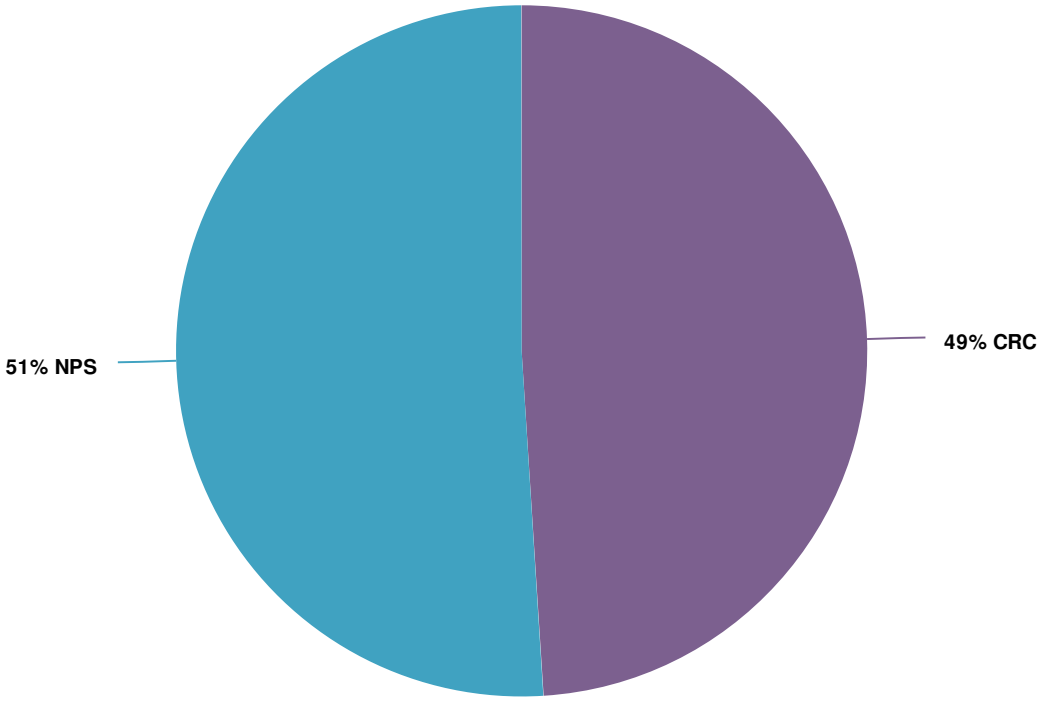
Report for Recovery Thematic - RO Survey

Response Counts

Completion Rate:	**86.6%**		
	Complete		271
	Partial		42

Totals: 313

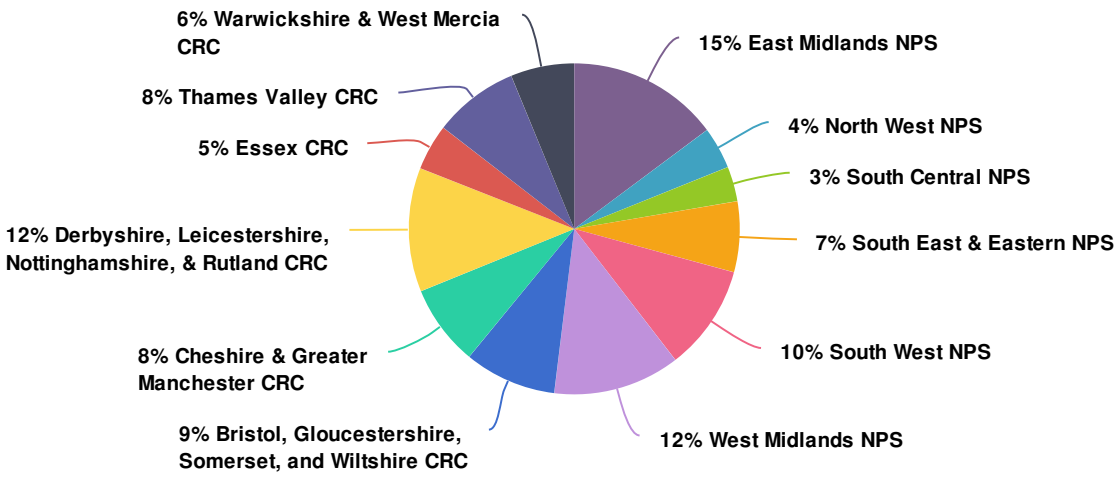
1. What organisation do you work for?



Value	Percent	Responses
CRC	49.0%	142
NPS	51.0%	148

Totals: 290

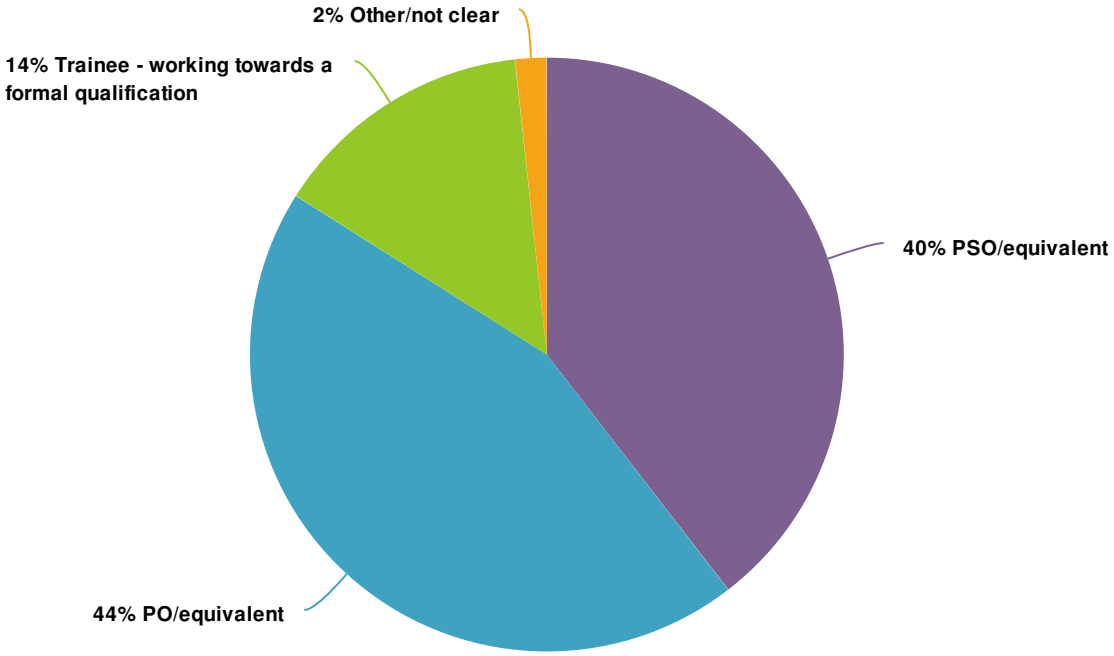
2. Which organisation do you work for?



Value	Percent	Responses
East Midlands NPS	14.8%	43
North West NPS	4.1%	12
South Central NPS	3.4%	10
South East & Eastern NPS	6.9%	20
South West NPS	10.3%	30
West Midlands NPS	12.4%	36
Bristol, Gloucestershire, Somerset, and Wiltshire CRC	9.0%	26
Cheshire & Greater Manchester CRC	7.9%	23
Derbyshire, Leicestershire, Nottinghamshire, & Rutland CRC	12.1%	35
Essex CRC	4.5%	13
Thames Valley CRC	8.3%	24
Warwickshire & West Mercia CRC	6.2%	18

Totals: 290

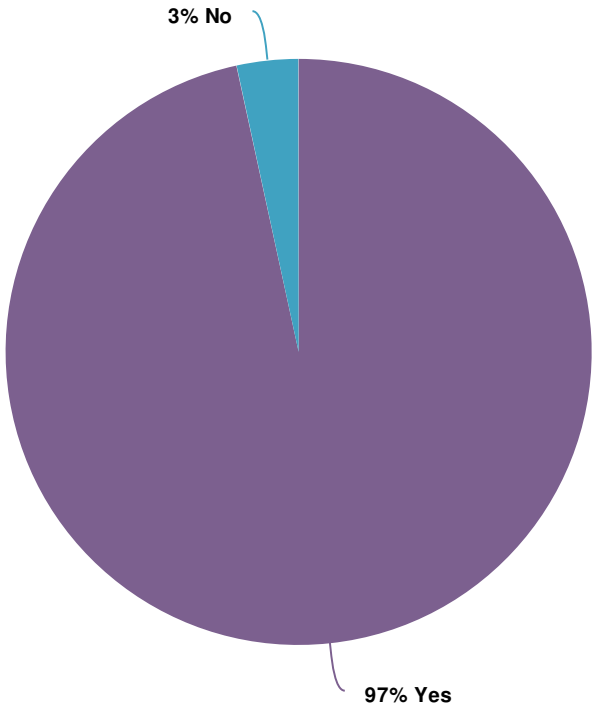
3. What is your grade?



Value	Percent	Responses
PSO/equivalent	39.5%	113
PO/equivalent	44.4%	127
Trainee - working towards a formal qualification	14.3%	41
Other/not clear	1.7%	5

Totals: 286

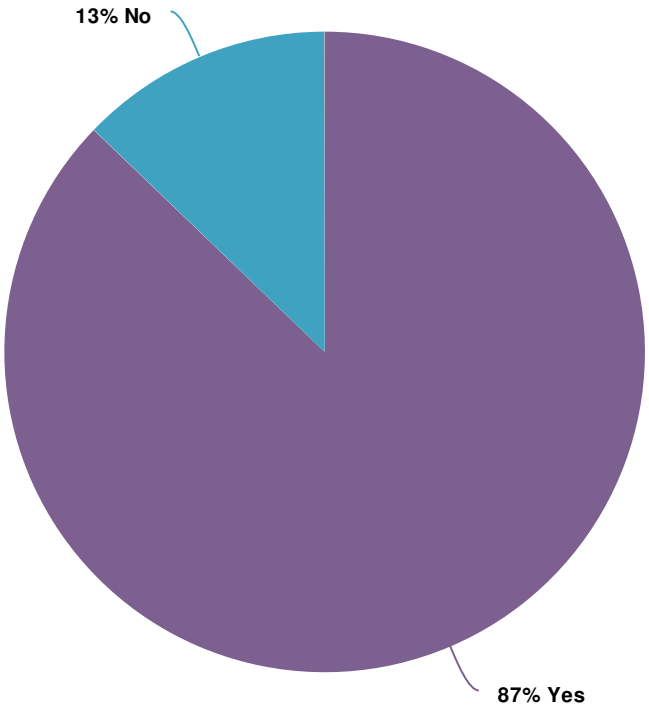
4. Have you been working throughout the period of lockdown/EDM, other than for leave?



Value	Percent	Responses
Yes	96.6%	280
No	3.4%	10

Totals: 290

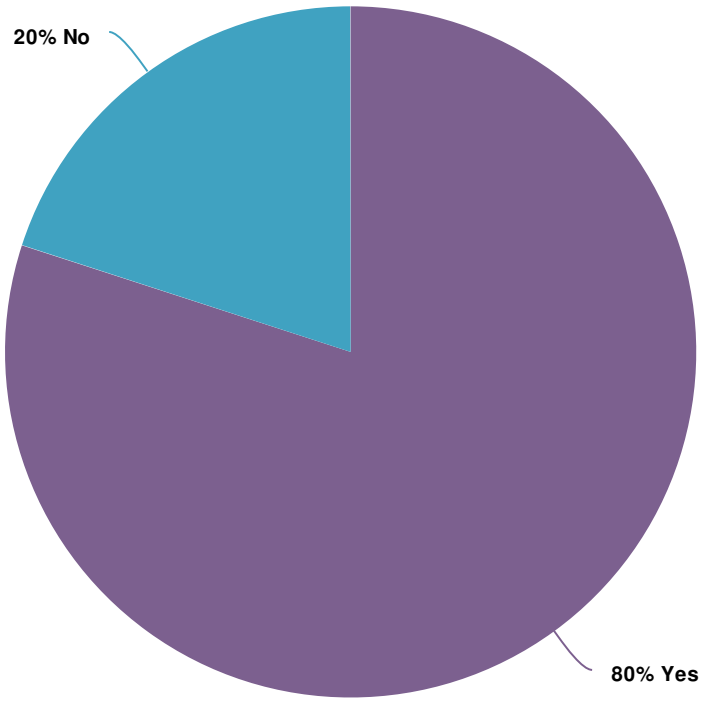
5. Have you received sufficient guidance about how to manage your work during the EDM period?



