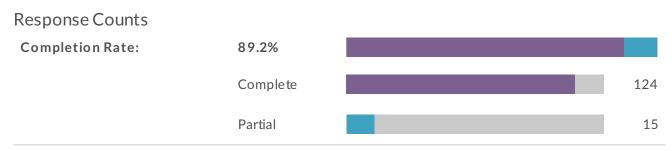
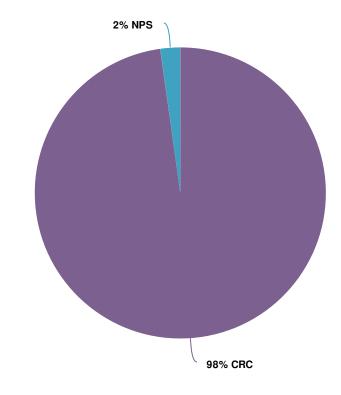
#### This report is filtered

Only show: #2 Question "Which organisation do you work for?" is one of the following answers ("Bristol, Gloucestershire, Somerset, and Wiltshire CRC", "Cheshire & Greater Manchester CRC", "Derbyshire, Leicestershire, Nottinghamshire, & Rutland CRC", "Essex CRC", "Thames Valley CRC", "Warwickshire & West Mercia CRC")

### Report for Recovery Thematic - RO Survey

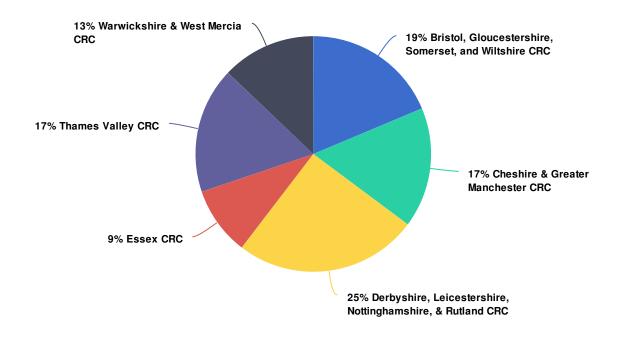


### $1.\,What\,organisation\,do\,you\,work\,for?$



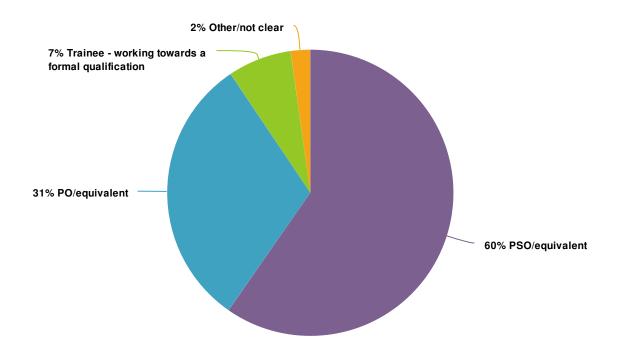
| Value | Percent | Responses |
|-------|---------|-----------|
| CRC   | 97.8%   | 136       |
| NPS   | 2.2%    | 3         |

#### 2. Which organisation do you work for?



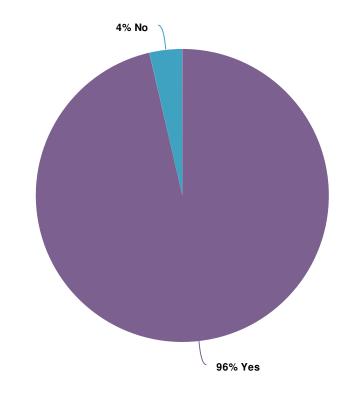
| Value  | Percent | Responses |
|--|---------|-----------|
| Bristol, Gloucestershire, Somerset, and Wiltshire CRC      | 18.7%   | 26        |
| Cheshire & Greater Manchester CRC                          | 16.5%   | 23        |
| Derbyshire, Leicestershire, Nottinghamshire, & Rutland CRC | 25.2%   | 35        |
| Essex CRC  | 9.4%    | 13        |
| Thames Valley CRC  | 17.3%   | 24        |
| Warwickshire & West Mercia CRC                             | 12.9%   | 18        |

#### 3. What is your grade?



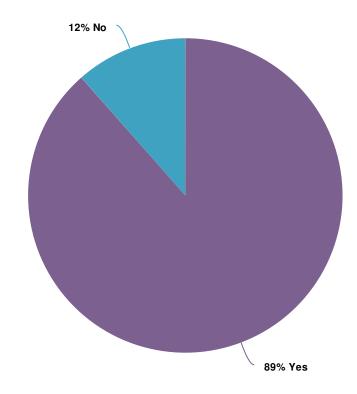
| Value  | Percent | Responses |
|--|---------|-----------|
| PSO/equivalent                                   | 59.7%   | 83        |
| PO/equivalent                                    | 30.9%   | 43        |
| Trainee - working towards a formal qualification | 7.2%    | 10        |
| Other/not clear                                  | 2.2%    | 3         |

