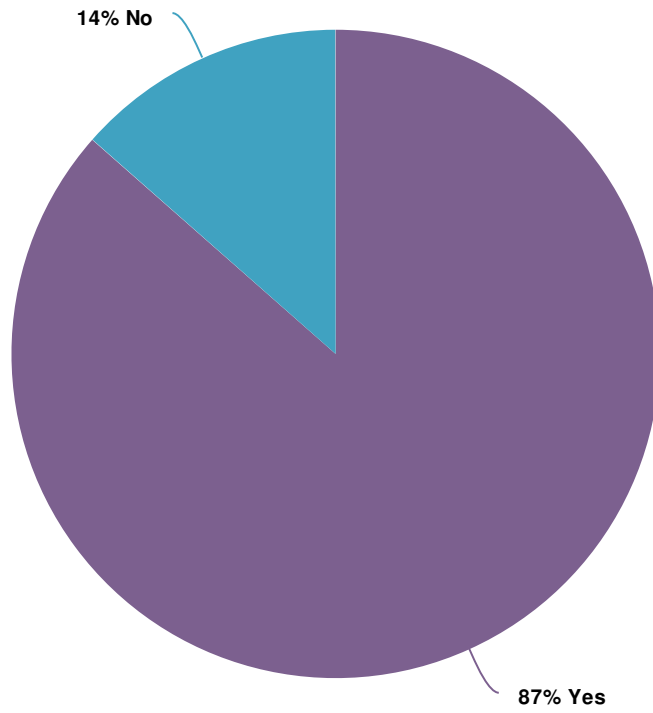
10. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly as restrictions have been reduced?



Value		Percent	Responses
Yes		60.8%	90
No		39.2%	58

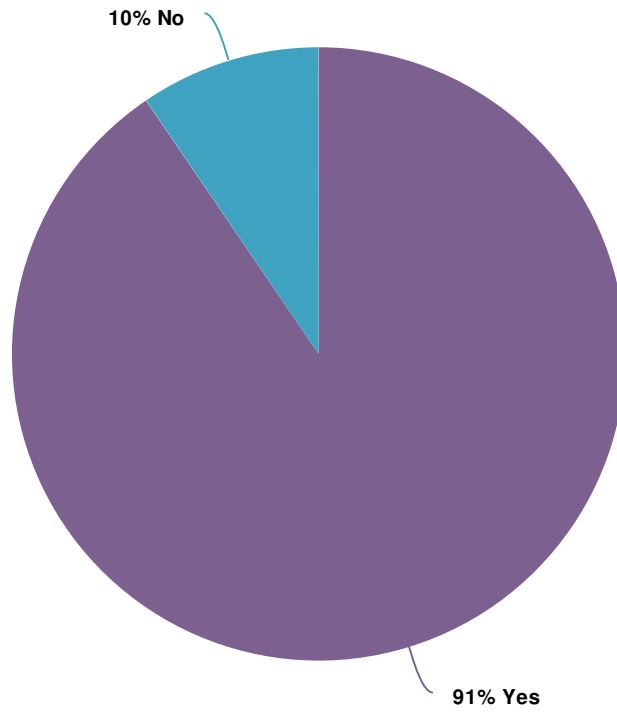
Totals: 148

11. Do you think you have had the necessary skills, ability, and knowledge to work as required during the period of EDM?



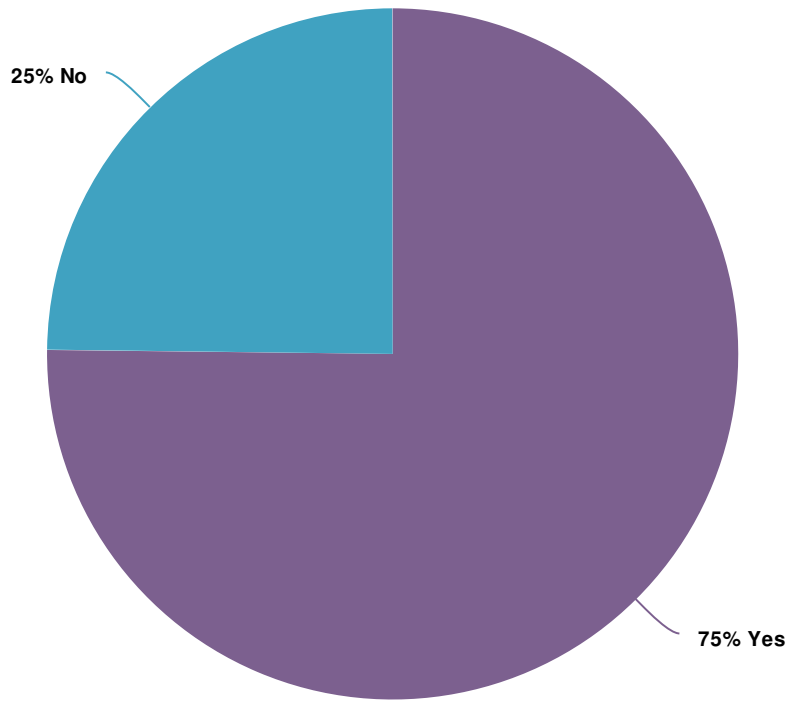
Value	Percent	Responses
Yes	86.5%	128
No	13.5%	20
		<b>Totals: 148</b>

12. Do you think you have had the necessary skills, ability, and knowledge to work as required as restrictions have been reduced?



Value		Percent	Responses
Yes		90.5%	134
No		9.5%	14
			<b>Totals: 148</b>

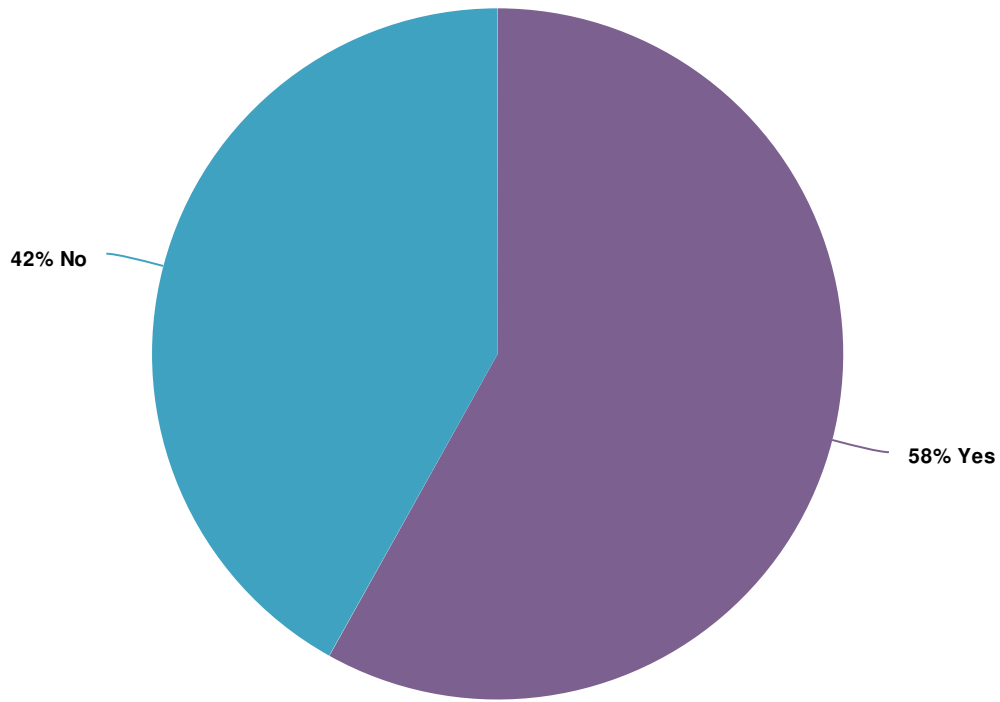
13. Have any aspects of your work been particularly difficult to manage during the period of EDM?





Value		Percent	Responses
Yes		75.2%	112
No		24.8%	37

Totals: 149

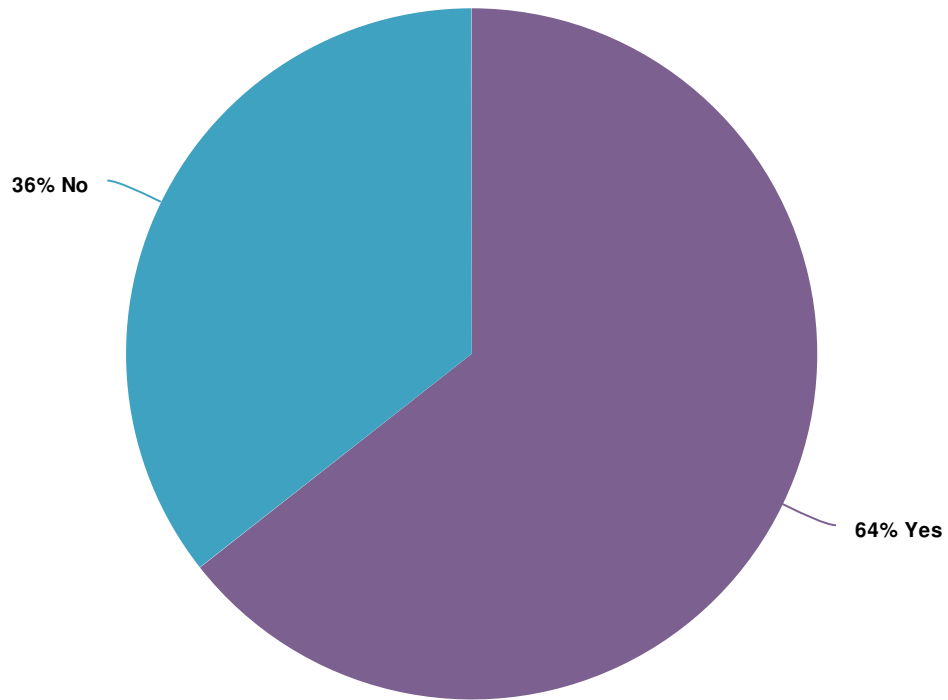
14. Have any aspects of your work been particularly difficult to manage as restrictions have been reduced?