Value	Percent	Responses
Yes	87.2%	253
No	12.8%	37

Totals: 290

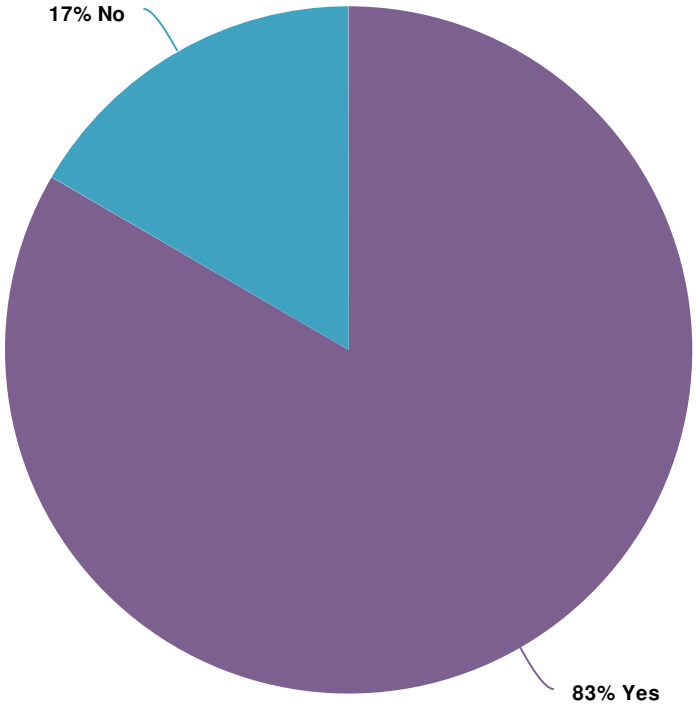
6. Have you recieved sufficient guidance about how to manage your work as recovery has occurred?



Value	Percent	Responses
Yes	80.0%	232
No	20.0%	58

Totals: 290

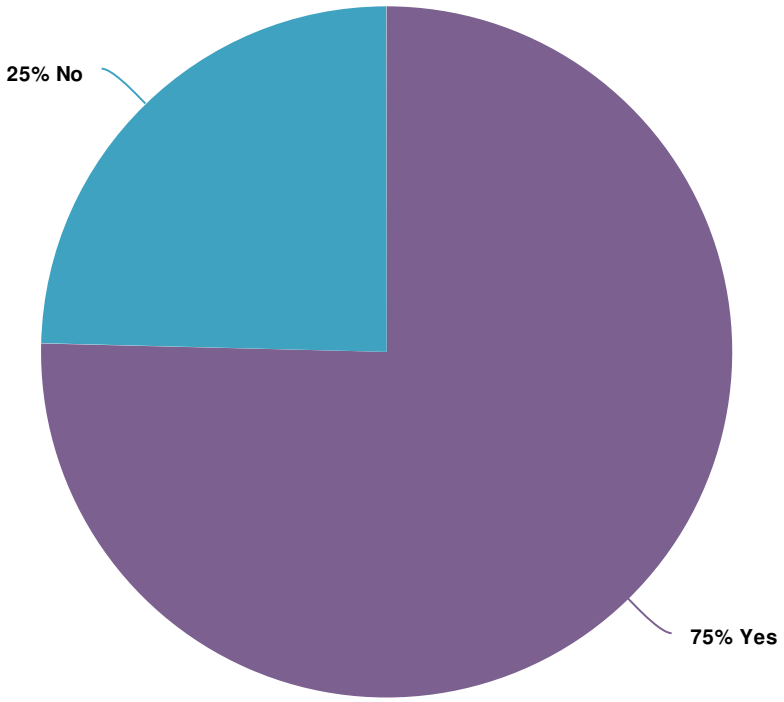
7. Do you think senior leaders have communicated their strategies sufficiently well with the introduction of EDM?



Value	Percent	Responses
Yes	83.4%	236
No	16.6%	47

Totals: 283

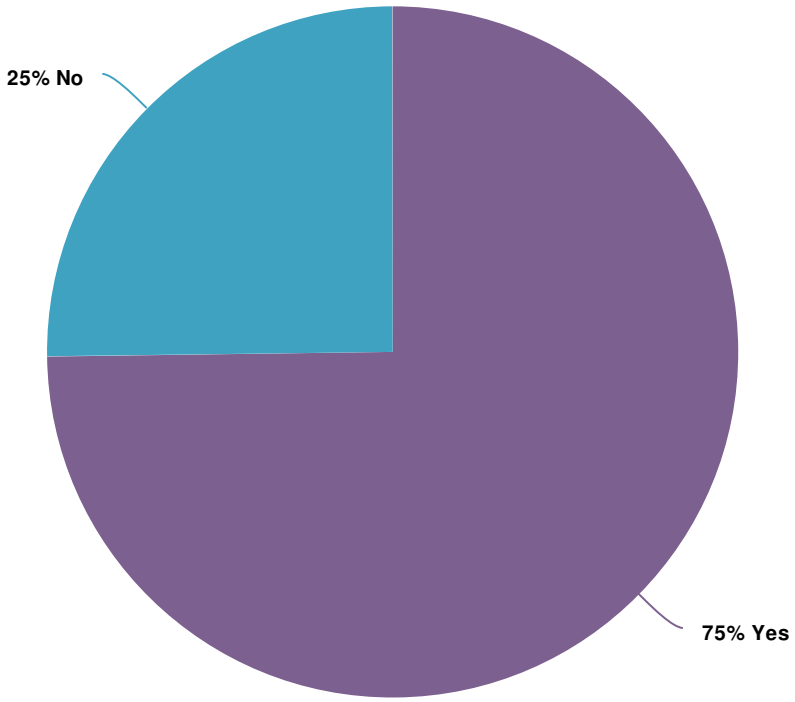
8. Do you think senior leaders have communicated their strategies sufficiently well as restrictions have been reduced?



Value	Percent	Responses
Yes	75.4%	218
No	24.6%	71

Totals: 289

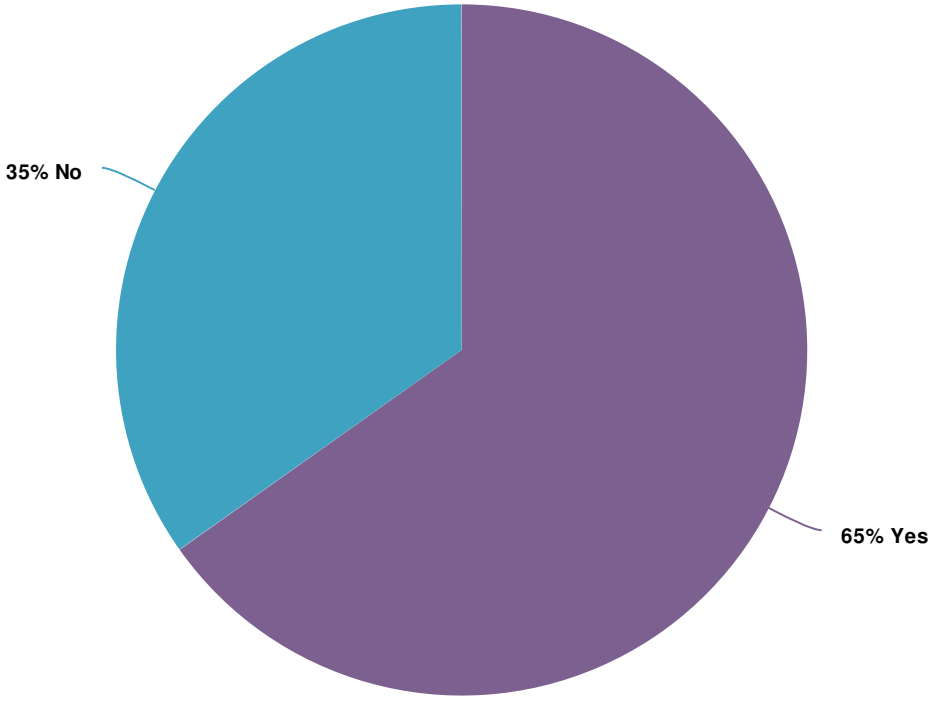
9. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly with the introduction of EDM?



Value	Percent	Responses
Yes	74.8%	211
No	25.2%	71

Totals: 282

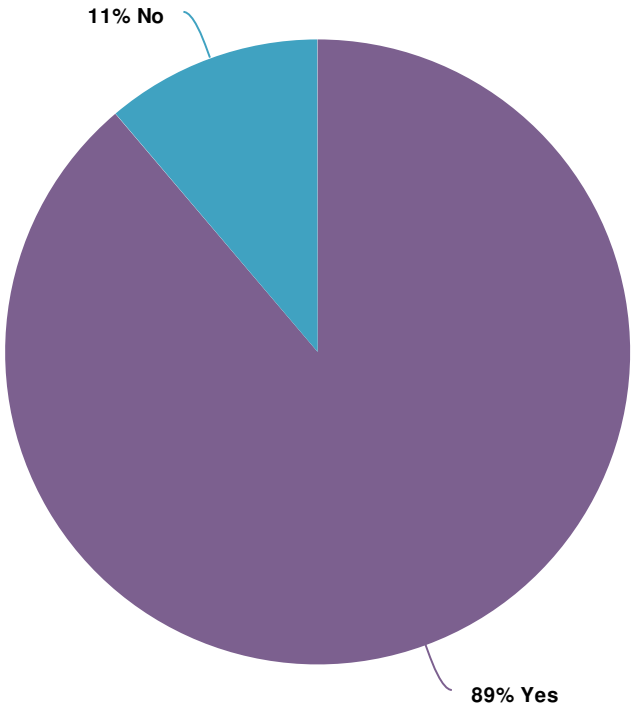
10. Has the information given to service users about changes in service delivery, and how these affect them, been communicated clearly as restrictions have been reduced?



Value	Percent	Responses
Yes	65.2%	187
No	34.8%	100

Totals: 287

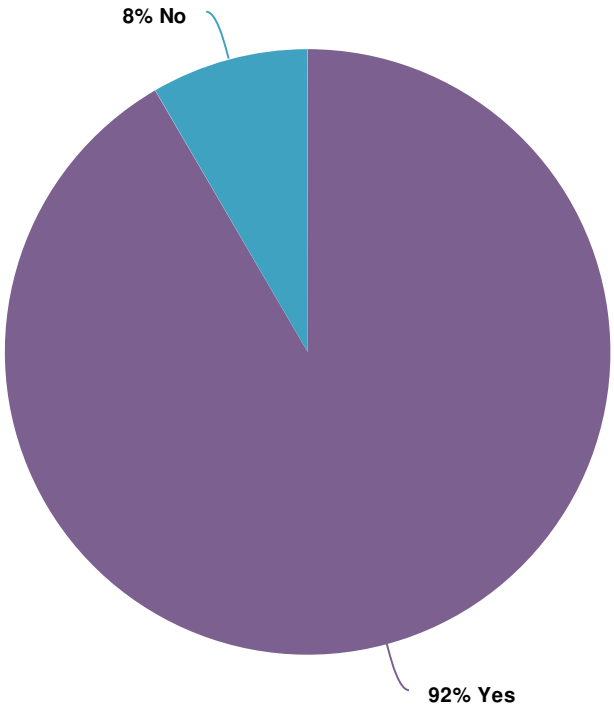
11. Do you think you have had the necessary skills, ability, and knowledge to work as required during the period of EDM?



Value	Percent	Responses
Yes	88.8%	254
No	11.2%	32

Totals: 286

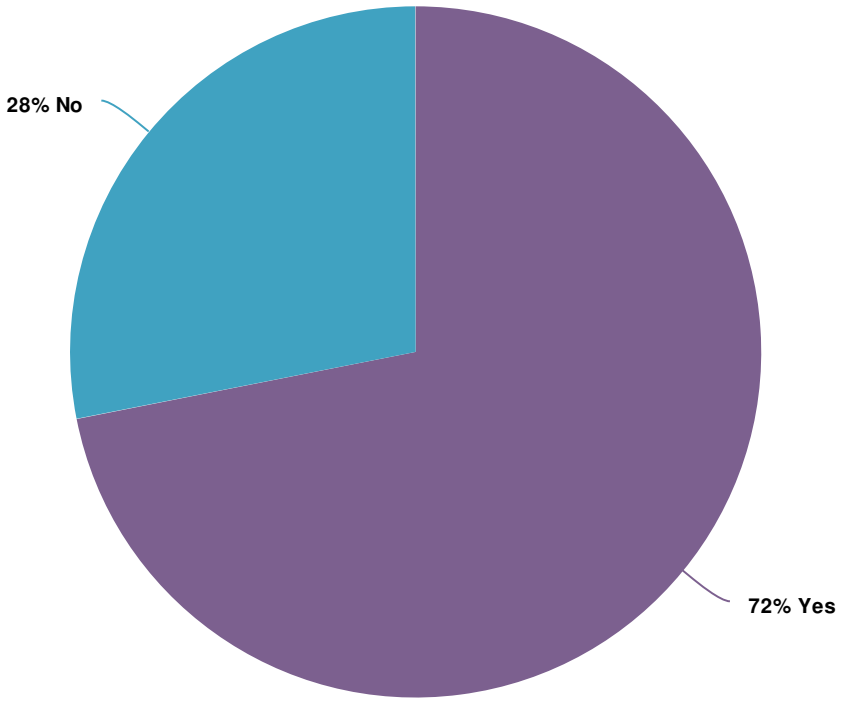
12. Do you think you have had the necessary skills, ability, and knowledge to work as required as restrictions have been reduced?