4. Have you been working throughout the period of lockdown/EDM, other than for leave?



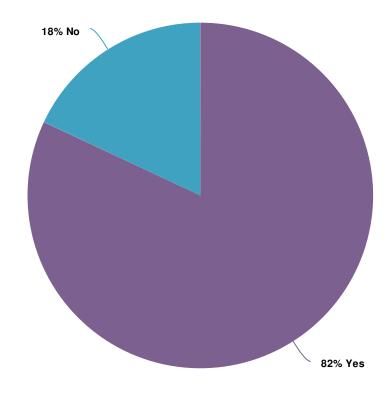
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 96.4%   | 134       |
| No    | 3.6%    | 5         |

# 5. Have you received sufficient guidance about how to manage your work during the EDM period?



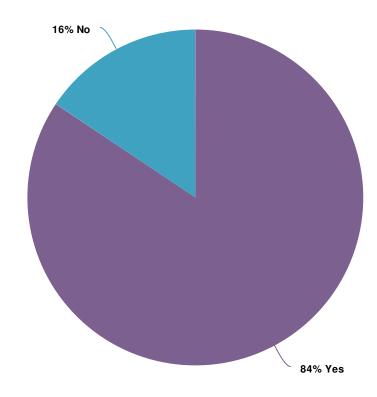
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 88.5%   | 123       |
| No    | 11.5%   | 16        |

6. Have you recieved sufficient guidance about how to manage your work as recovery has occurred?



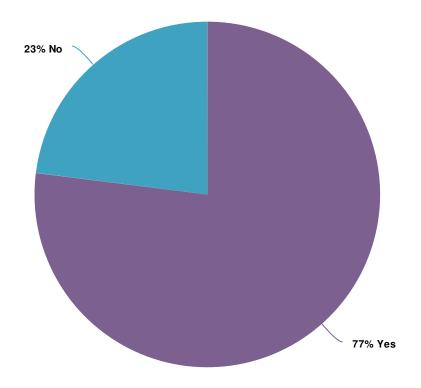
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 82.0%   | 114       |
| No    | 18.0%   | 25        |

7. Do you think senior leaders have communicated their strategies sufficiently well with the introduction of EDM?



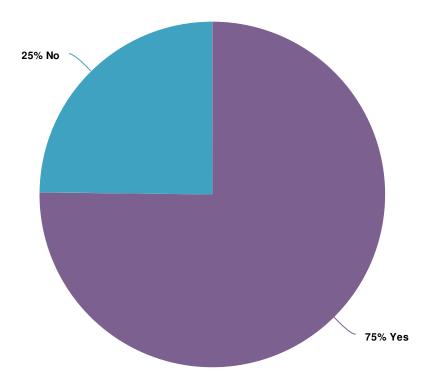
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 84.4%   | 114       |
| No    | 15.6%   | 21        |

8. Do you think senior leaders have communicated their strategies sufficiently well as restrictions have been reduced?



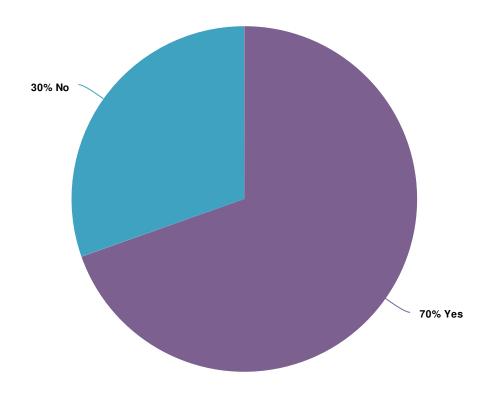
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 77.0%   | 107       |
| No    | 23.0%   | 32        |

9. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly with the introduction of EDM?



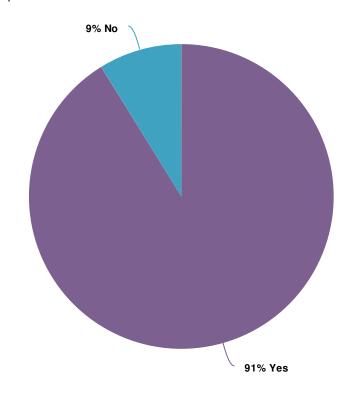
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 75.2%   | 103       |
| No    | 24.8%   | 34        |

10. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly as restrictions have been reduced?