Value		Percent	Responses
Yes		58.1%	86
No		41.9%	62

Totals: 148

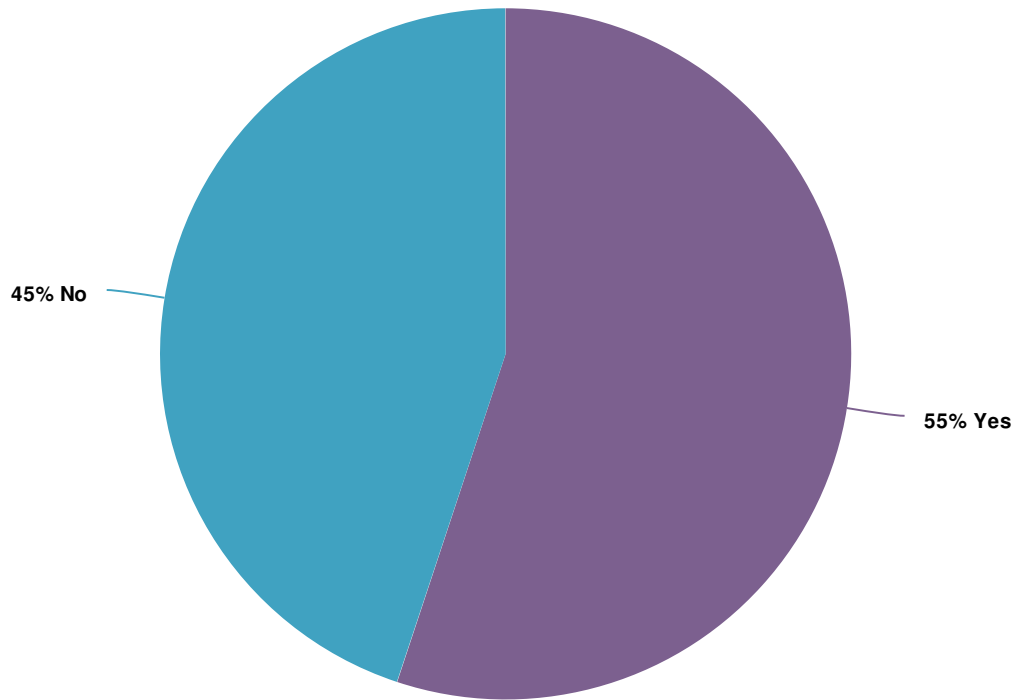
15. Do you think your workload was manageable prior to EDM?



Value		Percent	Responses
Yes		64.4%	94
No		35.6%	52
			Totals: 146

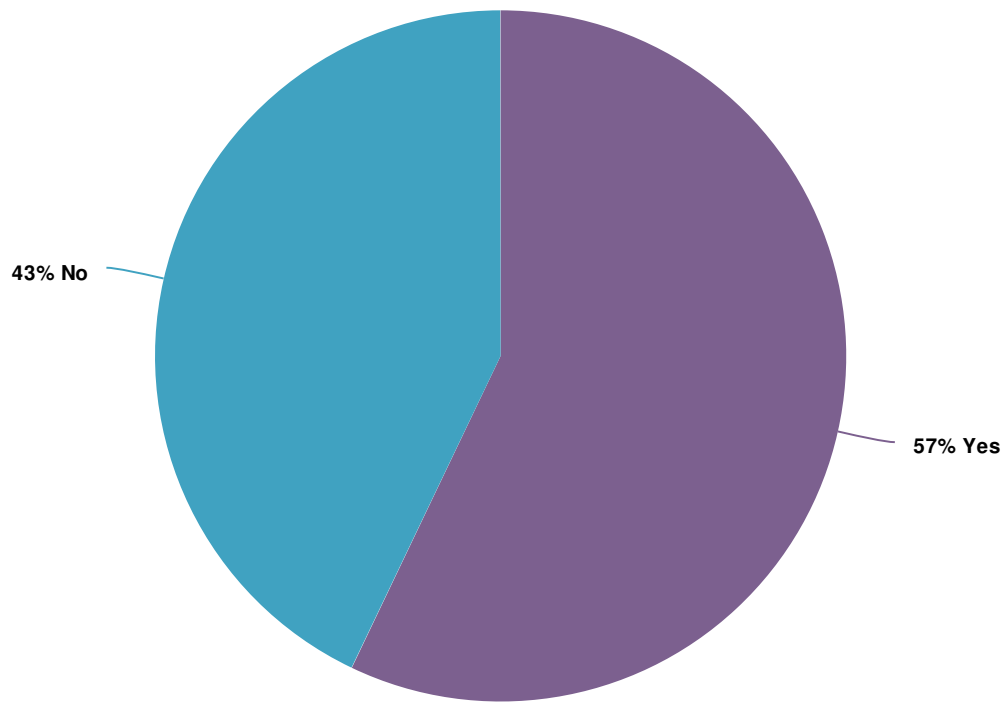




16. Do you think your workload was manageable during the period of EDM?



Value	Percent	Responses
Yes	55.1%	81
No	44.9%	66
<b>Totals: 147</b>		

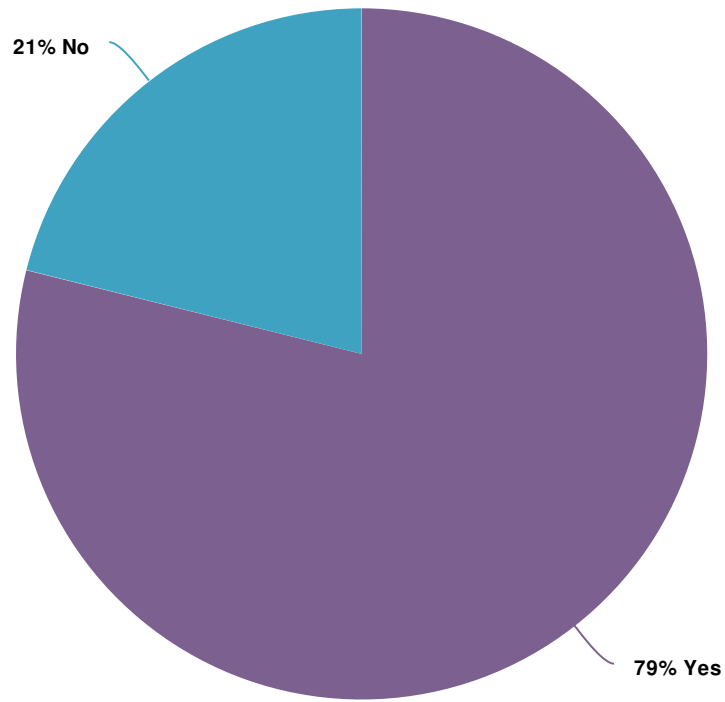
17. Do you think your workload has been manageable as restrictions have been reduced?



Value		Percent	Responses
Yes		57.1%	84
No		42.9%	63

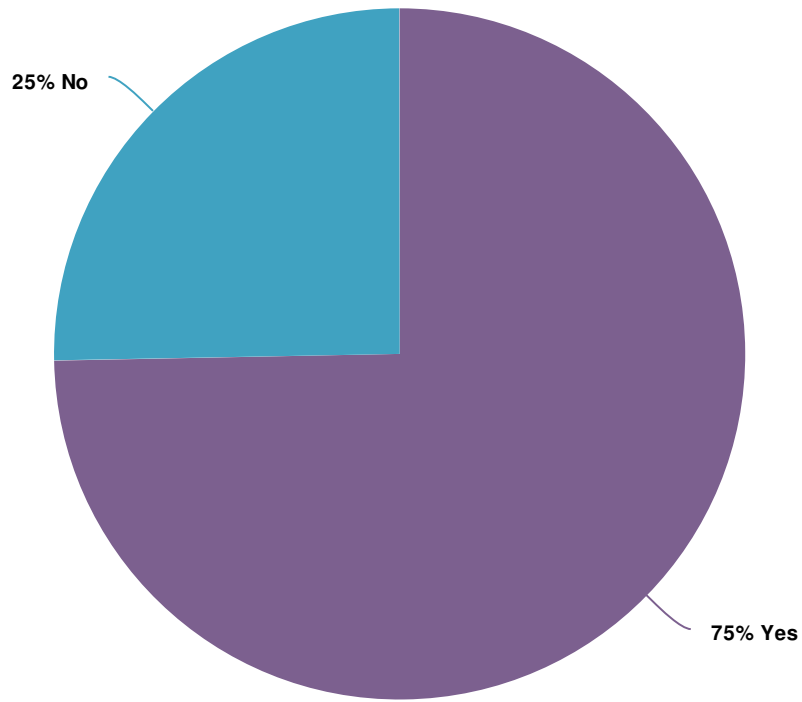
Totals: 147

18. Have you recieved sufficient case-focused supervision during the period of EDM?



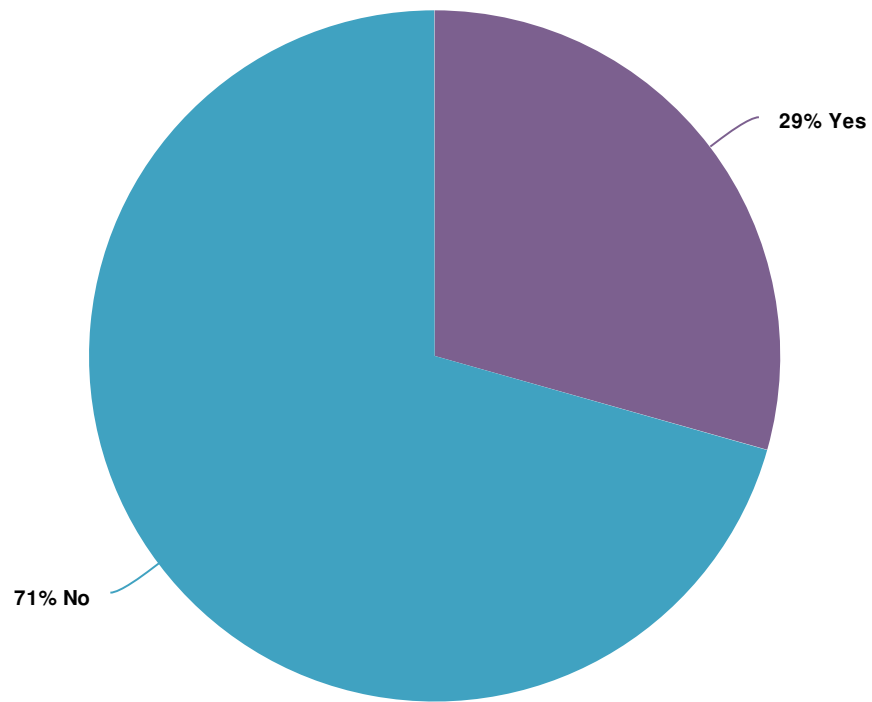
Value	Percent	Responses
Yes	78.9%	116
No	21.1%	31
		<b>Totals: 147</b>