Value	Percent	Responses
Yes	91.6%	263
No	8.4%	24

Totals: 287

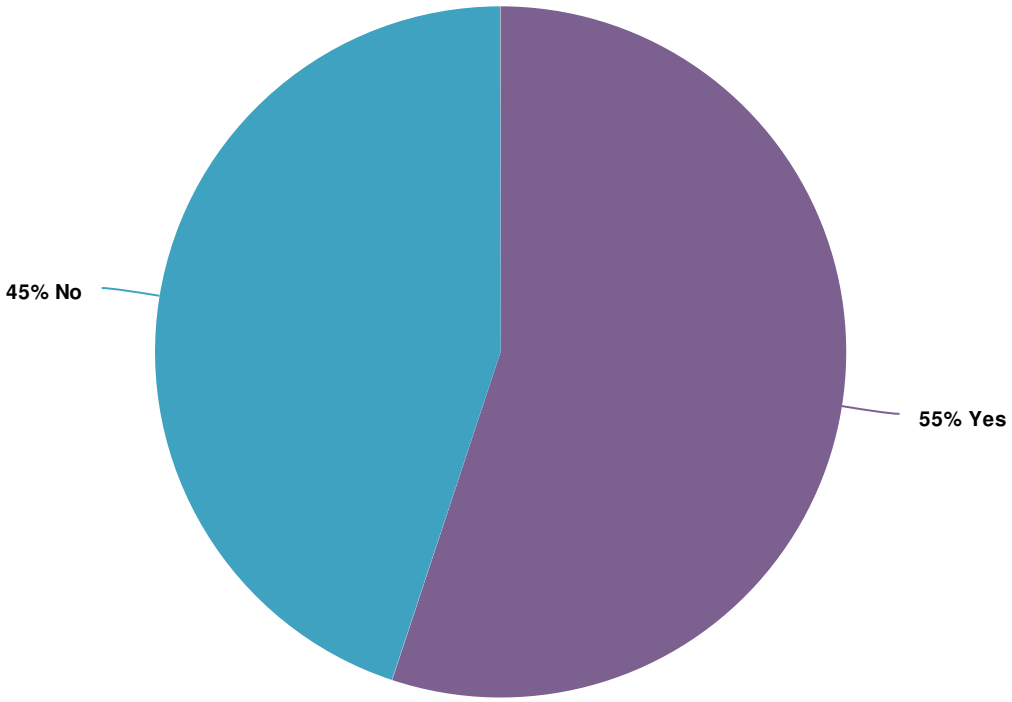
13. Have any aspects of your work been particularly difficult to manage during the period of EDM?



Value	Percent	Responses
Yes	71.9%	207
No	28.1%	81

Totals: 288

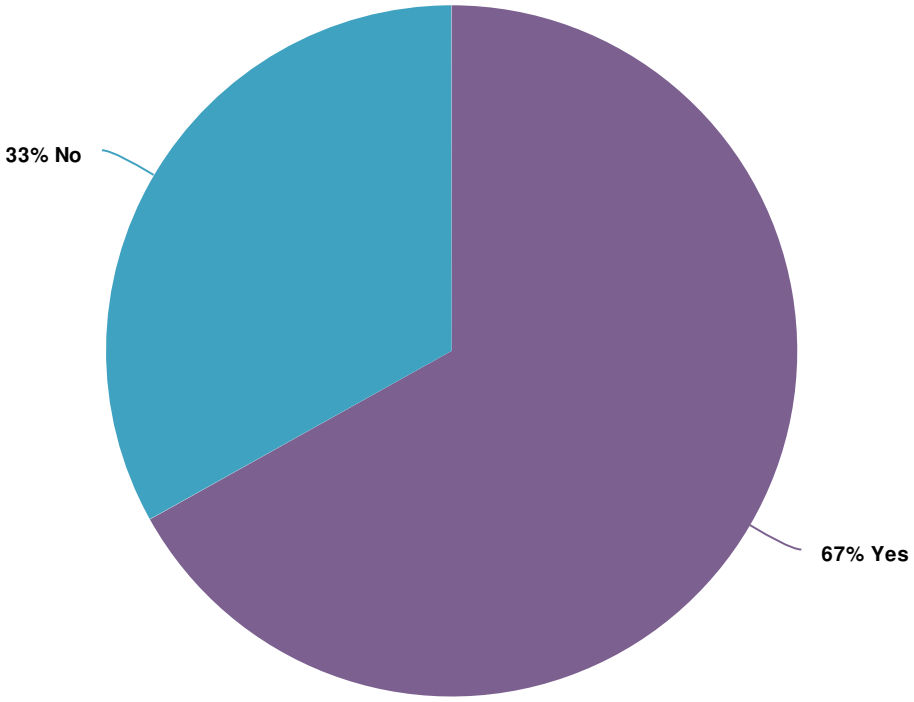
14. Have any aspects of your work been particularly difficult to manage as restrictions have been reduced?



Value	Percent	Responses
Yes	55.1%	157
No	44.9%	128

Totals: 285

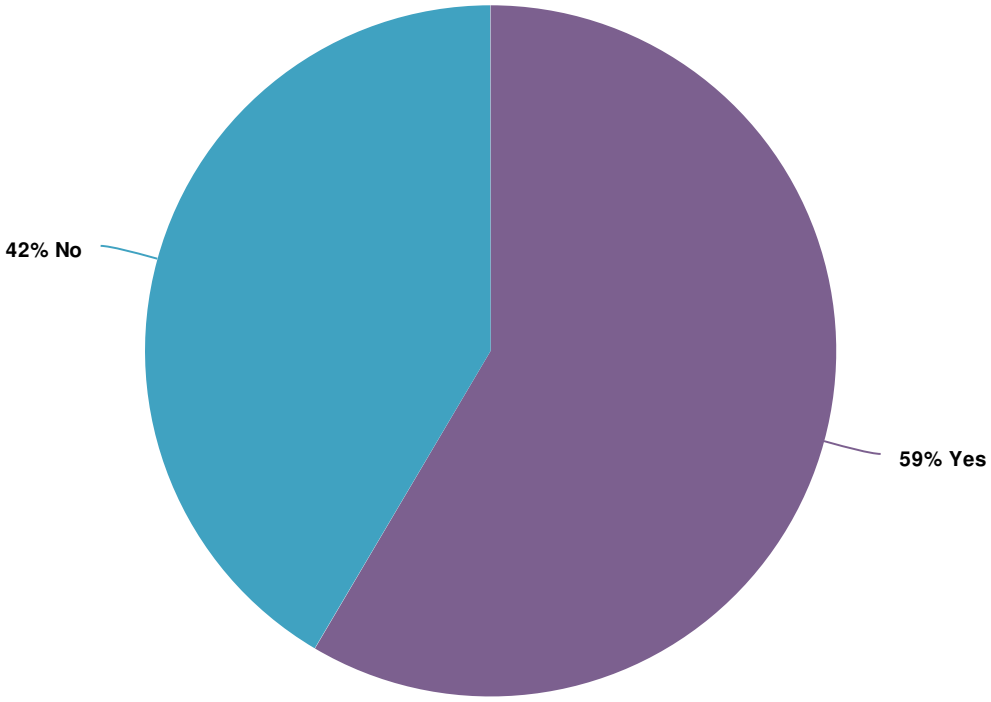
15. Do you think your workload was managable prior to EDM?



Value	Percent	Responses
Yes	66.9%	188
No	33.1%	93

Totals: 281

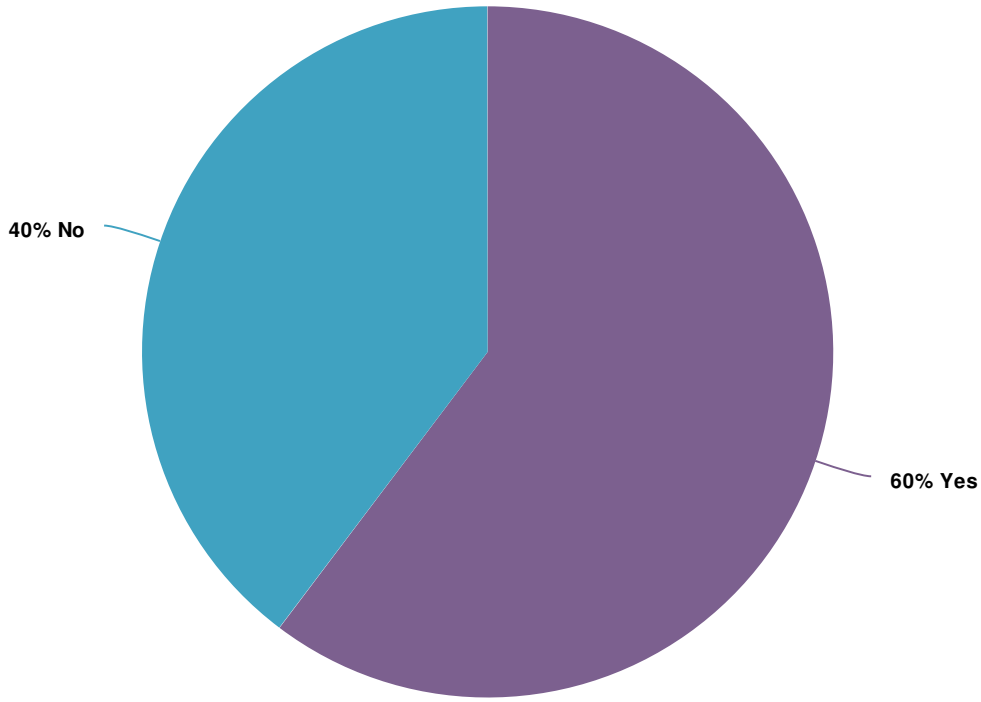
16. Do you think your workload was managable during the period of EDM?



Value	Percent	Responses
Yes	58.5%	166
No	41.5%	118

Totals: 284

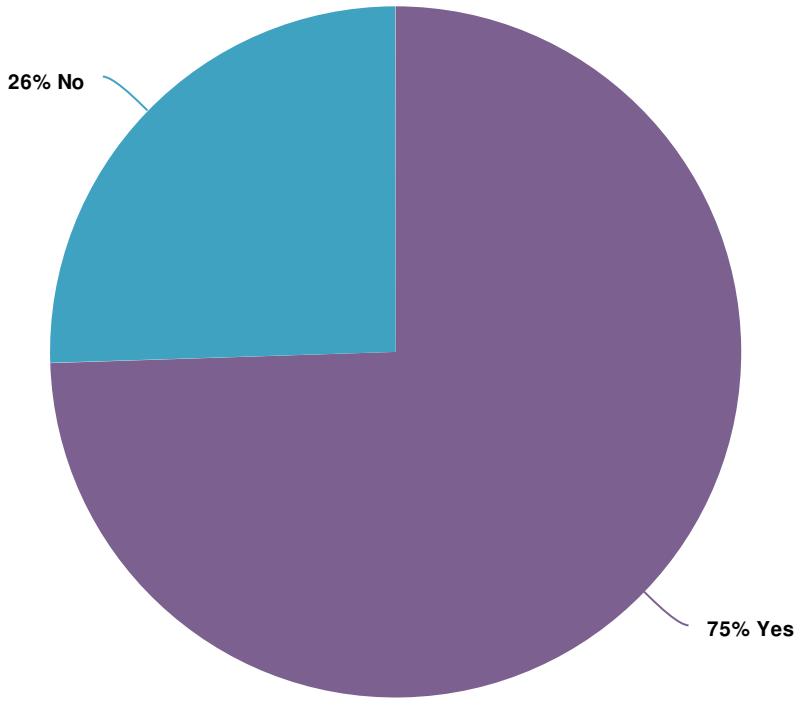
17. Do you think your workload has been managable as restrictions have been reduced?