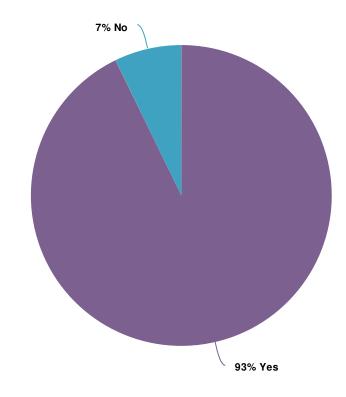
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 69.6%   | 96        |
| No    | 30.4%   | 42        |

11. Do you think you have had the necessary skills, ability, and knowledge to work as required during the period of EDM?



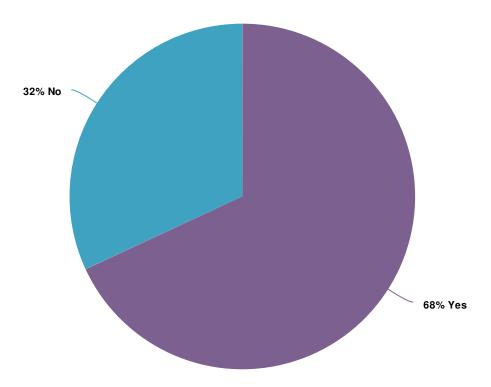
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 91.2%   | 125       |
| No    | 8.8%    | 12        |

12. Do you think you have had the necessary skills, ability, and knowledge to work as required as restrictions have been reduced?



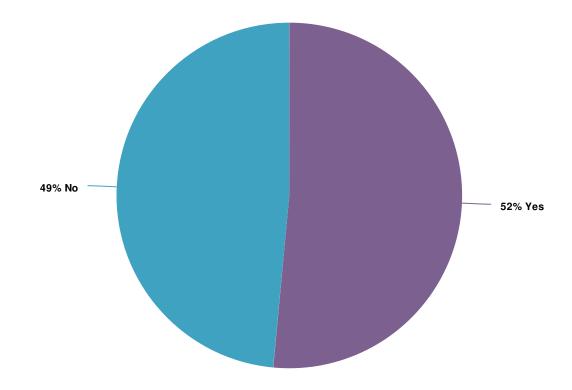
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 92.8%   | 128       |
| No    | 7.2%    | 10        |

### 13. Have any aspects of your work been particularly difficult to manage during the period of EDM?



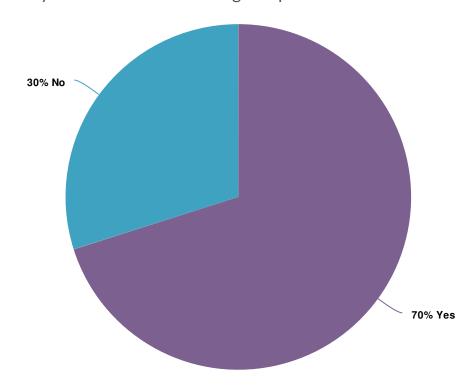
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 68.1%   | 94        |
| No    | 31.9%   | 44        |

# 14. Have any aspects of your work been particularly difficult to manage as restrictions have been reduced?



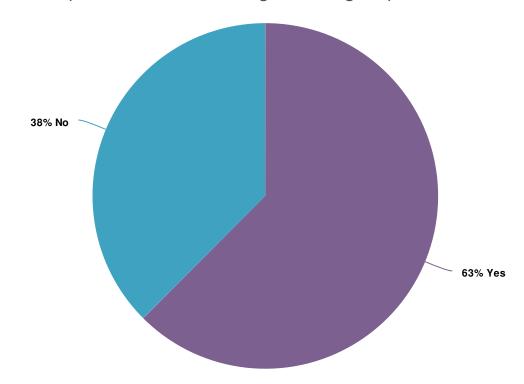
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 51.5%   | 70        |
| No    | 48.5%   | 66        |

#### $15.\ Do\ you\ think\ your\ workload\ was\ managable\ prior\ to\ EDM?$



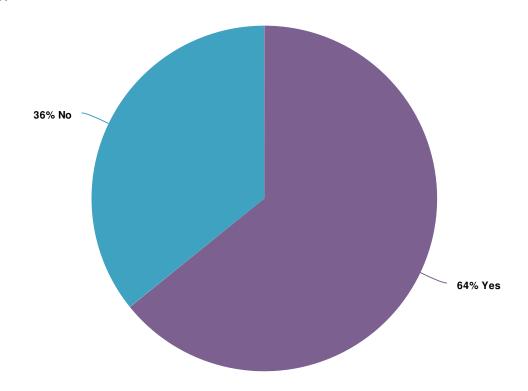
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 70.1%   | 94        |
| No    | 29.9%   | 40        |