19. Have you recieved sufficient case-focused supervision as restrictions have been reduced?



Value	Percent	Responses
Yes	74.7%	109
No	25.3%	37
<b>Totals: 146</b>		

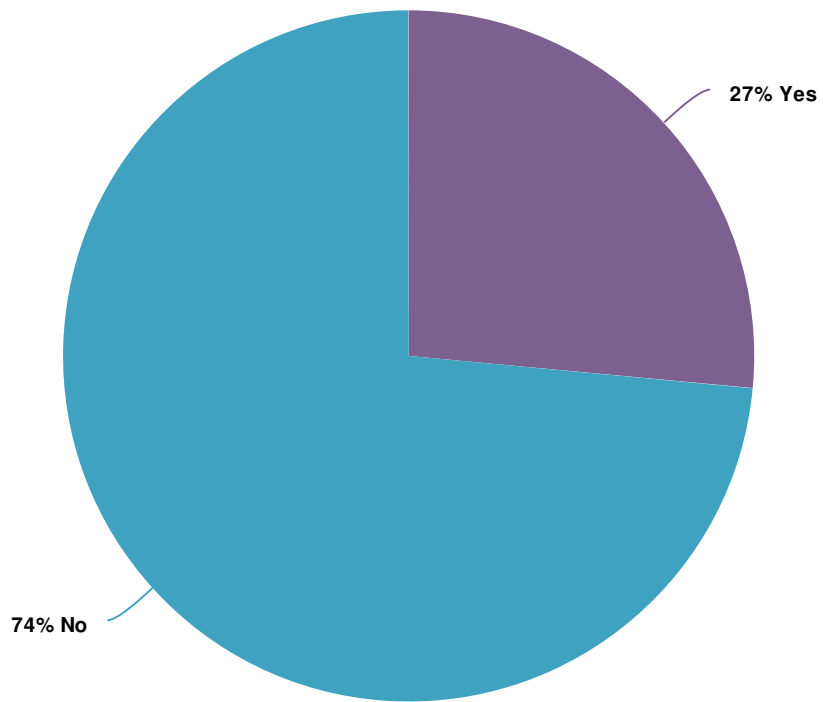
20. Have you received any other support to help you manage your work during the period of EDM?





Value		Percent	Responses
Yes		29.4%	42
No		70.6%	101

Totals: 143

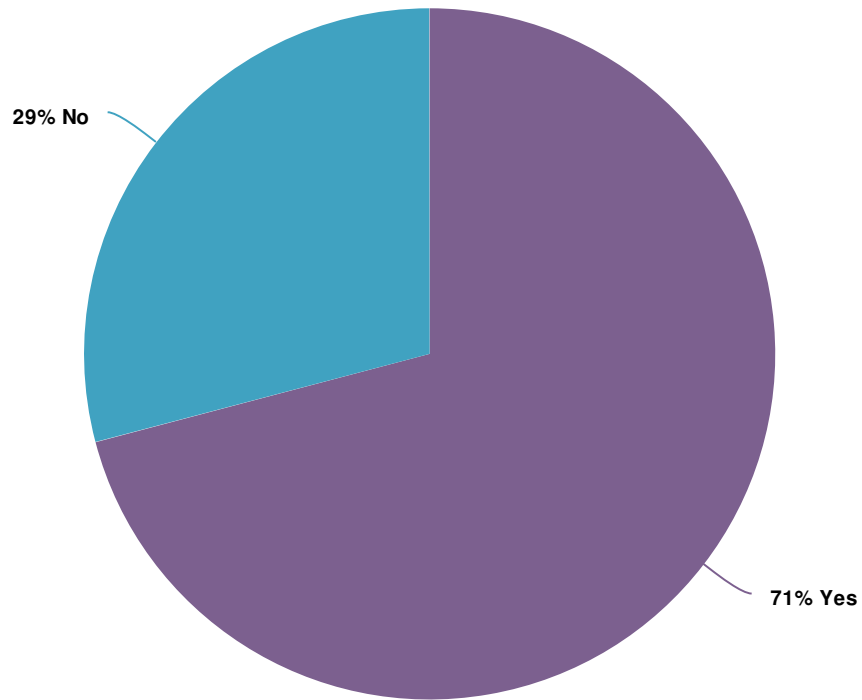
21. Have you received any other support to help you manage your work as restrictions have been reduced?





Value		Percent	Responses
Yes		26.5%	39
No		73.5%	108

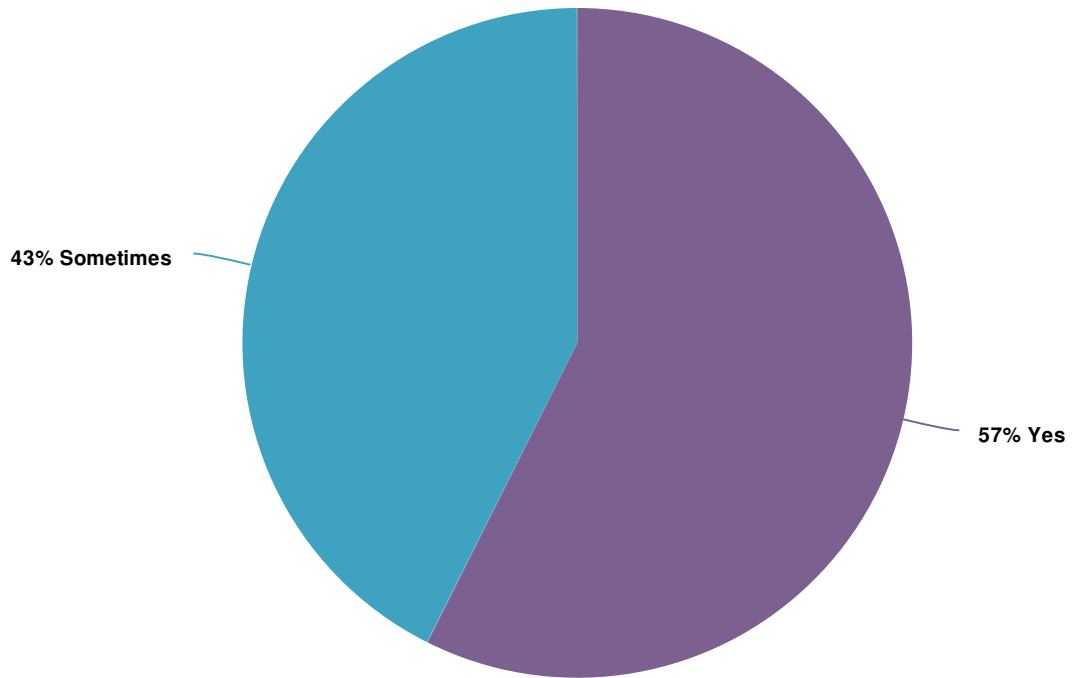
Totals: 147

## 22. Have managers paid sufficient attention to staff wellbeing?



Value		Percent	Responses
Yes		70.9%	105
No		29.1%	43
			Totals: 148

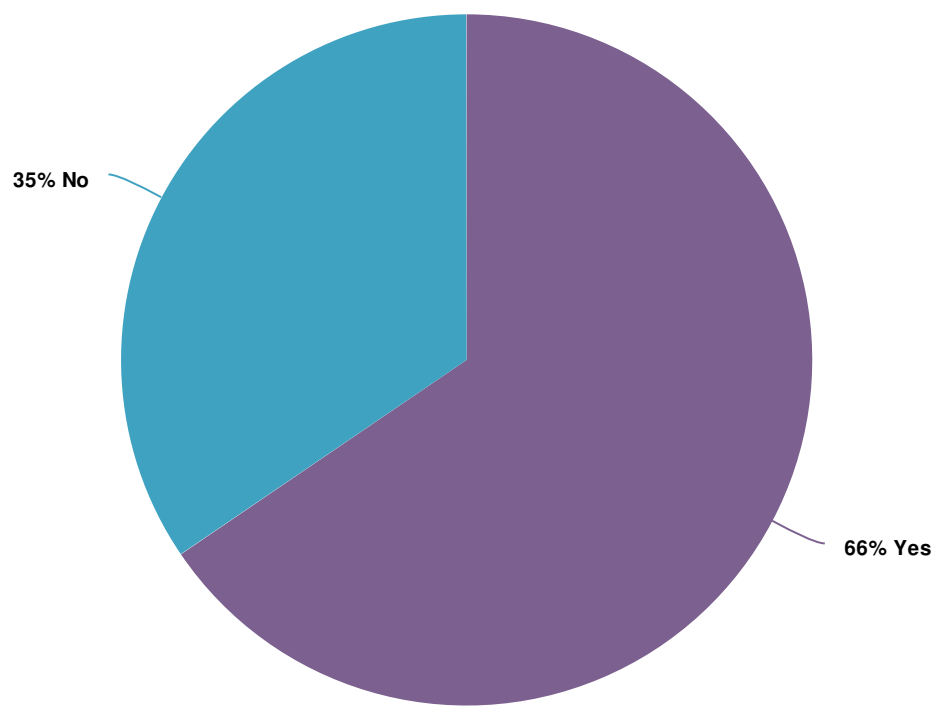
23. During the period of EDM, were you based at home?