Value	Percent	Responses
Yes	60.3%	170
No	39.7%	112

Totals: 282

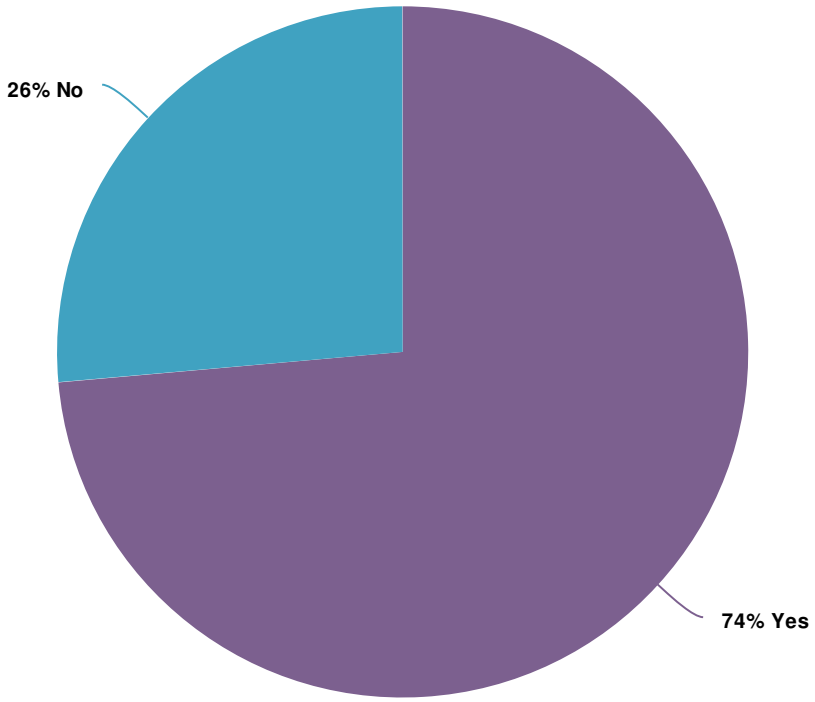
18. Have you recieved sufficient case-focused supervision during the period of EDM?



Value	Percent	Responses
Yes	74.5%	213
No	25.5%	73

Totals: 286

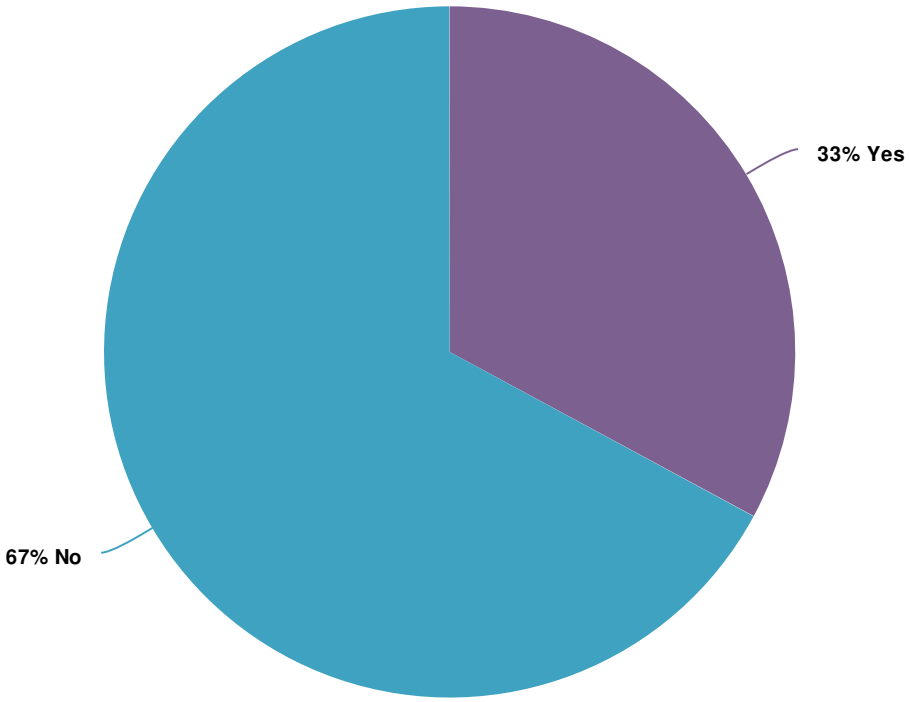
19. Have you recieved sufficient case-focused supervision as restrictions have been reduced?



Value	Percent	Responses
Yes	73.6%	209
No	26.4%	75

Totals: 284

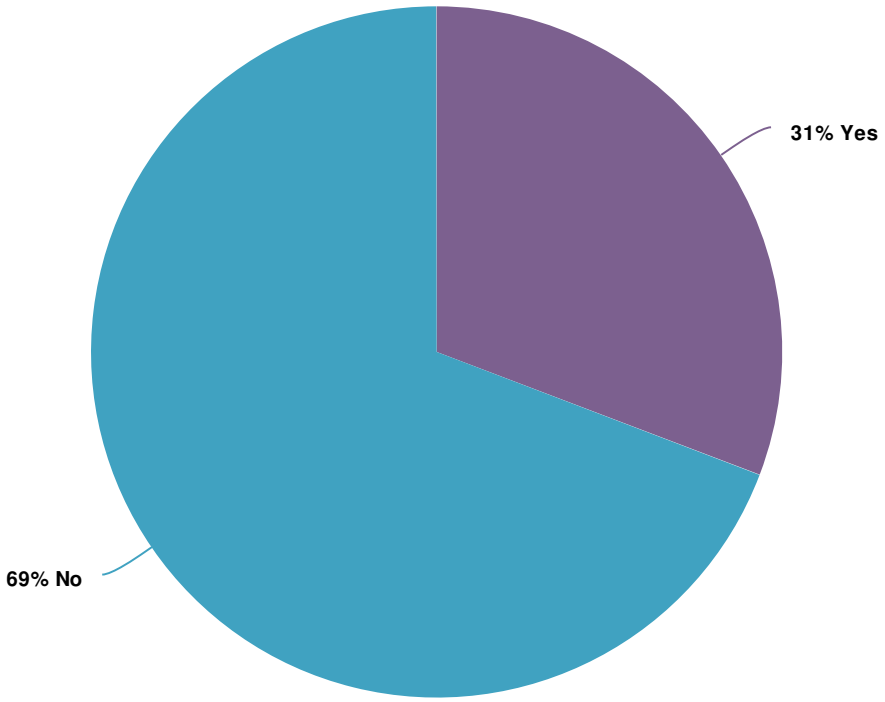
20. Have you received any other support to help you manage your work during the period of EDM?



Value	Percent	Responses
Yes	32.9%	92
No	67.1%	188

Totals: 280

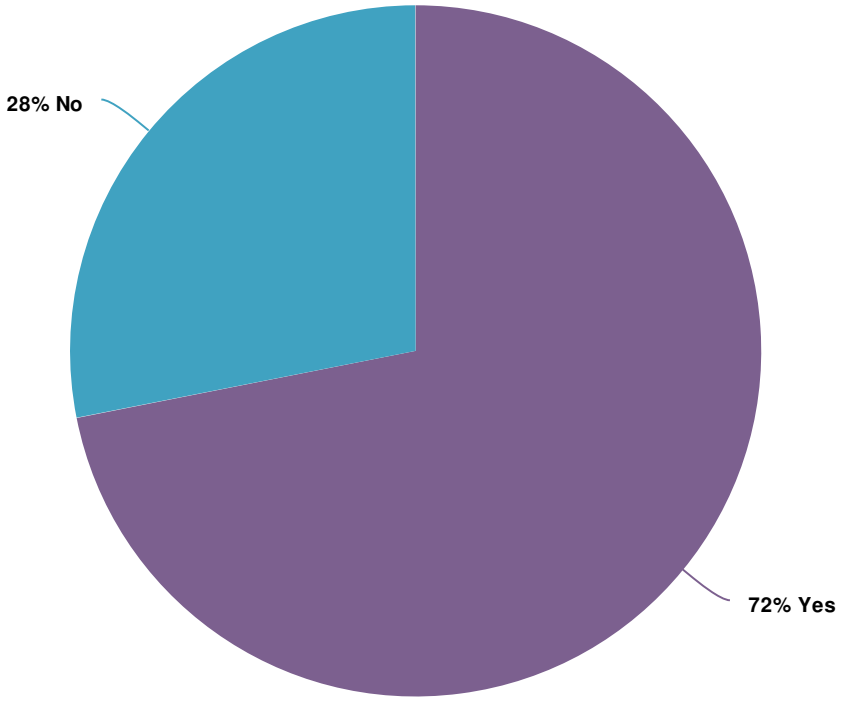
21. Have you received any other support to help you manage your work as restrictions have been reduced?



Value	Percent	Responses
Yes	30.8%	88
No	69.2%	198

Totals: 286

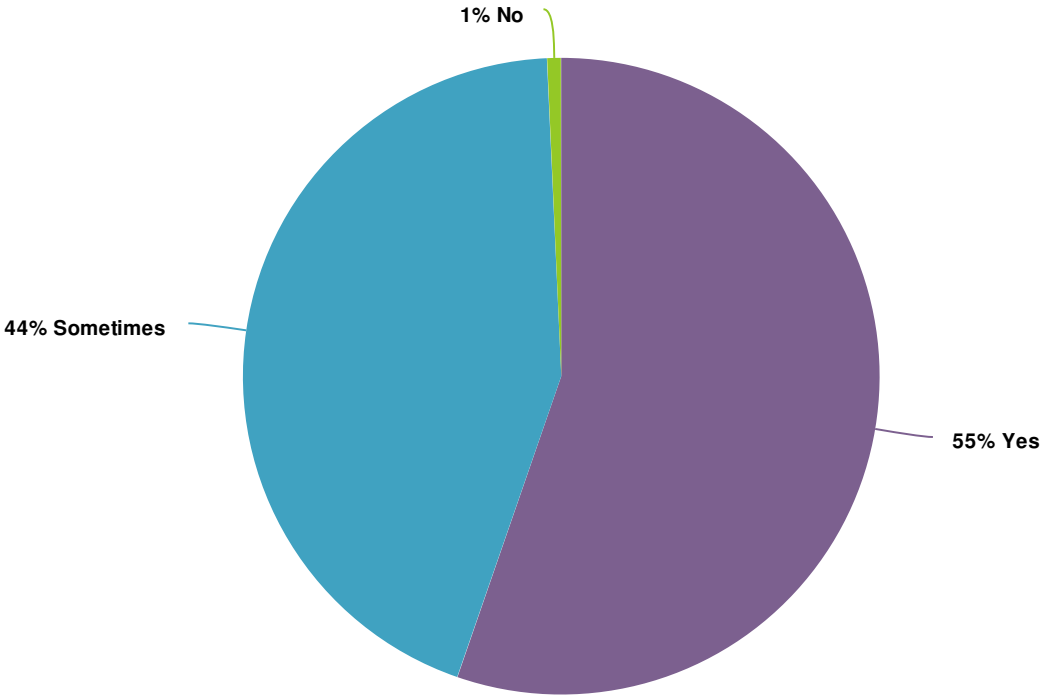
22. Have managers paid sufficient attention to staff wellbeing?



Value	Percent	Responses
Yes	71.9%	207
No	28.1%	81

Totals: 288

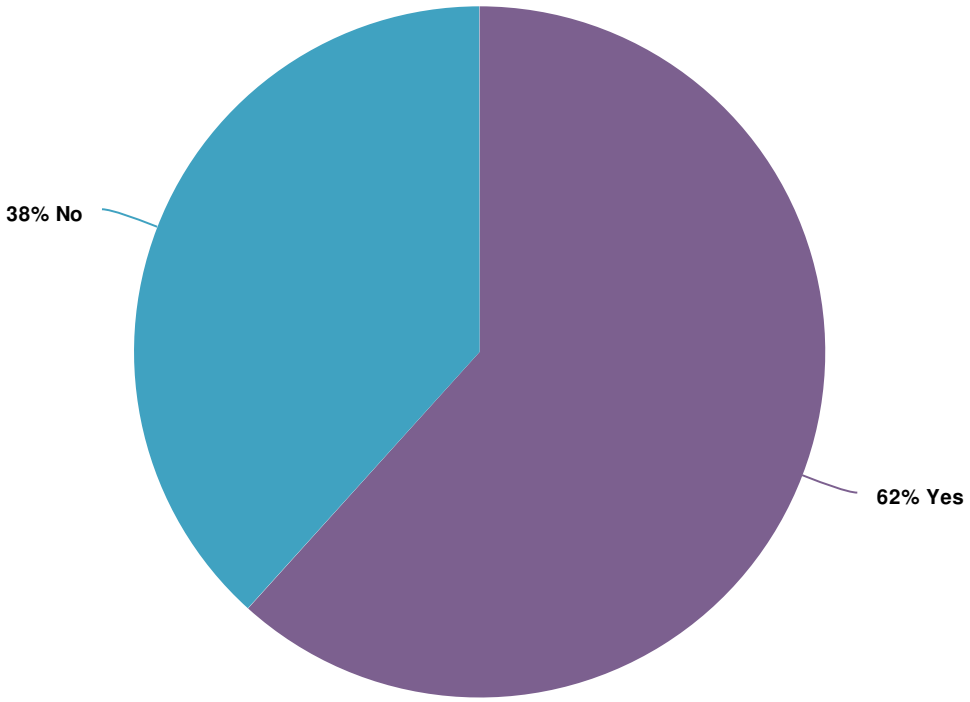
23. During the period of EDM, were you based at home?