### 16. Do you think your workload was managable during the period of EDM?



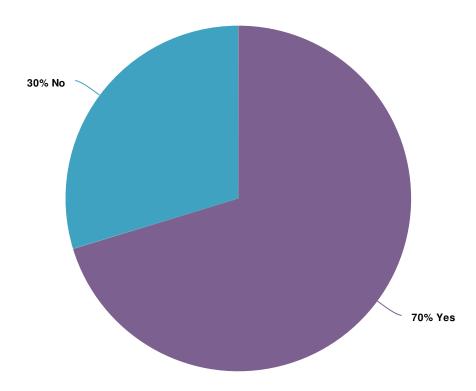
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 62.5%   | 85        |
| No    | 37.5%   | 51        |

### 17. Do you think your workload has been managable as restrictions have been reduced?



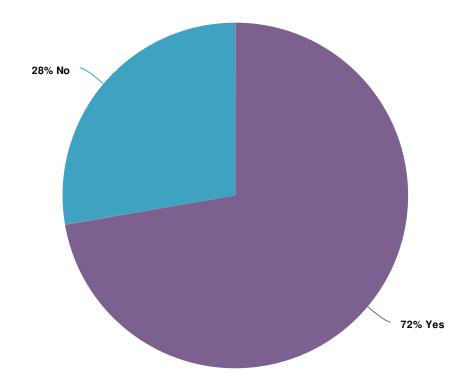
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 64.2%   | 86        |
| No    | 35.8%   | 48        |

18. Have you recieved sufficient case-focused supervision during the period of EDM?



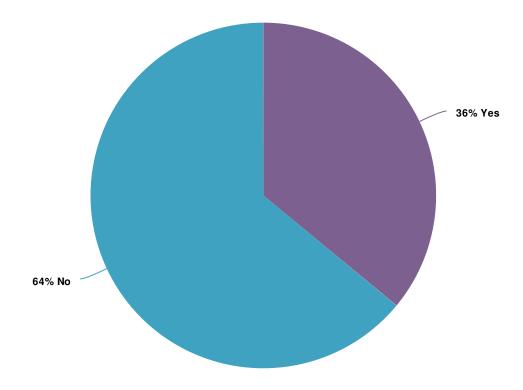
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 70.3%   | 97        |
| No    | 29.7%   | 41        |

### 19. Have you recieved sufficient case-focused supervision as restrictions have been reduced?



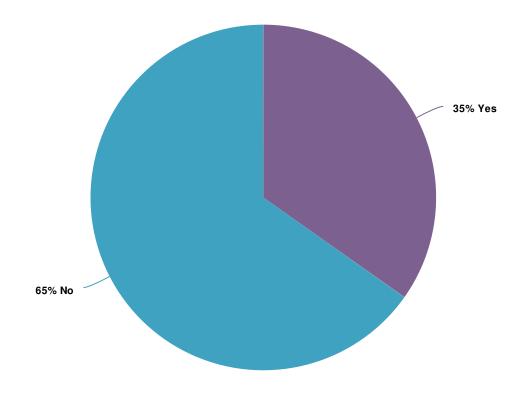
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 72.3%   | 99        |
| No    | 27.7%   | 38        |

20. Have you received any other support to help you manage your work during the period of EDM?



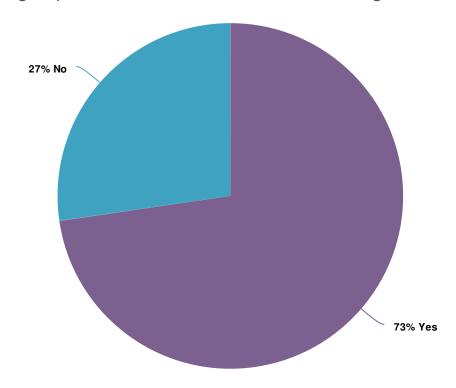
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 36.0%   | 49        |
| No    | 64.0%   | 87        |

# 21. Have you received any other support to help you manage your work as restrictions have been reduced?



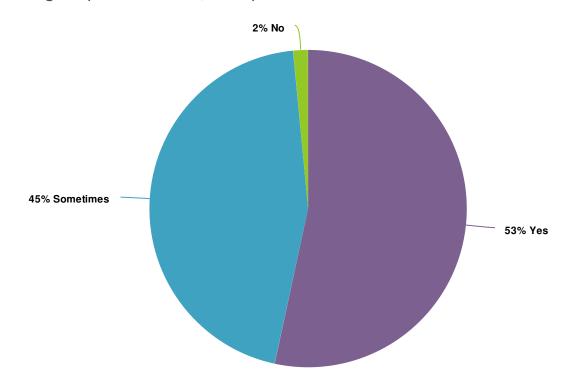
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 34.8%   | 48        |
| No    | 65.2%   | 90        |