Value	Percent	Responses
Yes	57.4%	85
Sometimes	42.6%	63
		<b>Totals: 148</b>

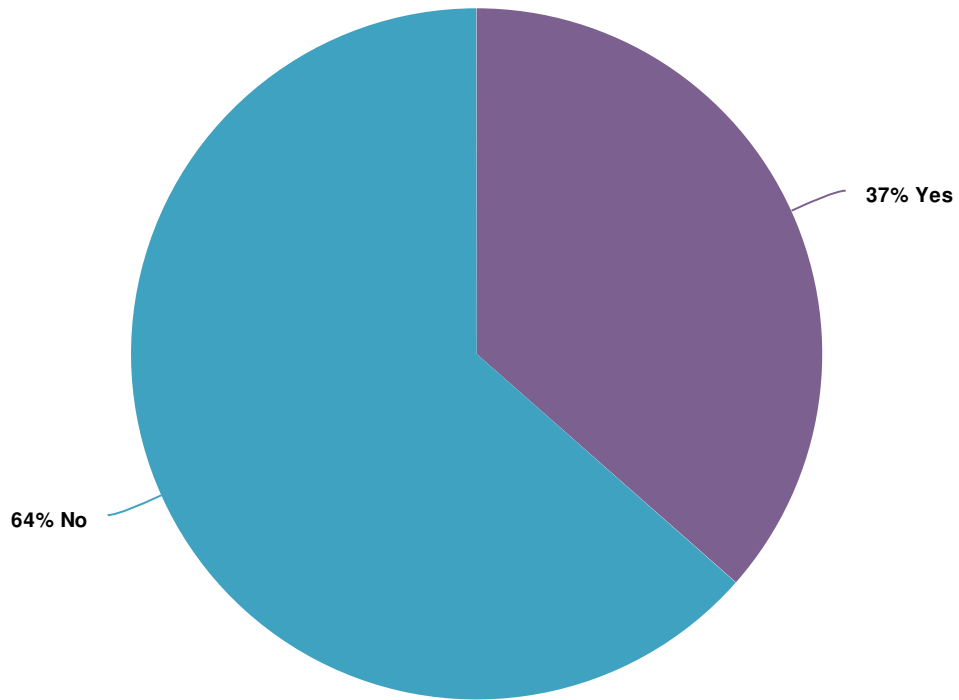


24. If so, did you have sufficient resources (laptop, mobile phone, desk, chair, etc.) to support remote working?



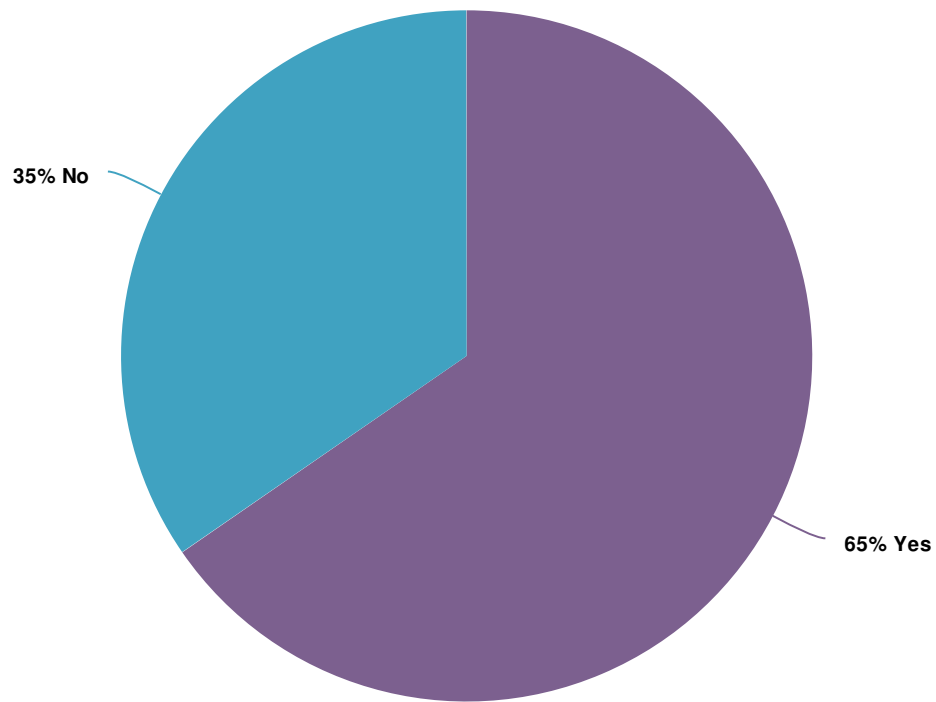
Value		Percent	Responses
Yes		65.5%	95
No		34.5%	50
			Totals: 145


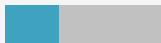
25. Have you had any additional caring responsibilities due to COVID-19?



Value	Percent	Responses
Yes	36.5%	54
No	63.5%	94
		Totals: 148

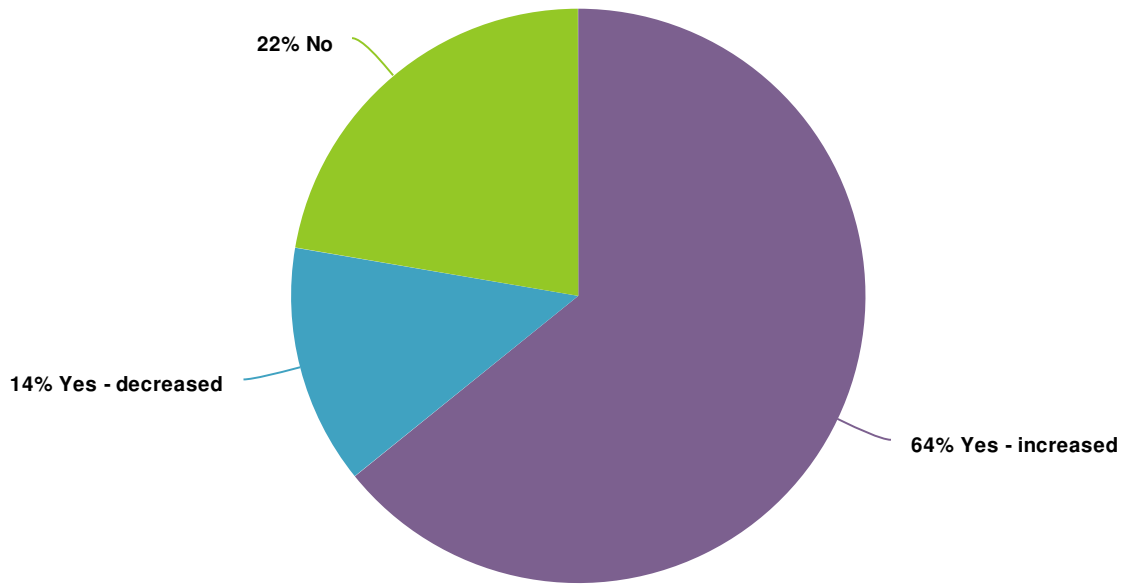
26. If so, have you recieved sufficient support from your organisation to faciliitate this?






Value		Percent	Responses
Yes		65.4%	34
No		34.6%	18

Totals: 52

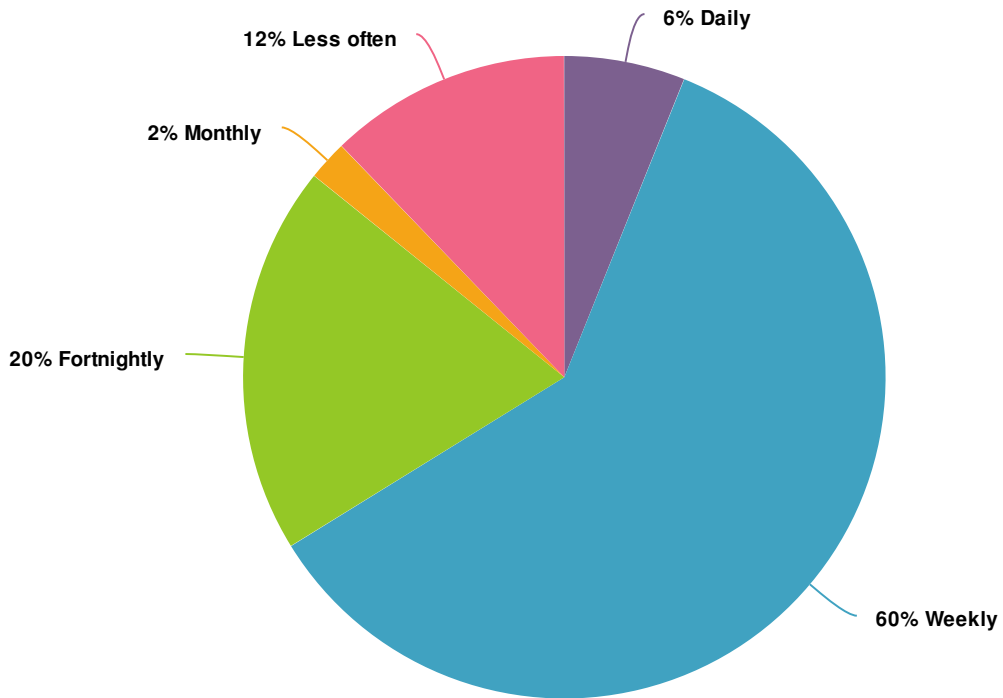
27. Has the frequency of you going to an office changed since the easing of EDM?