Value	Percent	Responses
Yes	55.3%	156
Sometimes	44.0%	124
No	0.7%	2

Totals: 282

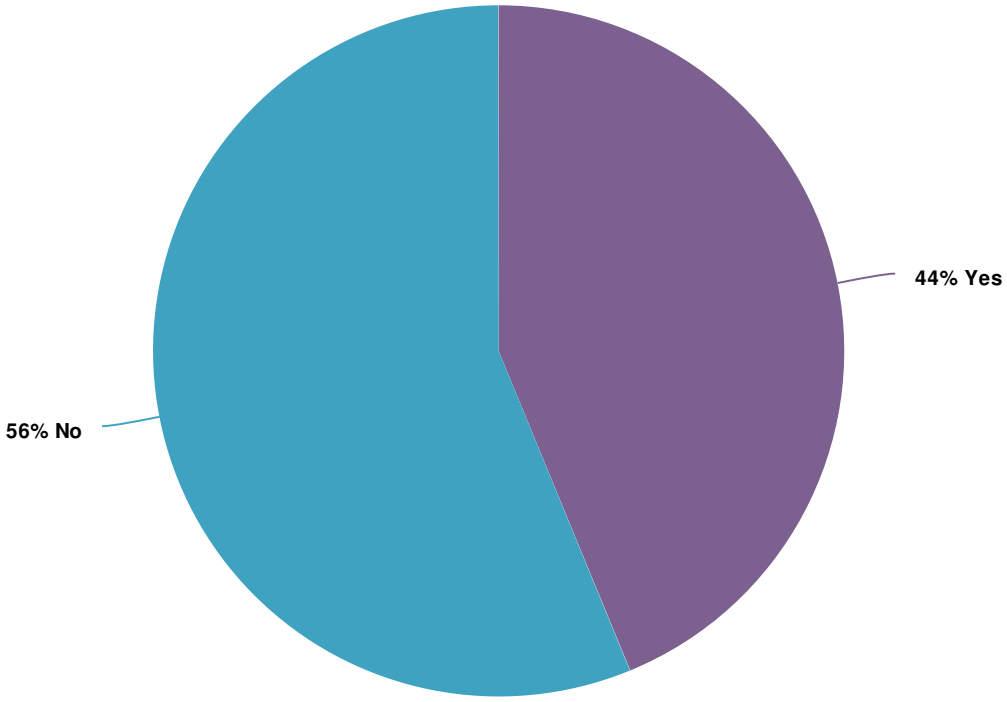
24. If so, did you have sufficient recources (laptop, mobile phone, desk, chair, etc.) to support remote working?



Value	Percent	Responses
Yes	61.7%	171
No	38.3%	106

Totals: 277

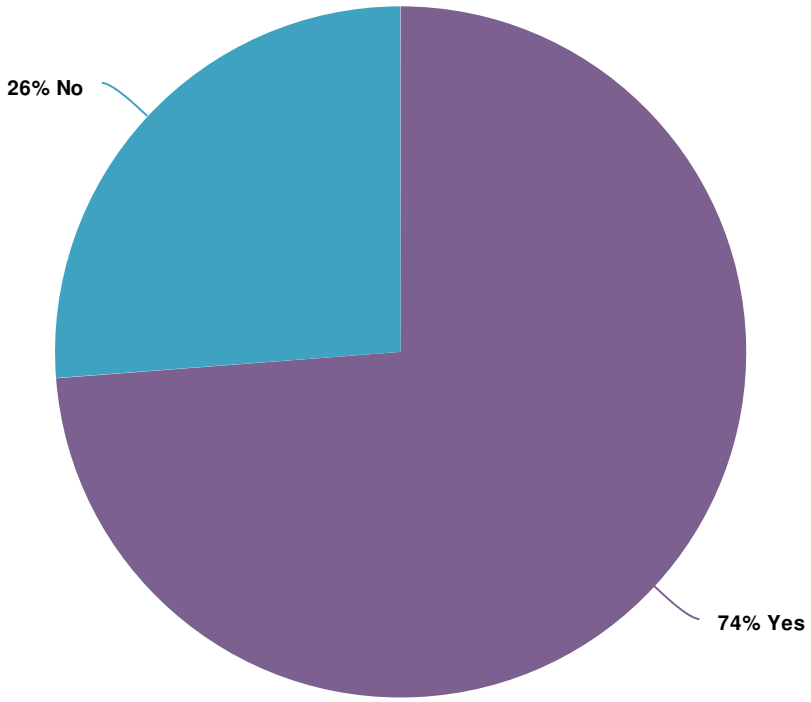
25. Have you had any additional caring responsibilities due to COVID-19?



Value	Percent	Responses
Yes	43.8%	124
No	56.2%	159

Totals: 283

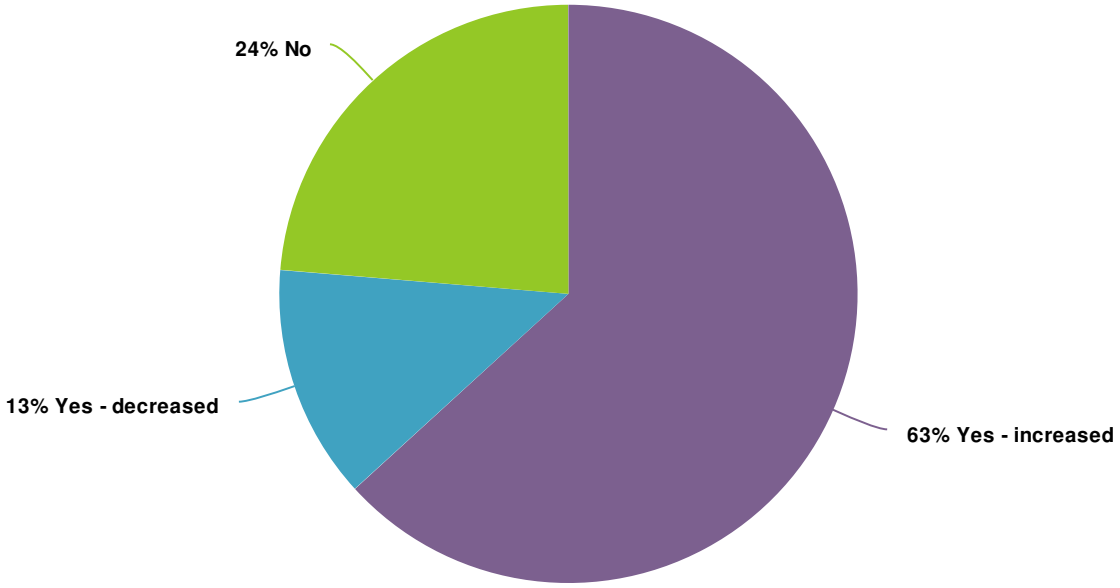
26. If so, have you recieved sufficient support from your organisation to facilitiate this?



Value	Percent	Responses
Yes	73.8%	90
No	26.2%	32

Totals: 122

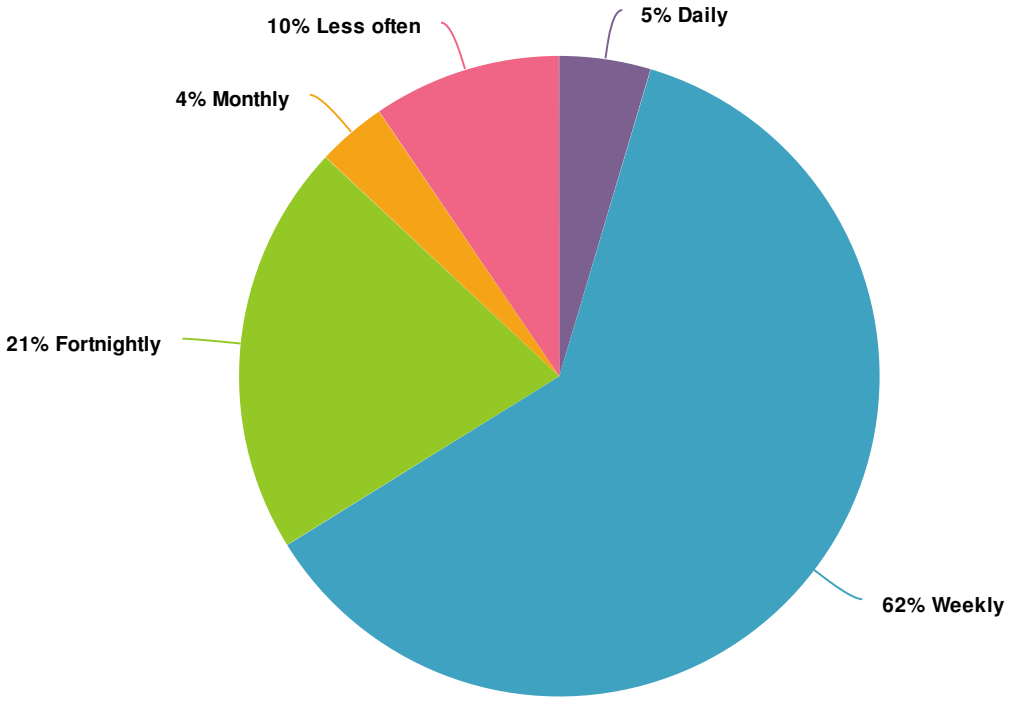
27. Has the frequency of you going to an office changed since the easing of EDM?



Value	Percent	Responses
Yes - increased	63.3%	179
Yes - decreased	13.1%	37
No	23.7%	67

Totals: 283

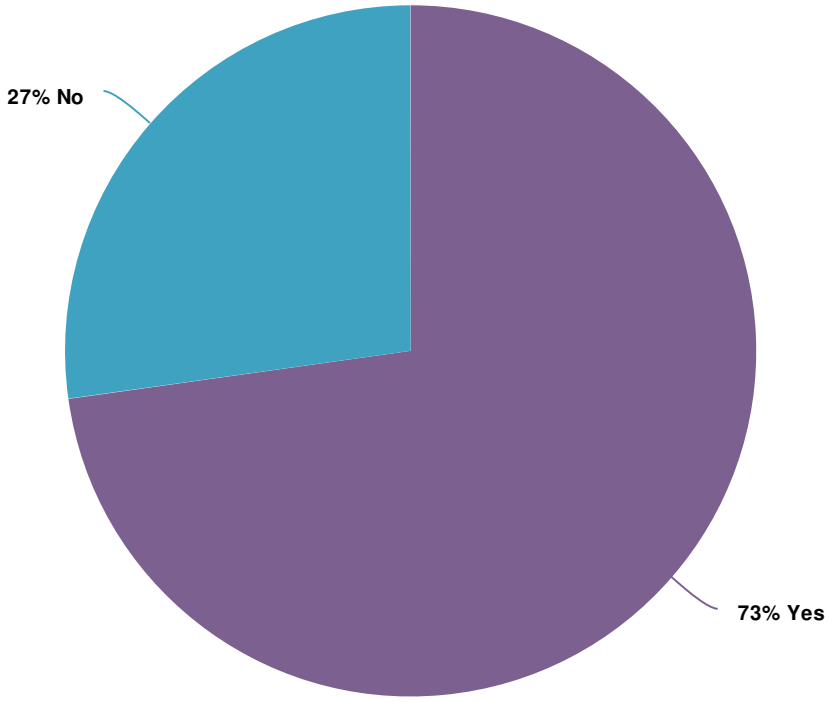
28. How often are you going into an office?