### 22. Have managers paid sufficient attention to staff wellbeing?



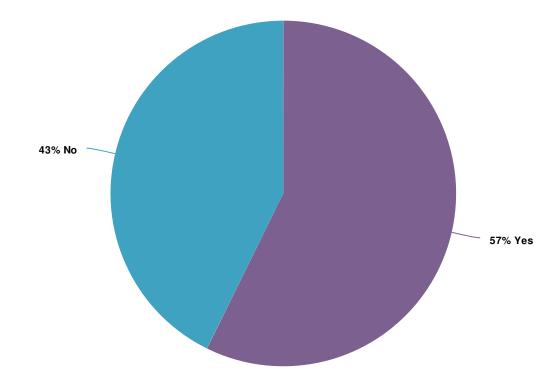
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 72.7%   | 101       |
| No    | 27.3%   | 38        |

#### 23. During the period of EDM, were you based at home?



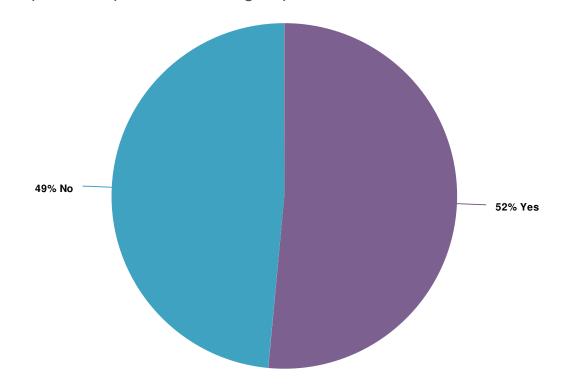
| Value     | Percent | Responses |
|-----------|---------|-----------|
| Yes       | 53.4%   | 71        |
| Sometimes | 45.1%   | 60        |
| No        | 1.5%    | 2         |

24. If so, did you have sufficient recources (laptop, mobile phone, desk, chair, etc.) to support remote working?



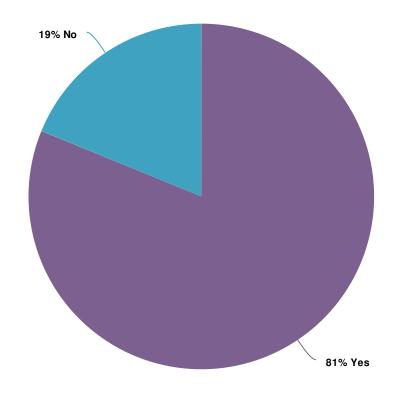
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 57.3%   | 75        |
| No    | 42.7%   | 56        |

### 25. Have you had any additional caring responsibilities due to COVID-19?



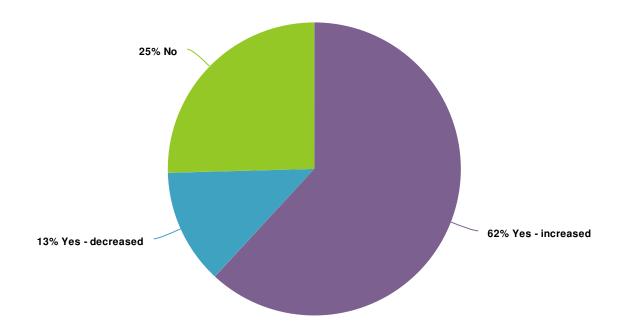
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 51.5%   | 69        |
| No    | 48.5%   | 65        |

26. If so, have you recieved sufficient support from your organisation to facilitiate this?



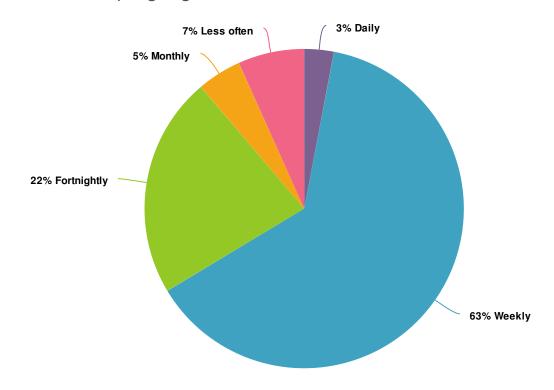
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 81.2%   | 56        |
| No    | 18.8%   | 13        |

#### $27. \, Has \, the \, frequency \, of \, you \, going \, to \, an \, of fice \, changed \, since \, the \, easing \, of \, EDM?$



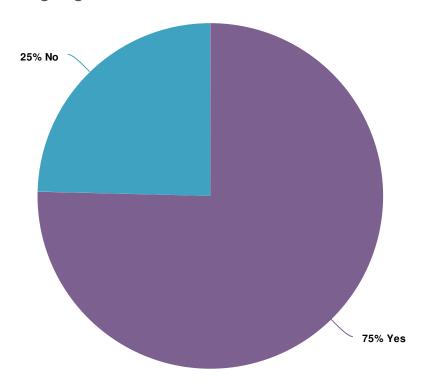
| Value           | Percent | Responses |
|-----------------|---------|-----------|
| Yes - increased | 61.9%   | 83        |
| Yes - decreased | 12.7%   | 17        |
| No              | 25.4%   | 34        |