Value		Percent	Responses
Yes - increased		64.2%	95
Yes - decreased		13.5%	20
No		22.3%	33

Totals: 148

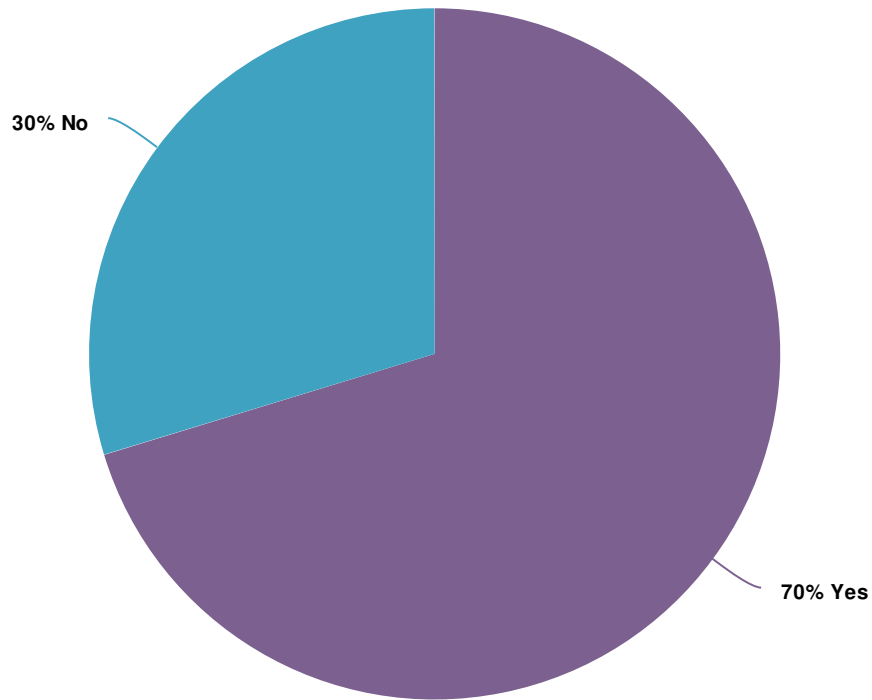
## 28. How often are you going into an office?



Value	Percent	Responses
Daily	6.1%	9
Weekly	60.1%	89
Fortnightly	19.6%	29
Monthly	2.0%	3
Less often	12.2%	18

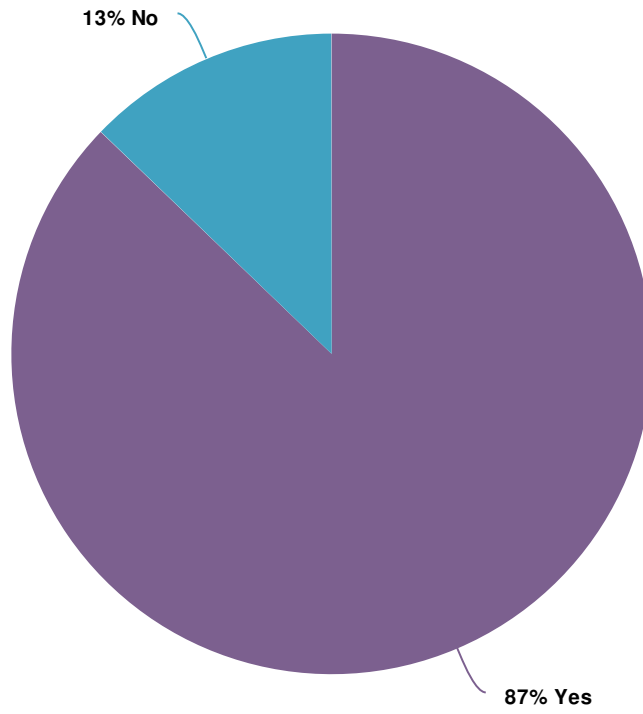
Totals: 148

29. Do you feel safe going into an office?



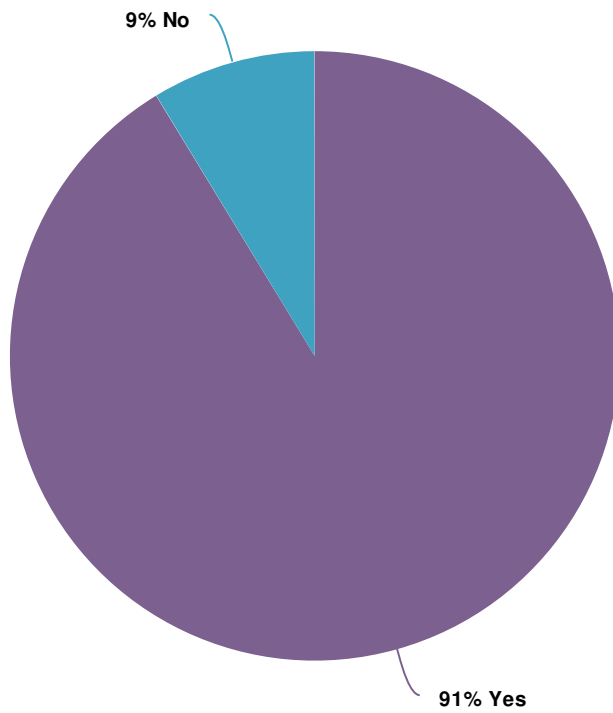
Value	Percent	Responses
Yes	70.3%	104
No	29.7%	44
		Totals: 148



30. Did you undertake any door-step visitis during EDM?



Value	Percent	Responses
Yes	87.2%	129
No	12.8%	19
		Totals: 148

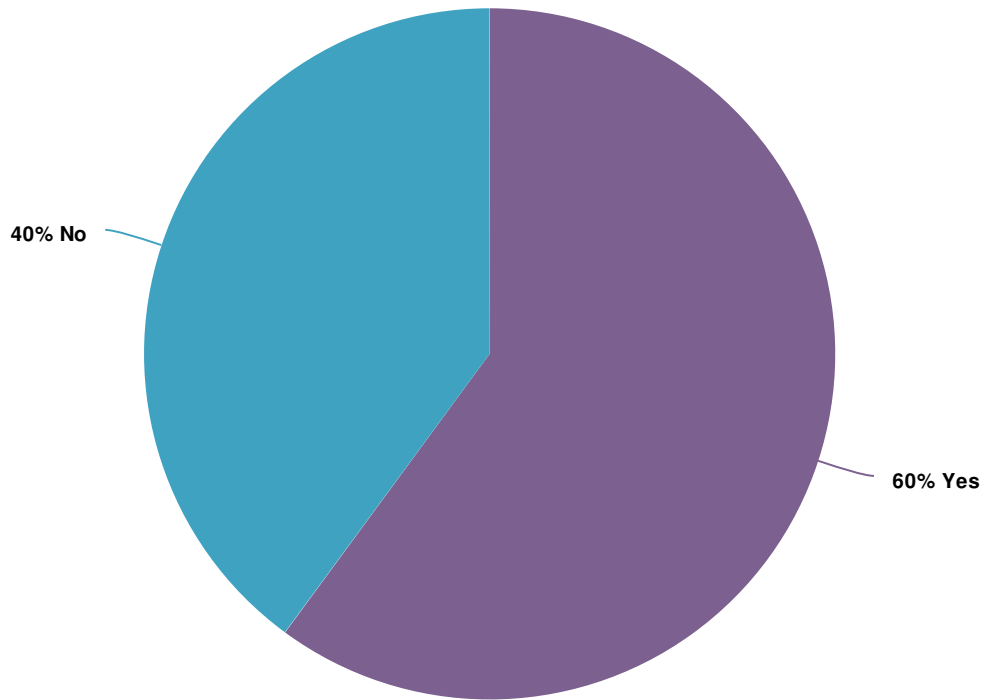
31. If yes, did you feel safe?





Value		Percent	Responses
Yes		91.3%	115
No		8.7%	11
			Totals: 126

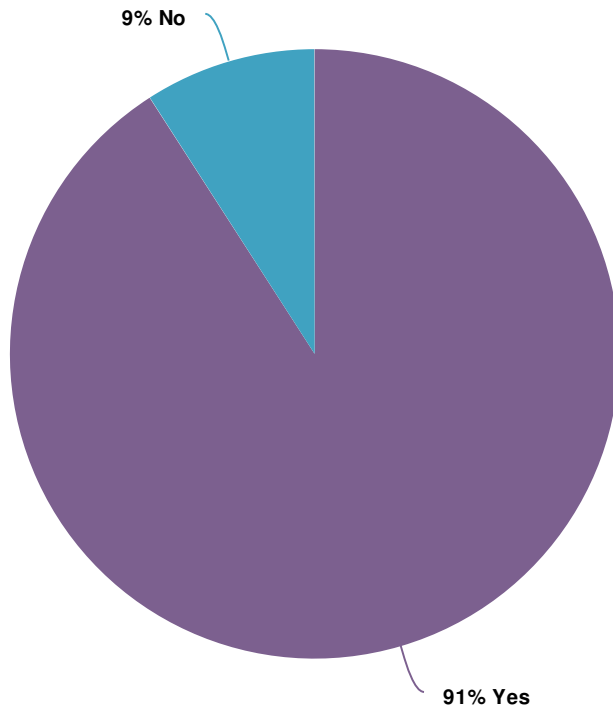


### 32. Are you undertaking door-step visits now?



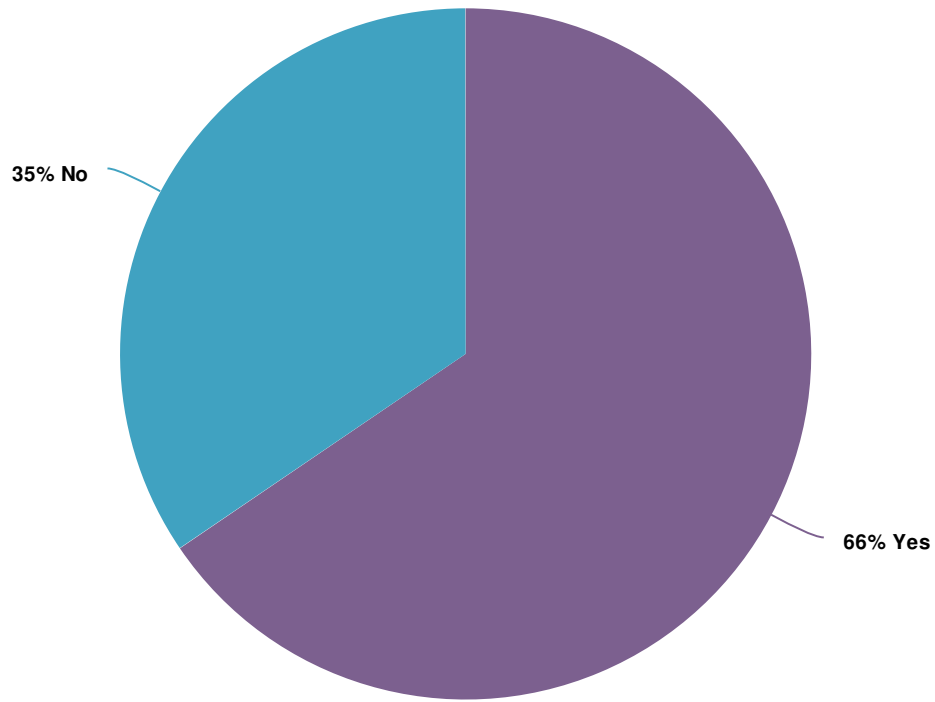
Value		Percent	Responses
Yes		60.1%	89
No		39.9%	59
			Totals: 148


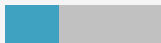
33. If yes, do you feel safe?