Value	Percent	Responses
Daily	4.6%	13
Weekly	61.5%	174
Fortnightly	20.8%	59
Monthly	3.5%	10
Less often	9.5%	27

Totals: 283

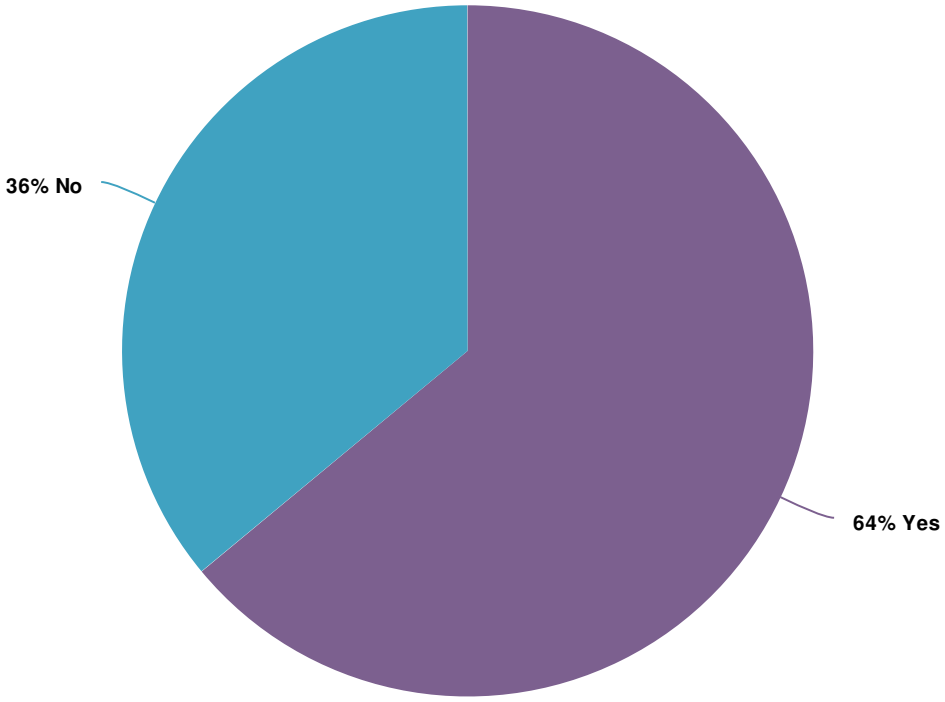
29. Do you feel safe going into an office?



Value	Percent	Responses
Yes	72.8%	206
No	27.2%	77

Totals: 283

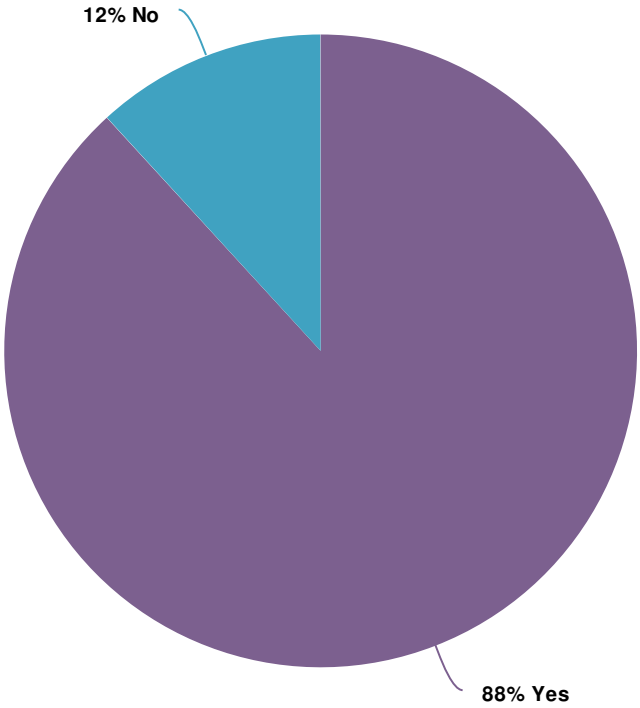
30. Did you undertake any door-step visitis during EDM?



Value	Percent	Responses
Yes	64.0%	181
No	36.0%	102

Totals: 283

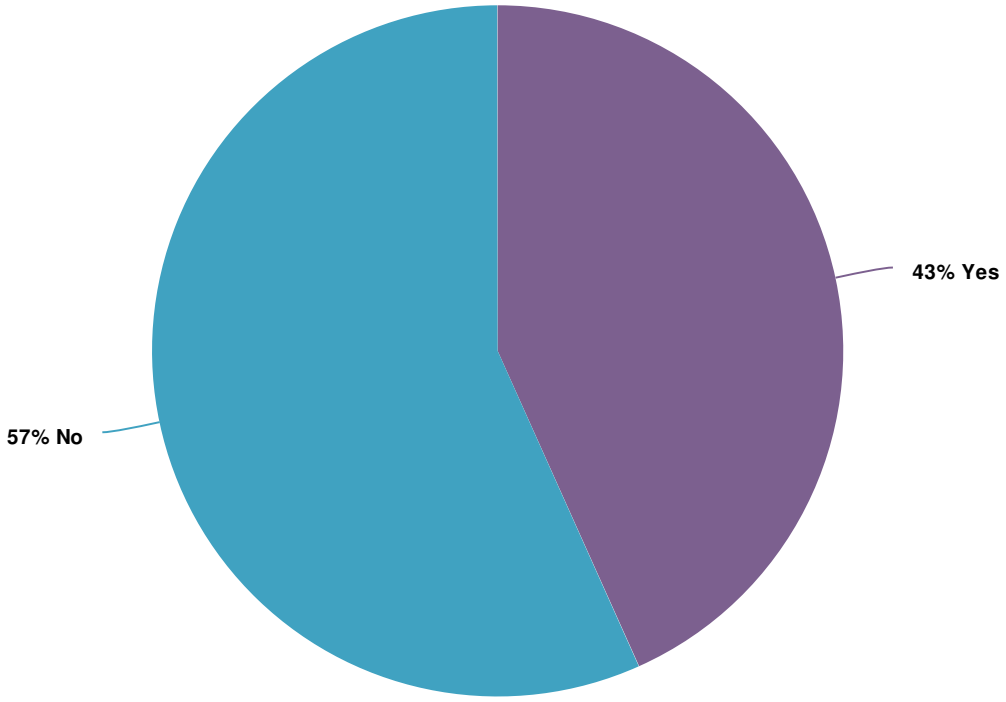
31. If yes, did you feel safe?



Value	Percent	Responses
Yes	88.2%	157
No	11.8%	21

Totals: 178

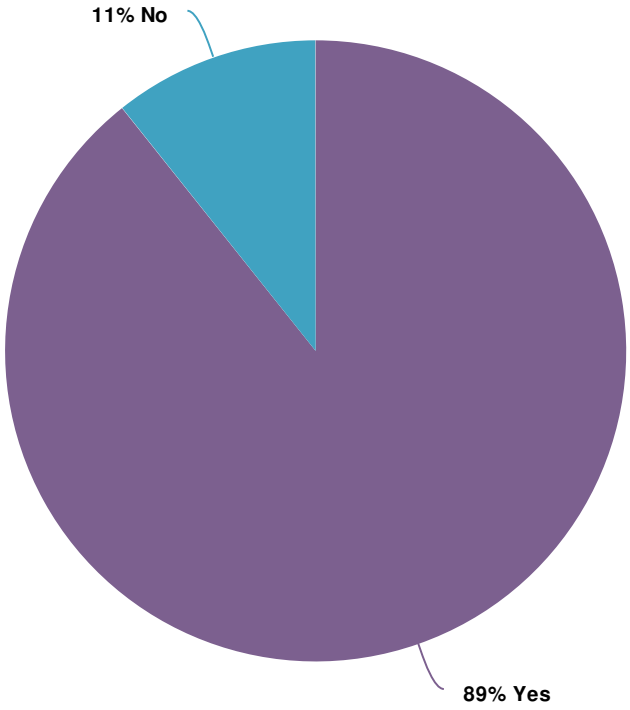
32. Are you undertaking door-step visits now?



Value	Percent	Responses
Yes	43.3%	122
No	56.7%	160

Totals: 282

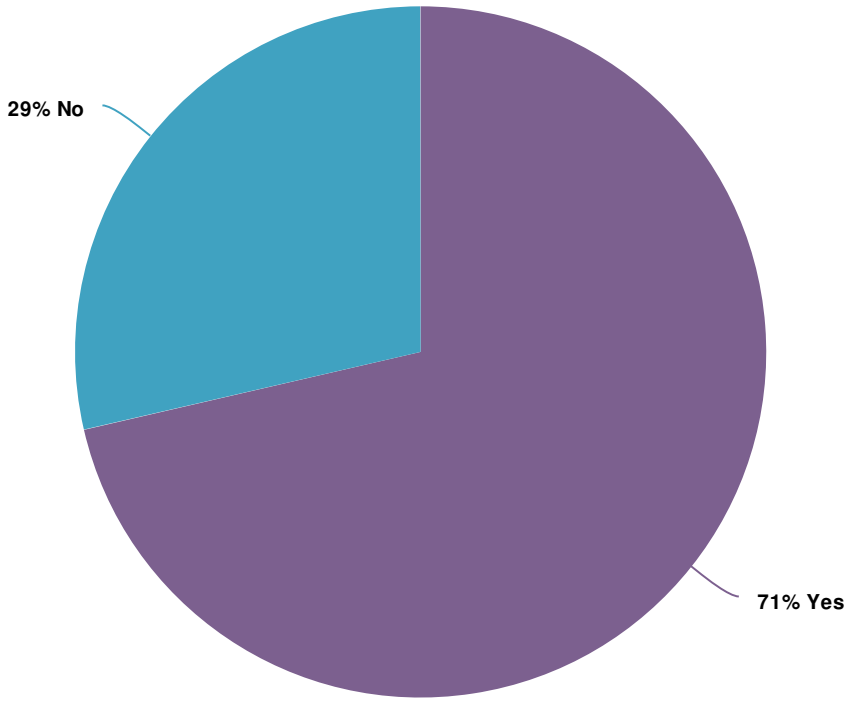
33. If yes, do you feel safe?



Value	Percent	Responses
Yes	89.3%	108
No	10.7%	13

Totals: 121

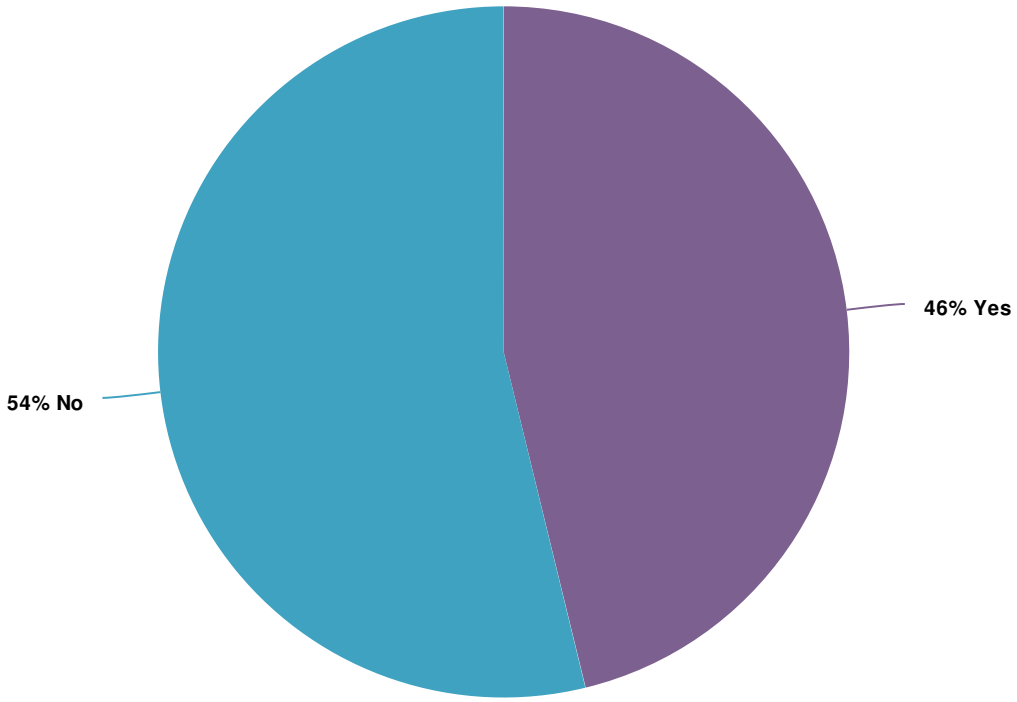
34. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users prior to EDM?