#### 28. How often are you going into an office?



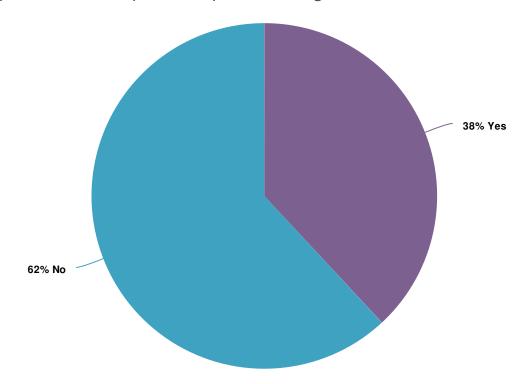
| Value       | Percent | Responses |
|-------------|---------|-----------|
| Daily       | 3.0%    | 4         |
| Weekly      | 63.4%   | 85        |
| Fortnightly | 22.4%   | 30        |
| Monthly     | 4.5%    | 6         |
| Less often  | 6.7%    | 9         |

### 29. Do you feel safe going into an office?



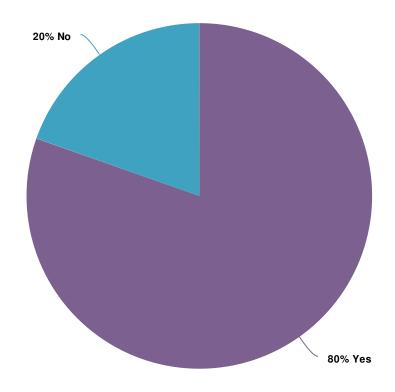
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 75.4%   | 101       |
| No    | 24.6%   | 33        |

#### 30. Did you undertake any door-step visitis during EDM?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 38.1%   | 51        |
| No    | 61.9%   | 83        |

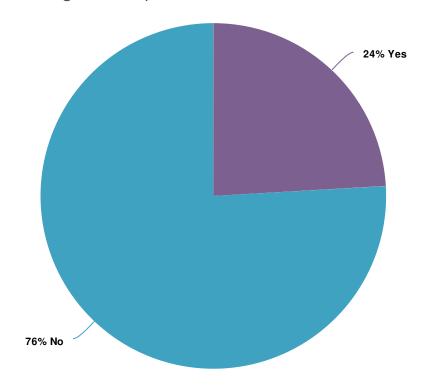
#### 31. If yes, did you feel safe?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 80.4%   | 41        |
| No    | 19.6%   | 10        |

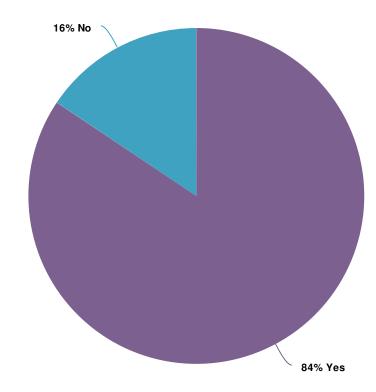
Totals:51

### 32. Are you undertaking door-step visits now?



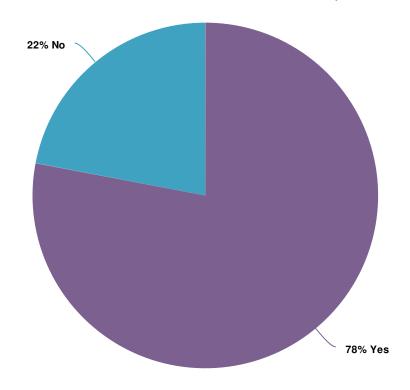
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 24.1%   | 32        |
| No    | 75.9%   | 101       |

### 33. If yes, do you feel safe?



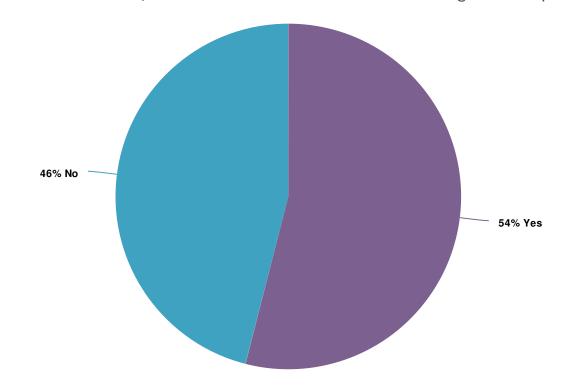
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 84.4%   | 27        |
| No    | 15.6%   | 5         |

34. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users prior to EDM?