Value		Percent	Responses
Yes		90.9%	80
No		9.1%	8
			Totals: 88

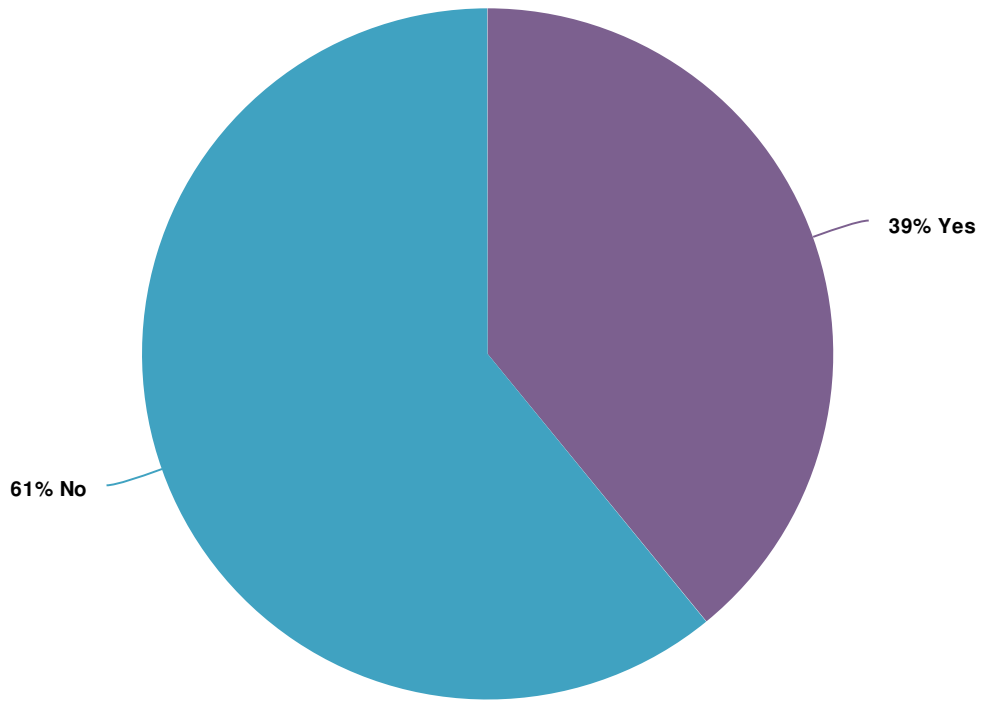
34. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users prior to EDM?





Value		Percent	Responses
Yes		65.5%	91
No		34.5%	48

Totals: 139

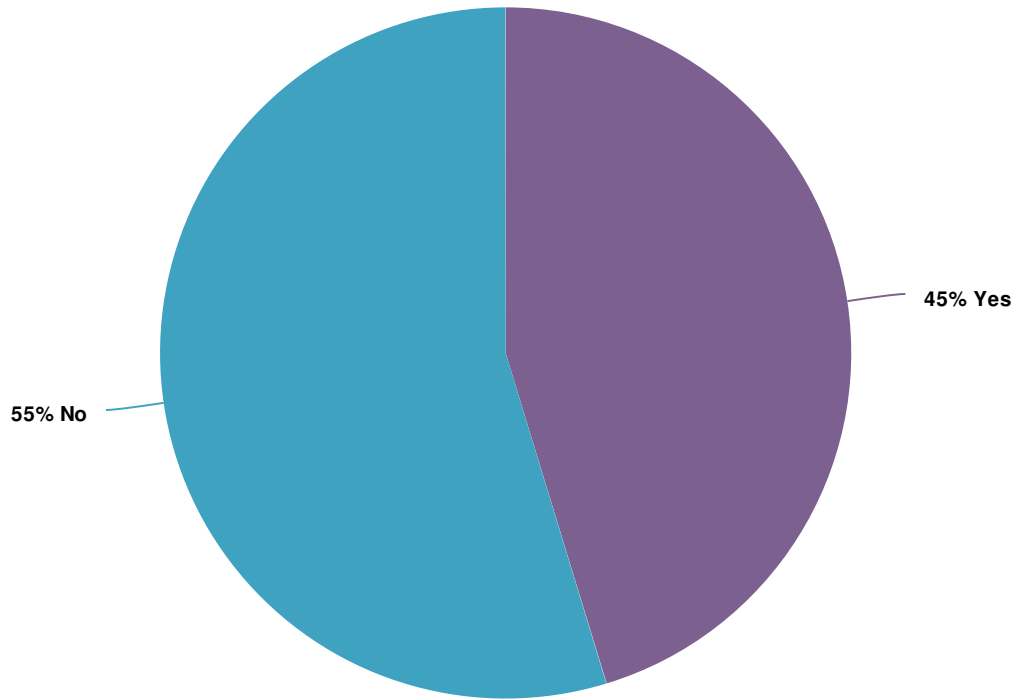
35. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users during the EDM period?





Value		Percent	Responses
Yes		39.1%	54
No		60.9%	84

Totals: 138

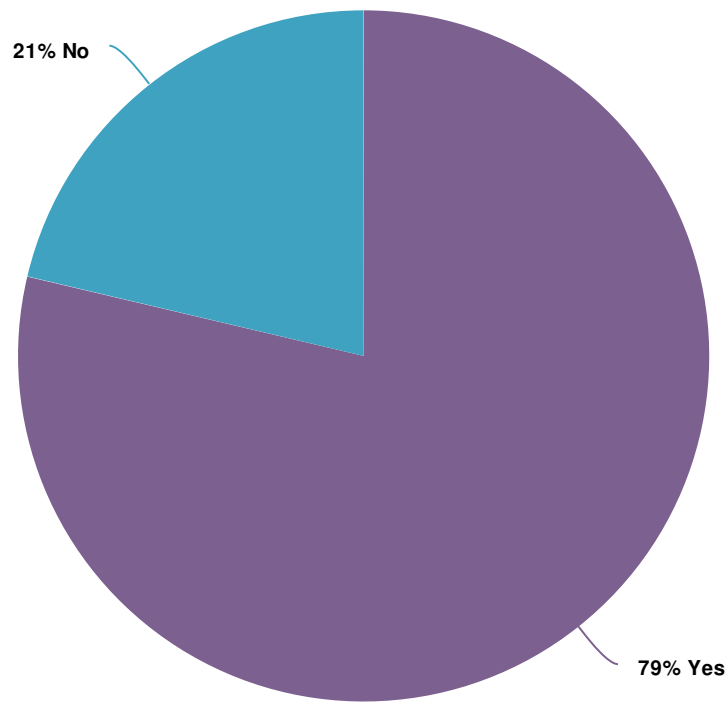
36. Have you had access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users as restrictions have reduced?