Value	Percent	Responses
Yes	71.4%	187
No	28.6%	75

Totals: 262

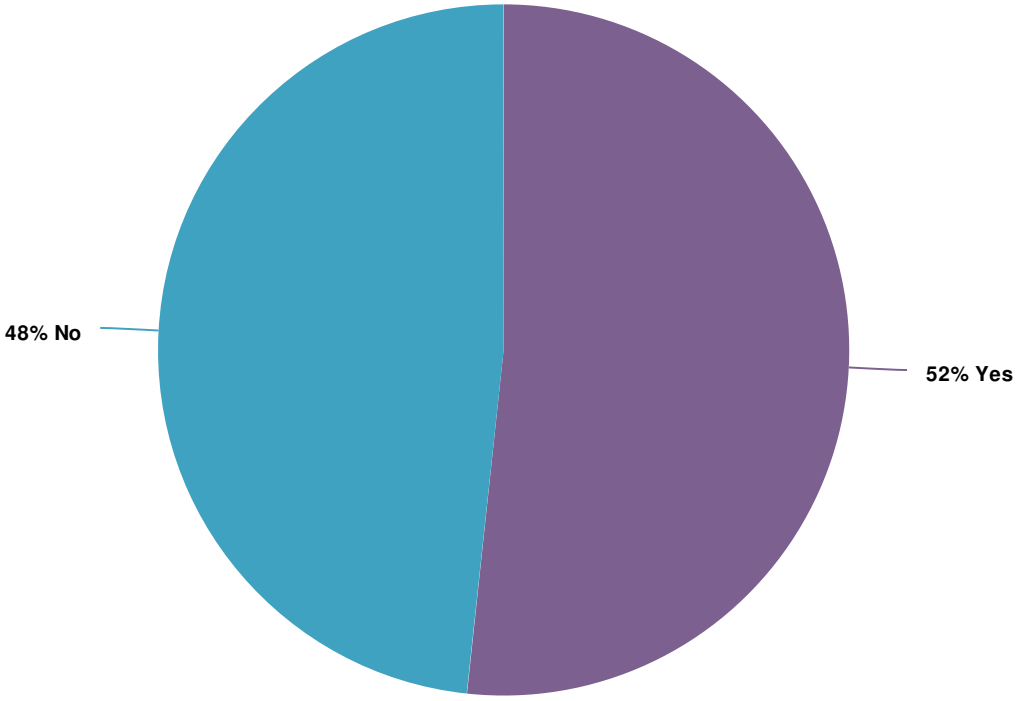
35. Did you have access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users during the EDM period?



Value	Percent	Responses
Yes	46.2%	121
No	53.8%	141

Totals: 262

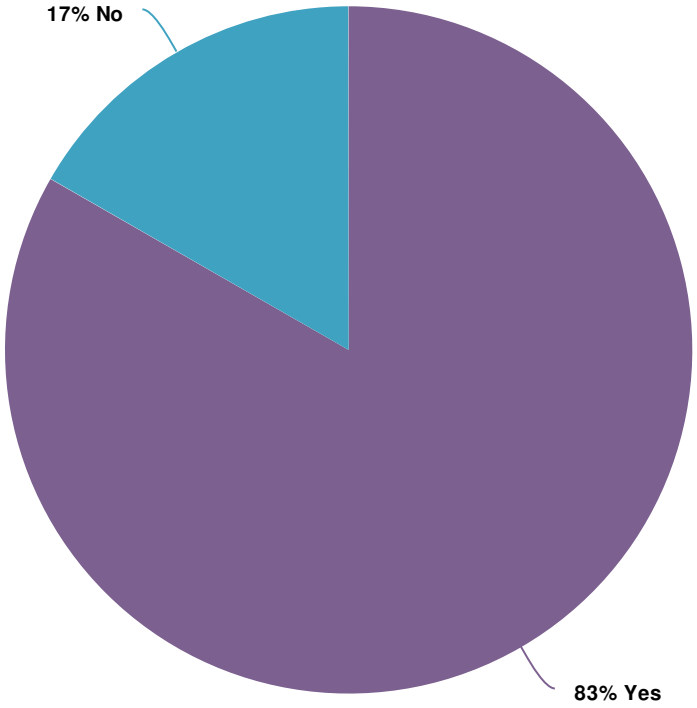
36. Have you had access to a sufficient range of services (in-house or through commissioned services) to meet the needs of service users as restrictions have reduced?



Value	Percent	Responses
Yes	51.7%	136
No	48.3%	127

Totals: 263

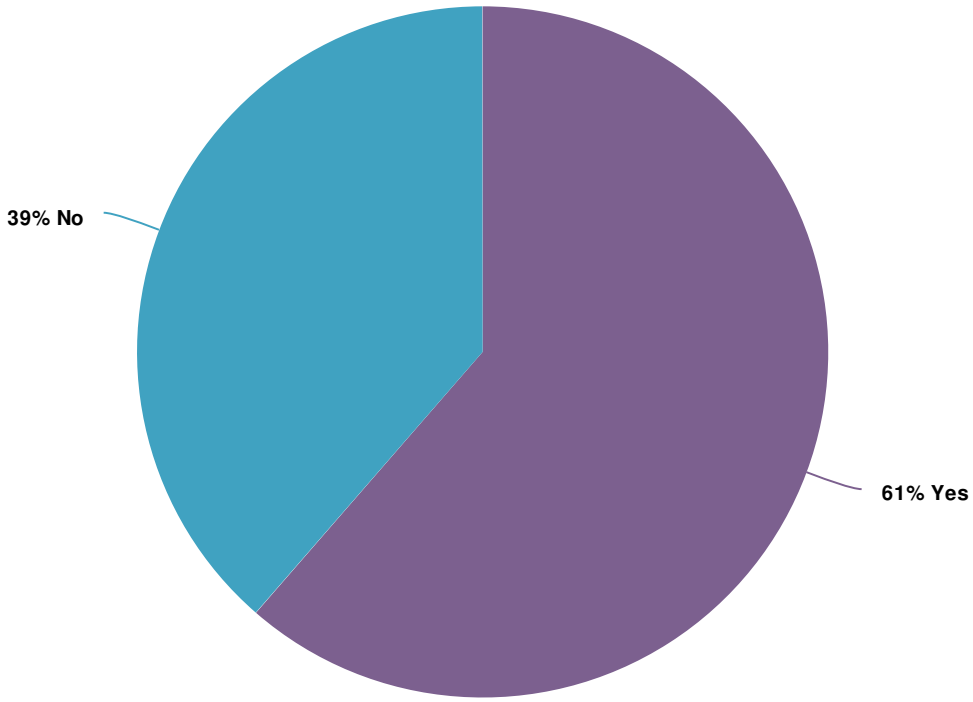
37. Did you have sufficient access to services and agencies to manage the risk of harm to others prior to EDM?



Value	Percent	Responses
Yes	83.3%	219
No	16.7%	44

Totals: 263

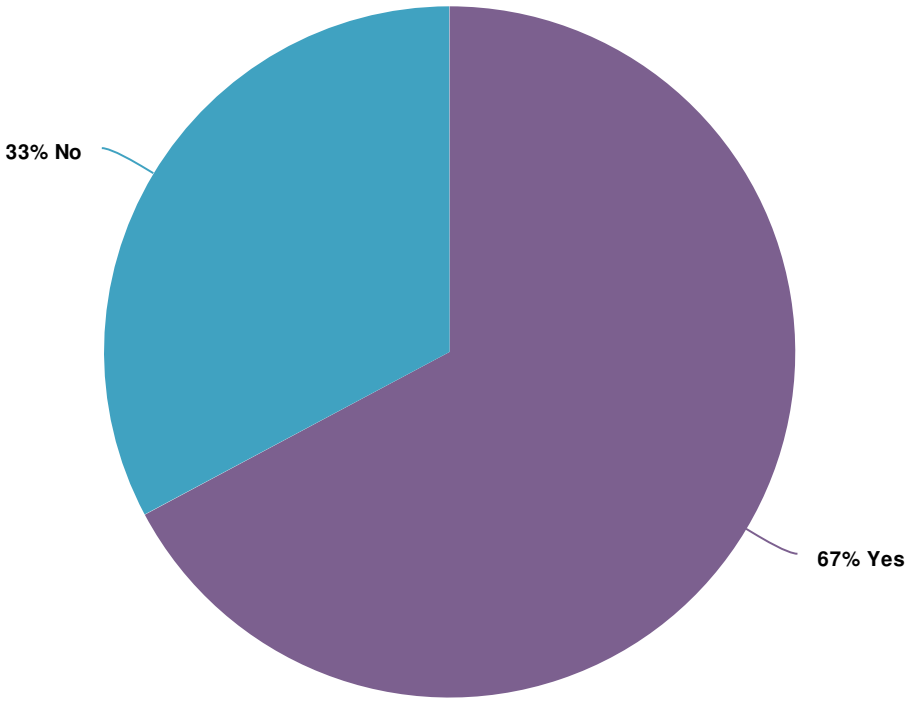
38. Did you have sufficient access to services and agencies to manage the risk of harm to other during the EDM period?



Value	Percent	Responses
Yes	61.4%	162
No	38.6%	102

Totals: 264

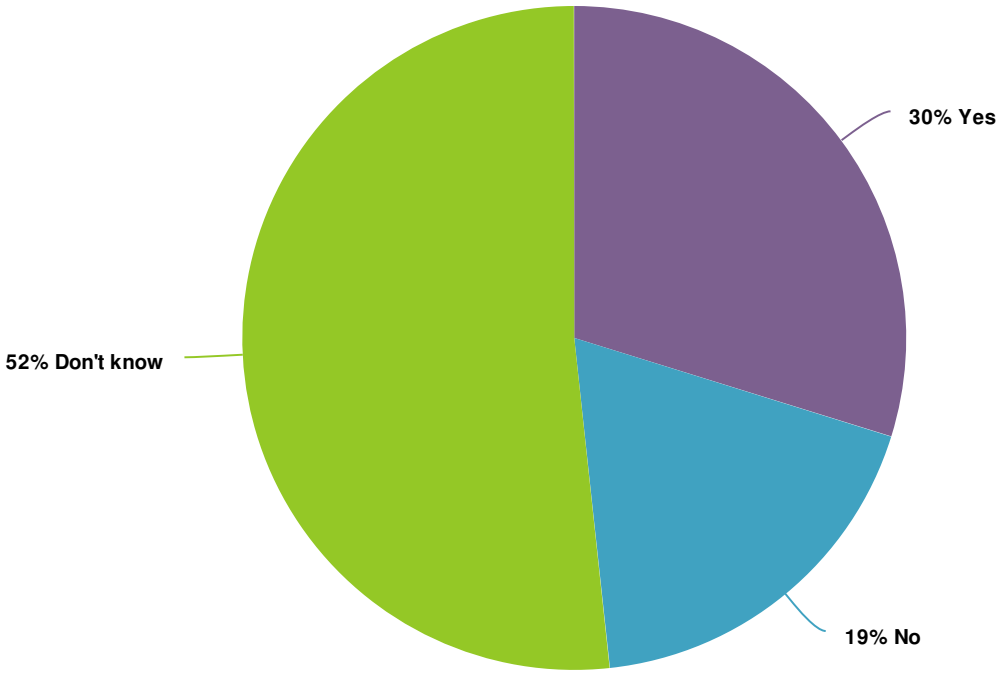
39. Have you had sufficient access to services and agencies to manage the risk of harm to others as restrictions have reduced?



Value	Percent	Responses
Yes	67.2%	176
No	32.8%	86

Totals: 262

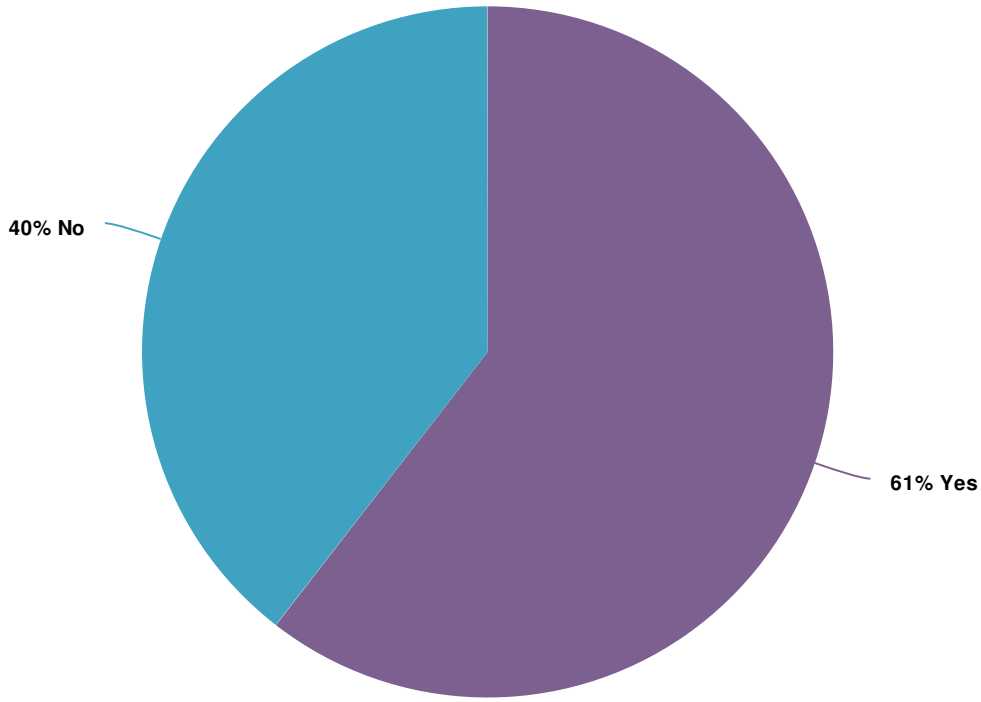
40. Has there been any learning from staff, service users, partner agencies that has positively impacted on how services are being delivered since the easing of lockdown?