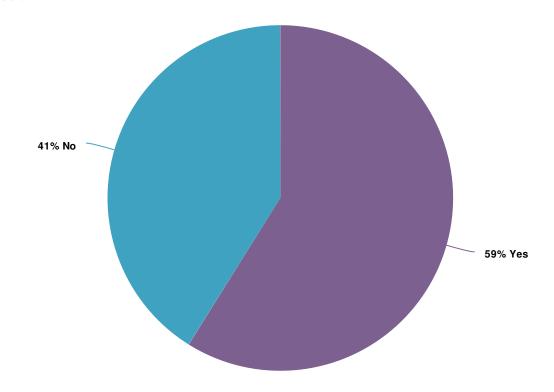
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 78.0%   | 96        |
| No    | 22.0%   | 27        |

35. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users during the EDM period?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 54.0%   | 67        |
| No    | 46.0%   | 57        |

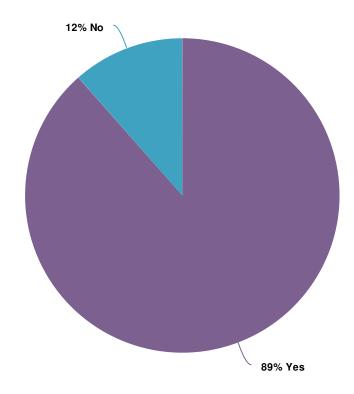
36. Have you had access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users as restrictions have reduced?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 58.9%   | 73        |
| No    | 41.1%   | 51        |

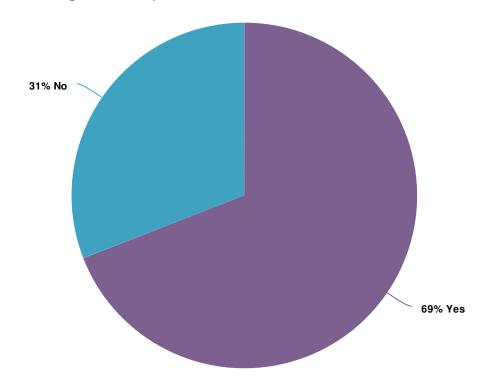
Totals: 124

37. Did you have sufficient access to services and agencies to manage the risk of harm to others prior to EDM?



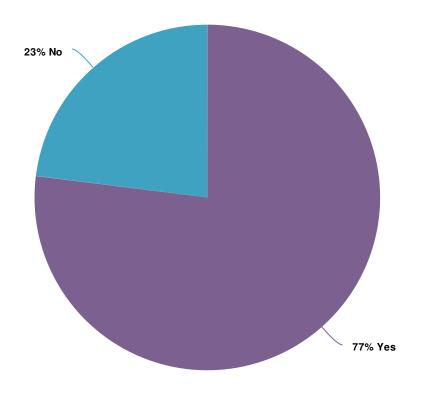
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 88.5%   | 108       |
| No    | 11.5%   | 14        |

38. Did you have sufficient access to services and agencies to manage the risk of harm to other during the EDM period?



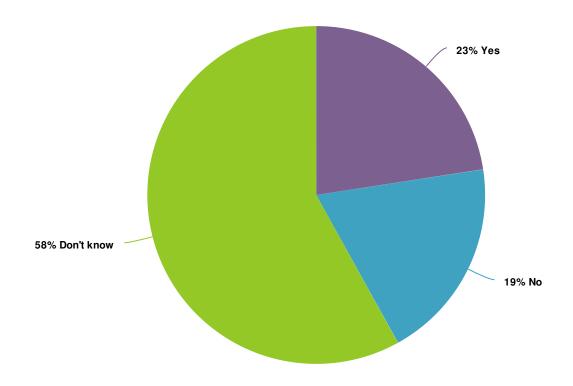
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 69.1%   | 85        |
| No    | 30.9%   | 38        |

39. Have you had sufficient access to services and agencies to manage the risk of harm to others as restrictions have reduced?



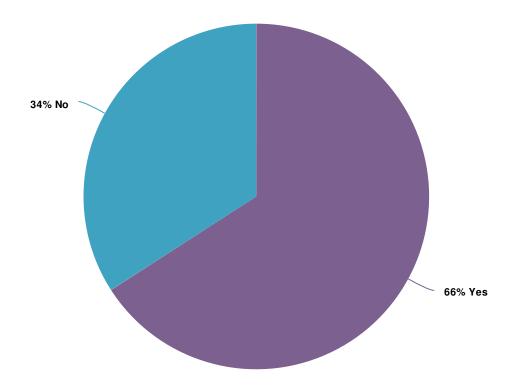
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 77.0%   | 94        |
| No    | 23.0%   | 28        |

40. Has there been any learning from staff, service users, partner agencies that has positively impacted on how services are being delivered since the easing of lockdown?