Value		Percent	Responses
Yes		45.3%	63
No		54.7%	76

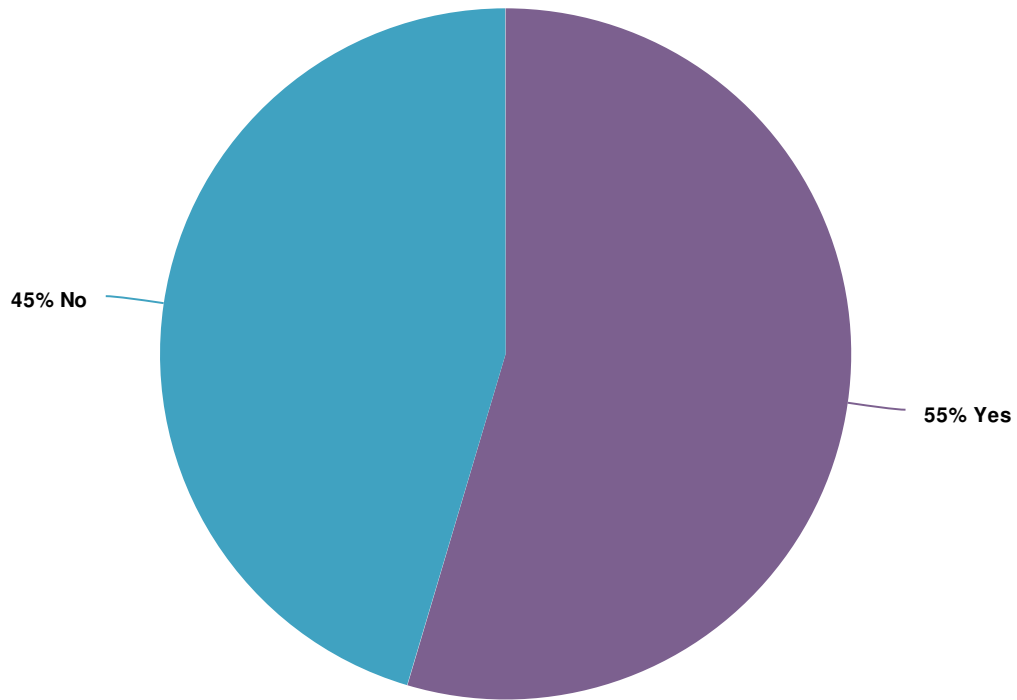
Totals: 139



37. Did you have sufficient access to services and agencies to manage the risk of harm to others prior to EDM?



Value	Percent	Responses
Yes	78.7%	111
No	21.3%	30
		<b>Totals: 141</b>

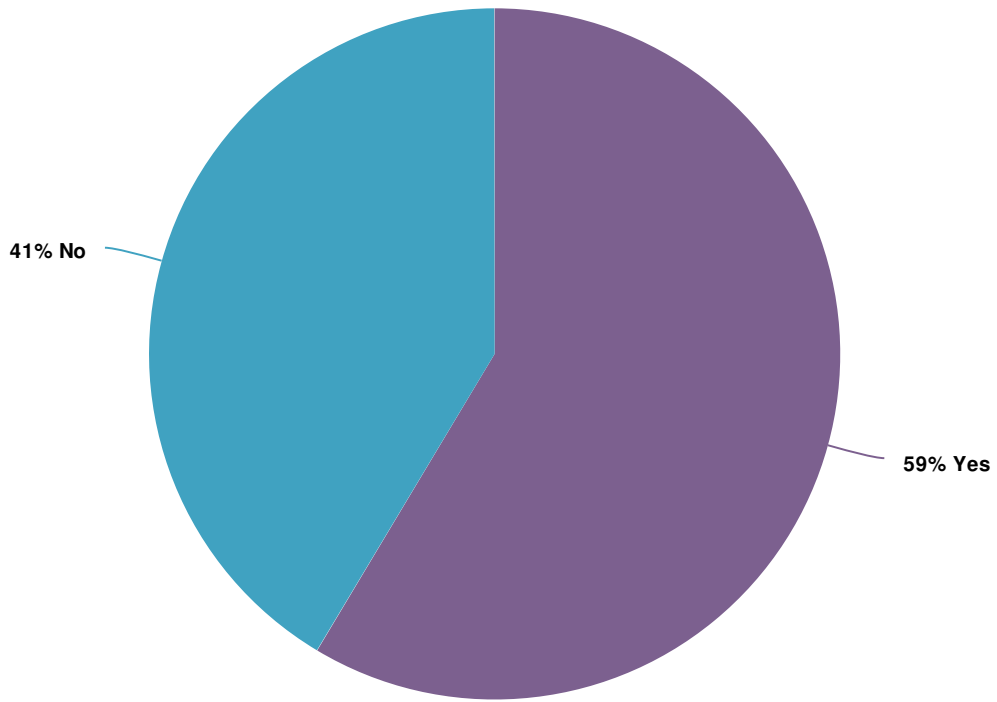
38. Did you have sufficient access to services and agencies to manage the risk of harm to other during the EDM period?



Value		Percent	Responses
Yes		54.6%	77
No		45.4%	64

Totals: 141

39. Have you had sufficient access to services and agencies to manage the risk of harm to others as restrictions have reduced?

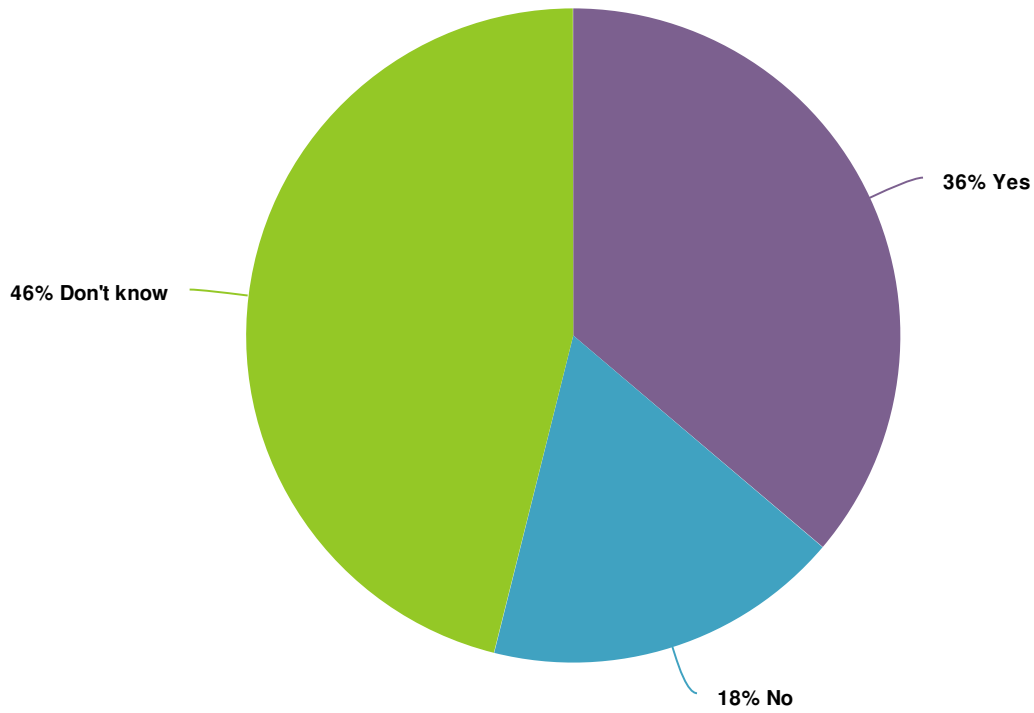


Value	Percent	Responses
Yes	58.6%	82
No	41.4%	58

Totals: 140



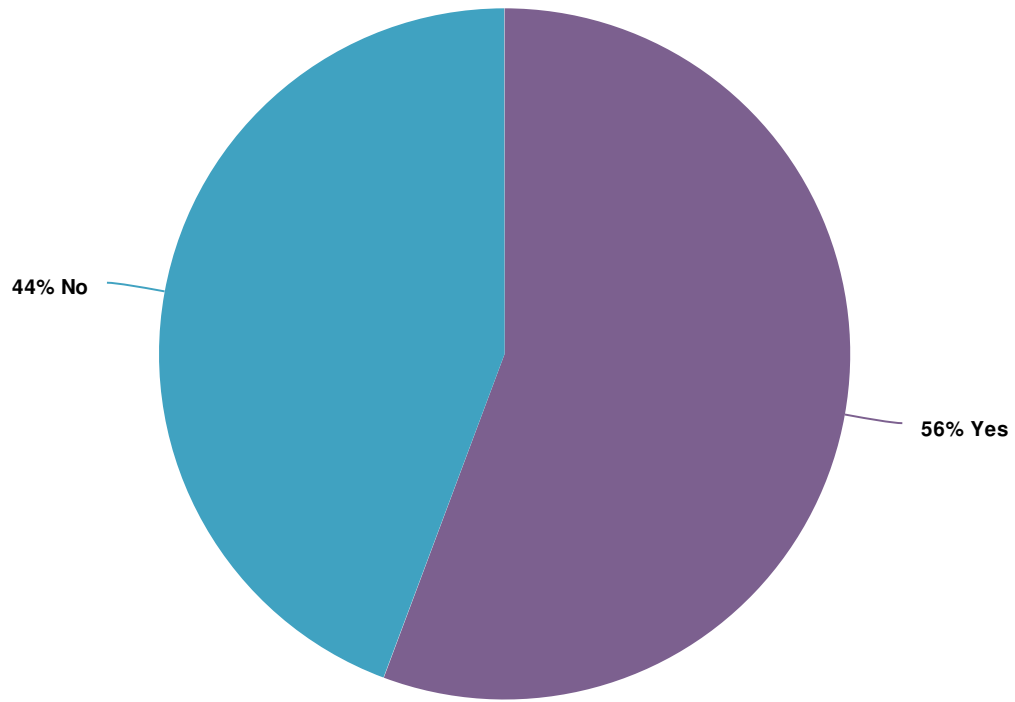
40. Has there been any learning from staff, service users, partner agencies that has positively impacted on how services are being delivered since the easing of lockdown?



Value		Percent	Responses
Yes		36.2%	51
No		17.7%	25
Don't know		46.1%	65

Totals: 141

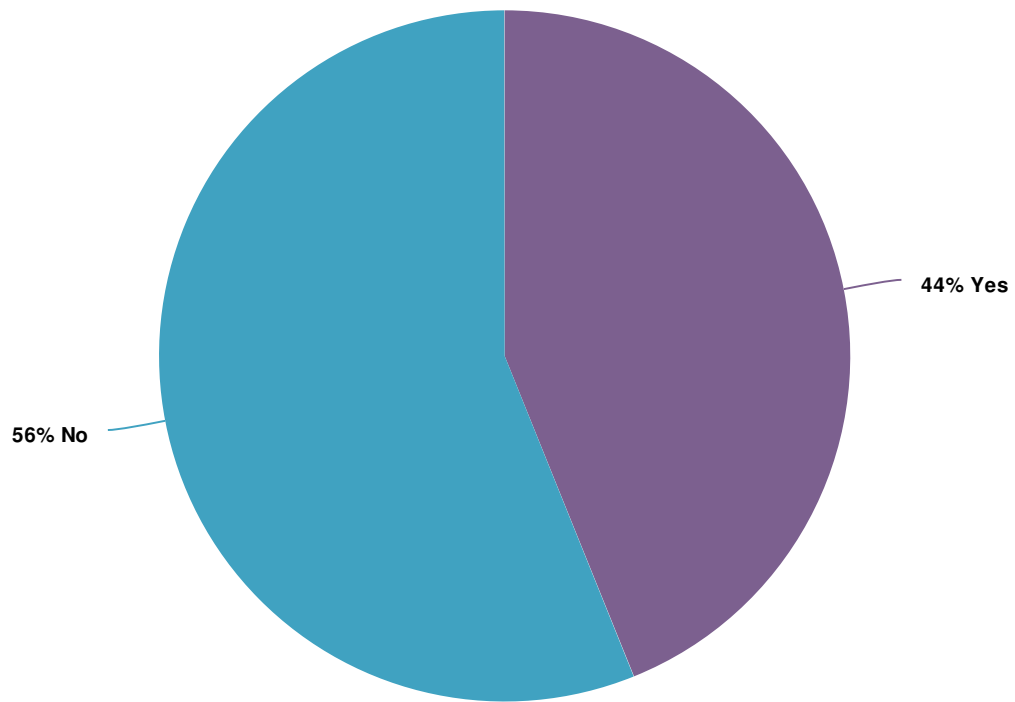
41. Is there anything you think you have done particularly well in managing the EDM period?