Value	Percent	Responses
Yes	29.8%	79
No	18.5%	49
Don't know	51.7%	137

Totals: 265

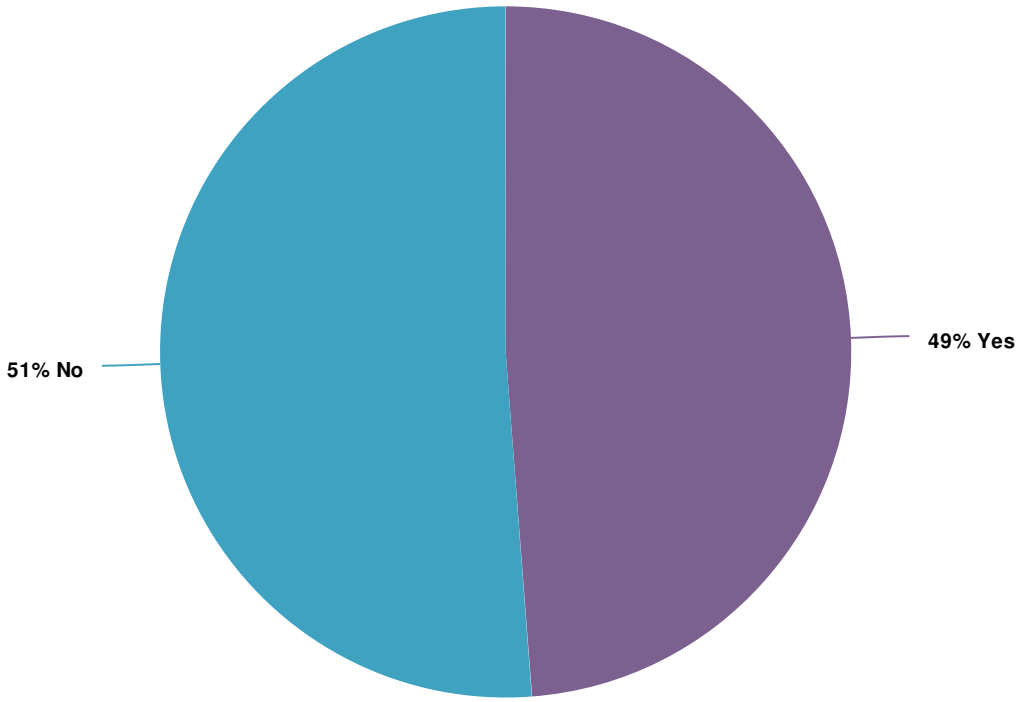
41. Is there anything you think you have done particularly well in managing the EDM period?



Value	Percent	Responses
Yes	60.5%	159
No	39.5%	104

Totals: 263

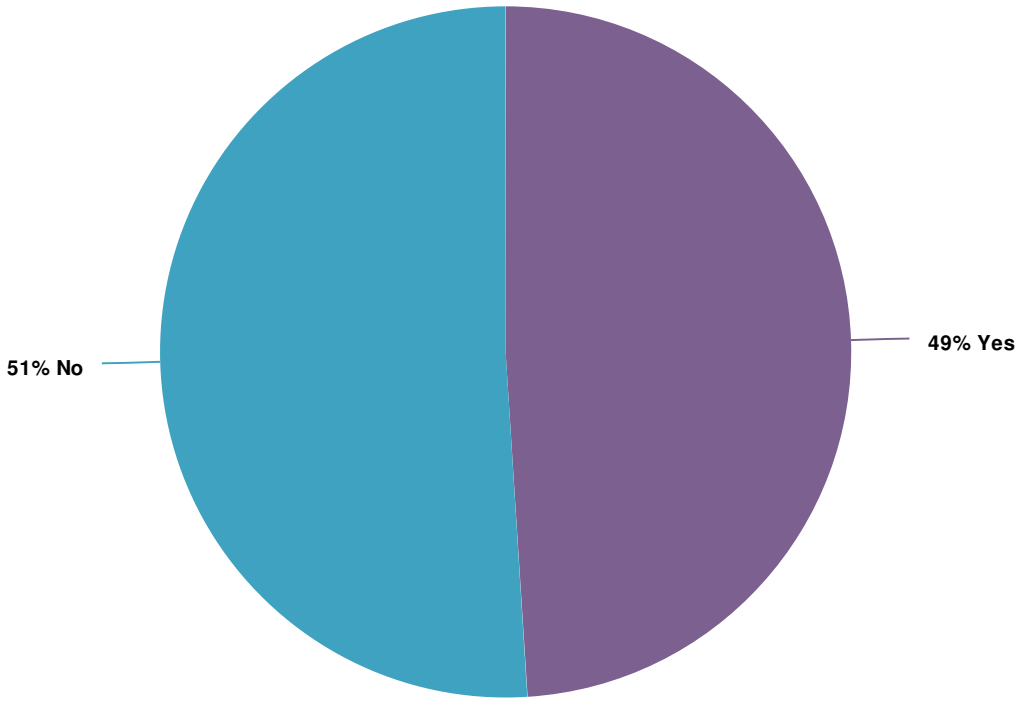
42. Is there anything you think you have done particularly well as service restrictions have begun to be lifted?



Value	Percent	Responses
Yes	48.8%	127
No	51.2%	133

Totals: 260

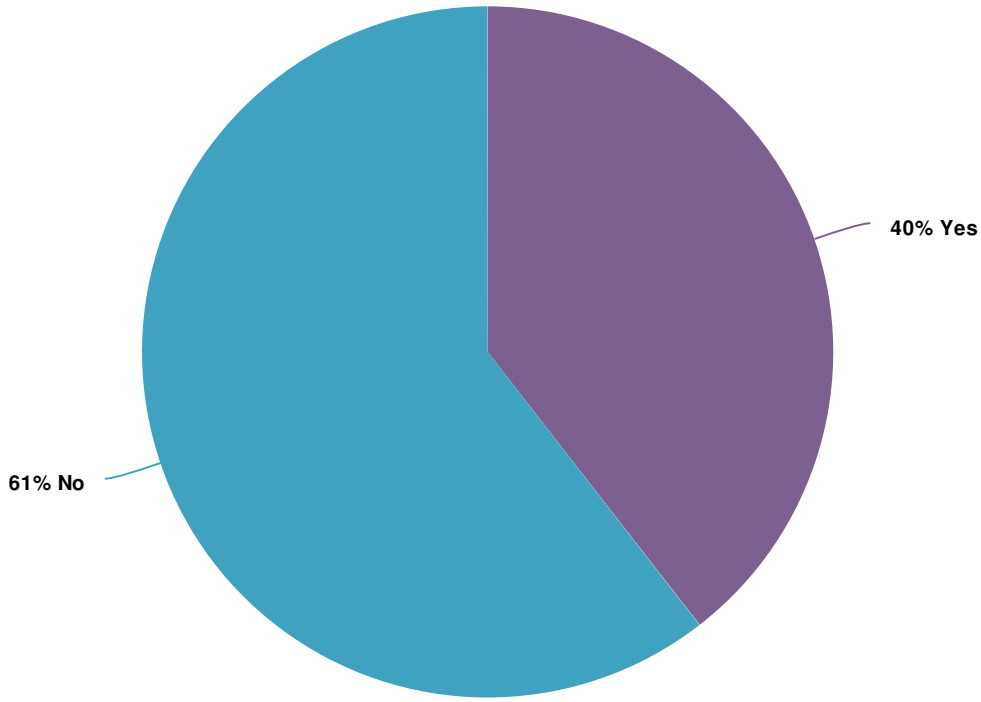
43. Is there anything you think your organisation has done particularly well in managing the EDM period?



Value	Percent	Responses
Yes	49.0%	129
No	51.0%	134

Totals: 263

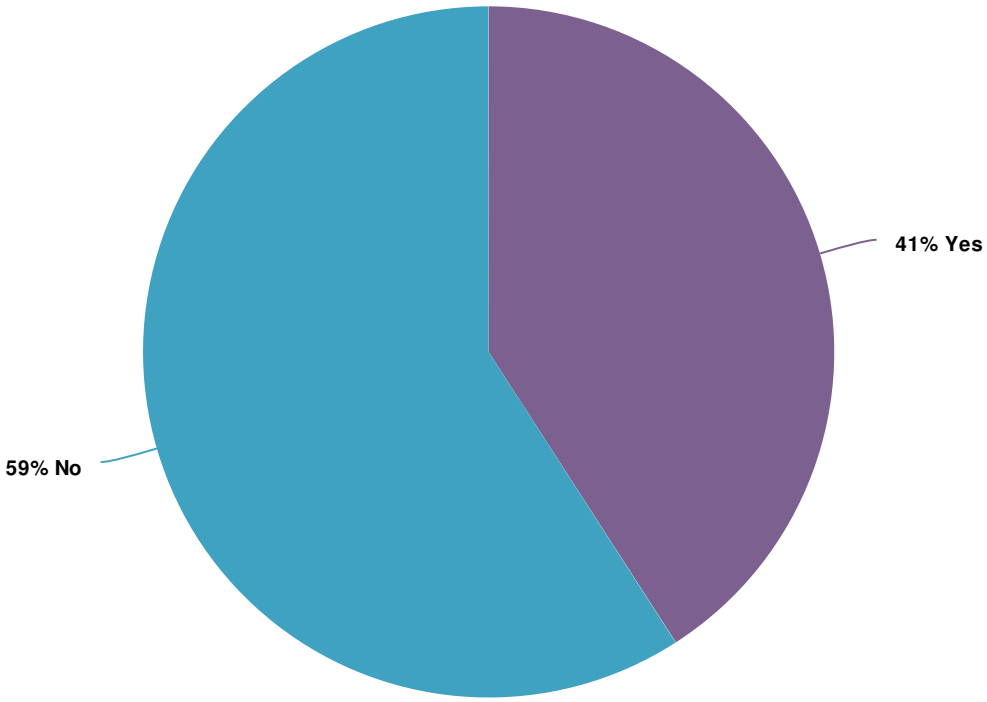
44. Is there anything you think your organisation has done particularly well as service restrictions have begun to be lifted?



Value	Percent	Responses
Yes	39.5%	103
No	60.5%	158

Totals: 261

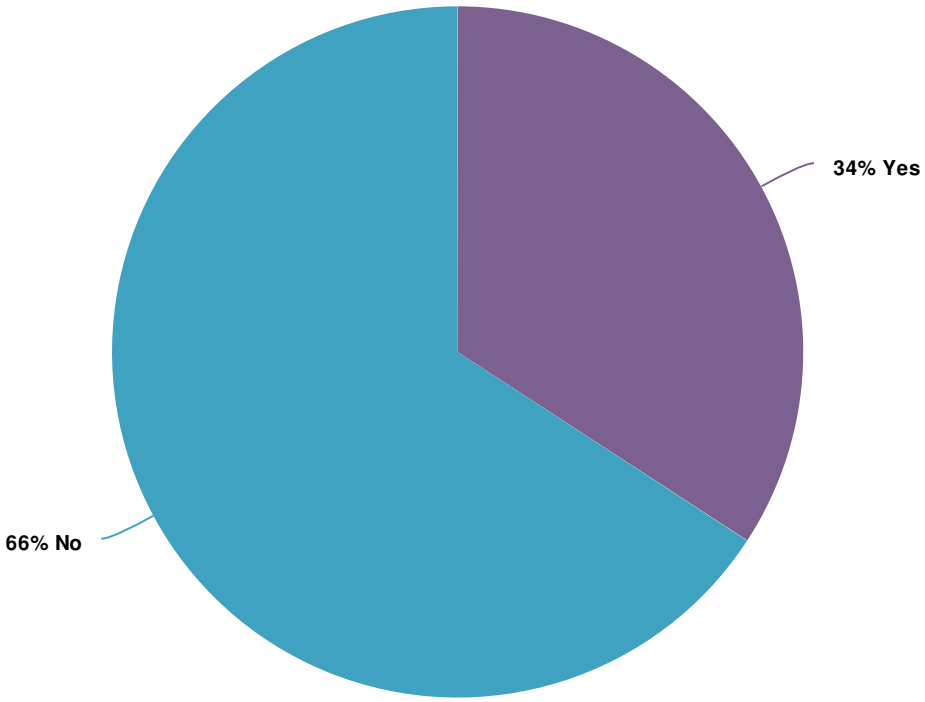
45. Is there anything you think your organisation should have done differently in managing the EDM period?



Value	Percent	Responses
Yes	40.9%	105
No	59.1%	152

Totals: 257

46. Is there anything you think your organisation should have done differently as service restrictions have begun to be lifted?



Value	Percent	Responses
Yes	34.2%	88
No	65.8%	169

Totals: 257