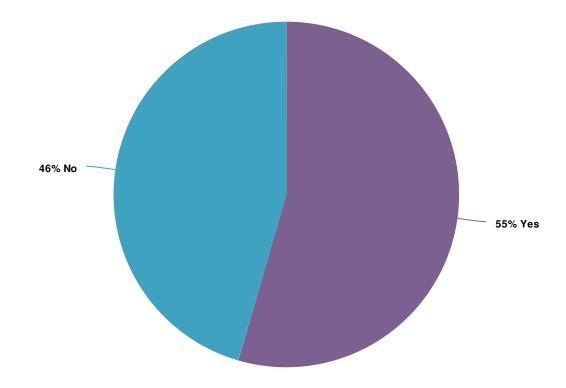
| Value      | Percent | Responses |
|------------|---------|-----------|
| Yes        | 22.6%   | 28        |
| No         | 19.4%   | 24        |
| Don't know | 58.1%   | 72        |

# 41. Is there anything you think you have done particularly well in managing the EDM period?



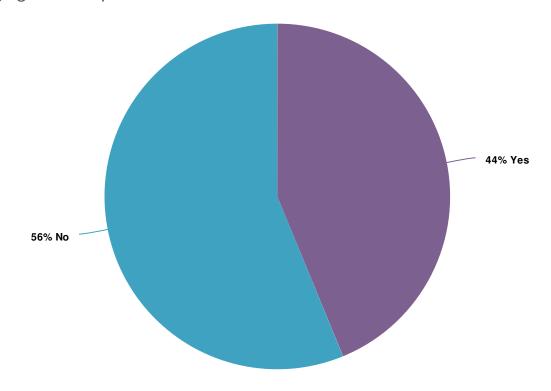
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 65.9%   | 81        |
| No    | 34.1%   | 42        |

### 42. Is there anything you think you have done particularly well as service restrictions have begun to be lifted?



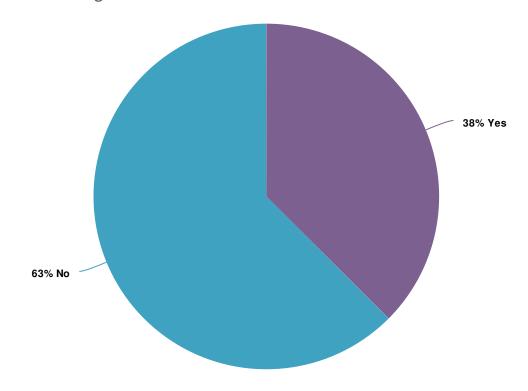
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 54.5%   | 66        |
| No    | 45.5%   | 55        |

# 43. Is there anything you think your organisation has done particularly well in managing the EDM period?



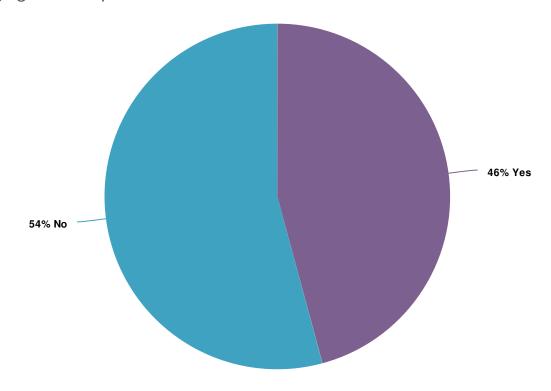
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 43.8%   | 53        |
| No    | 56.2%   | 68        |

44. Is there anything you think your organisation has done particularly well as service restrictions have begun to be lifted?



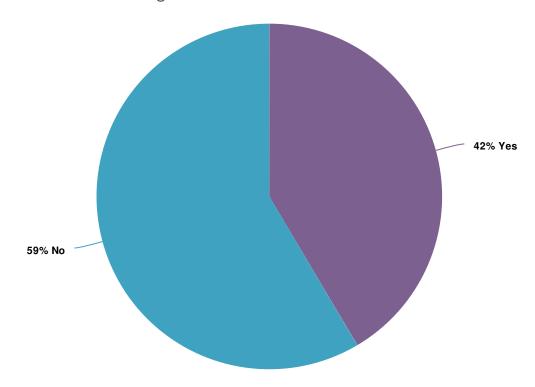
| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 37.5%   | 45        |
| No    | 62.5%   | 75        |

45. Is there anything you think your organisation should have done differently in managing the EDM period?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 45.8%   | 54        |
| No    | 54.2%   | 64        |

46. Is there anything you think your organisation should have done differently as service restrictions have begun to be lifted?



| Value | Percent | Responses |
|-------|---------|-----------|
| Yes   | 41.5%   | 49        |
| No    | 58.5%   | 69        |