Value		Percent	Responses
Yes		55.7%	78
No		44.3%	62

Totals: 140

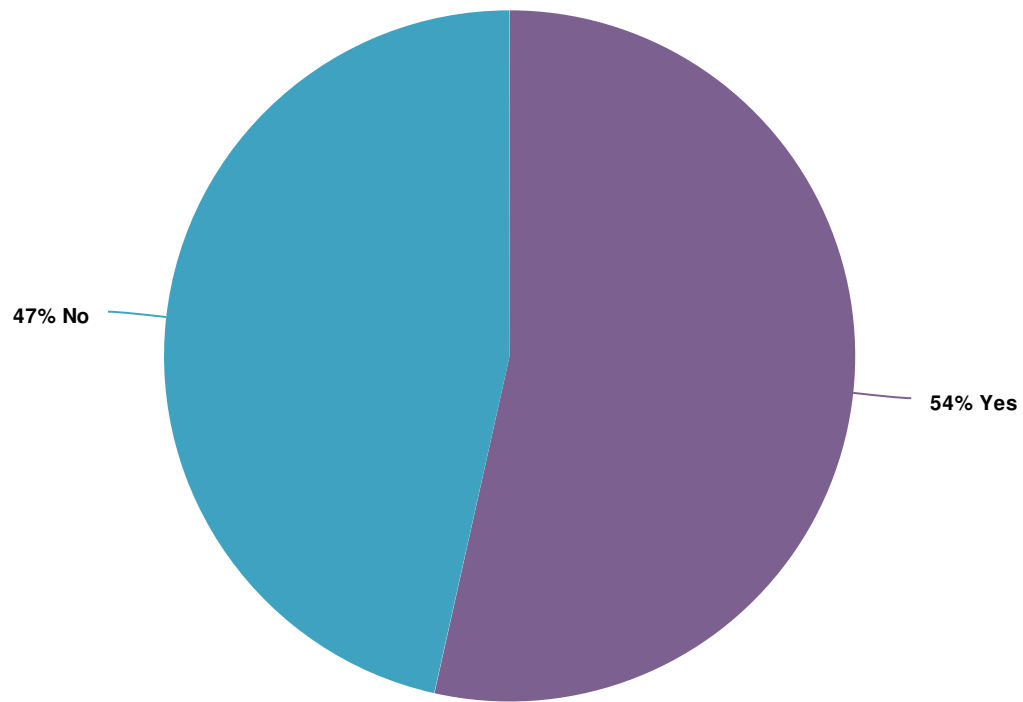
42. Is there anything you think you have done particularly well as service restrictions have begun to be lifted?





Value		Percent	Responses
Yes		43.9%	61
No		56.1%	78

Totals: 139

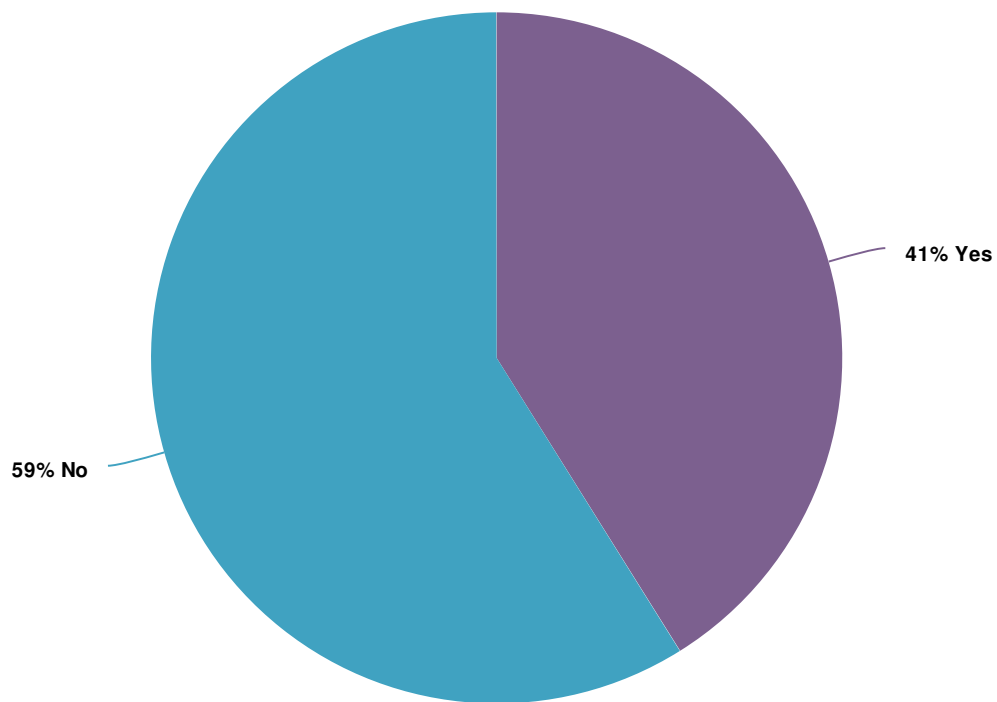
43. Is there anything you think your organisation has done particularly well in managing the EDM period?





Value		Percent	Responses
Yes		53.5%	76
No		46.5%	66

Totals: 142

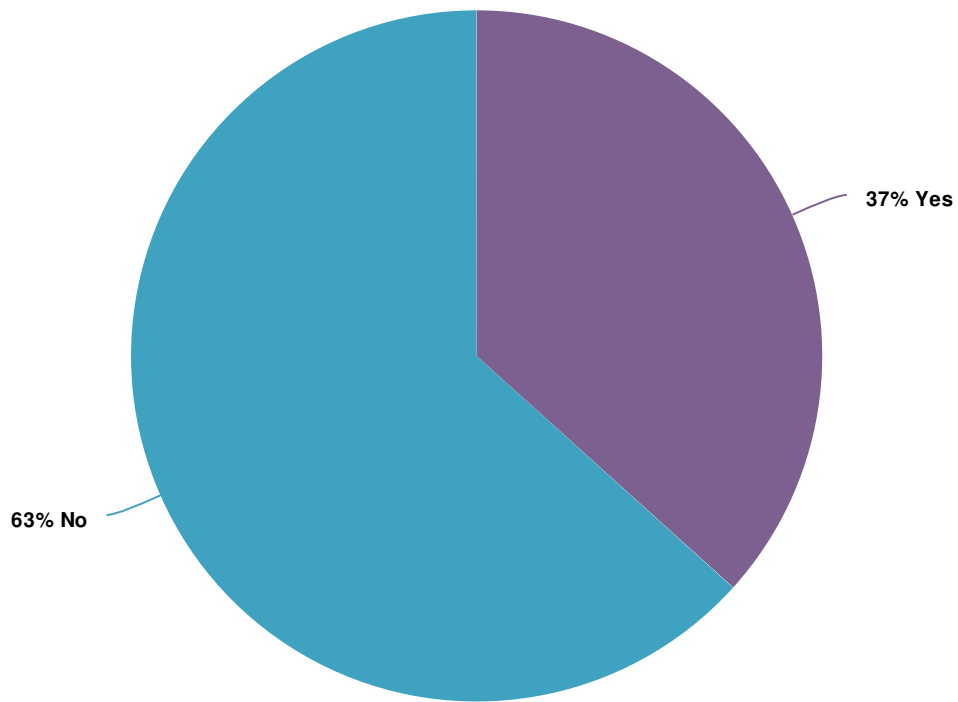
44. Is there anything you think your organisation has done particularly well as service restrictions have begun to be lifted?





Value		Percent	Responses
Yes		41.1%	58
No		58.9%	83

Totals: 141

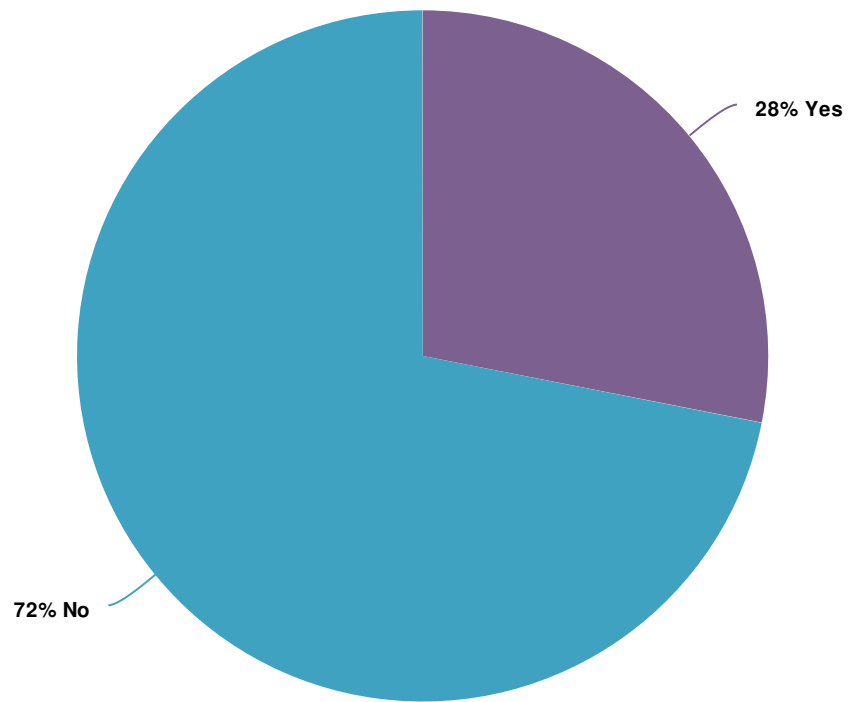
45. Is there anything you think your organisation should have done differently in managing the EDM period?





Value		Percent	Responses
Yes		36.7%	51
No		63.3%	88

Totals: 139

46. Is there anything you think your organisation should have done differently as service restrictions have begun to be lifted?



Value		Percent	Responses
Yes		28.1%	39
No		71.9%	100

Totals: 139