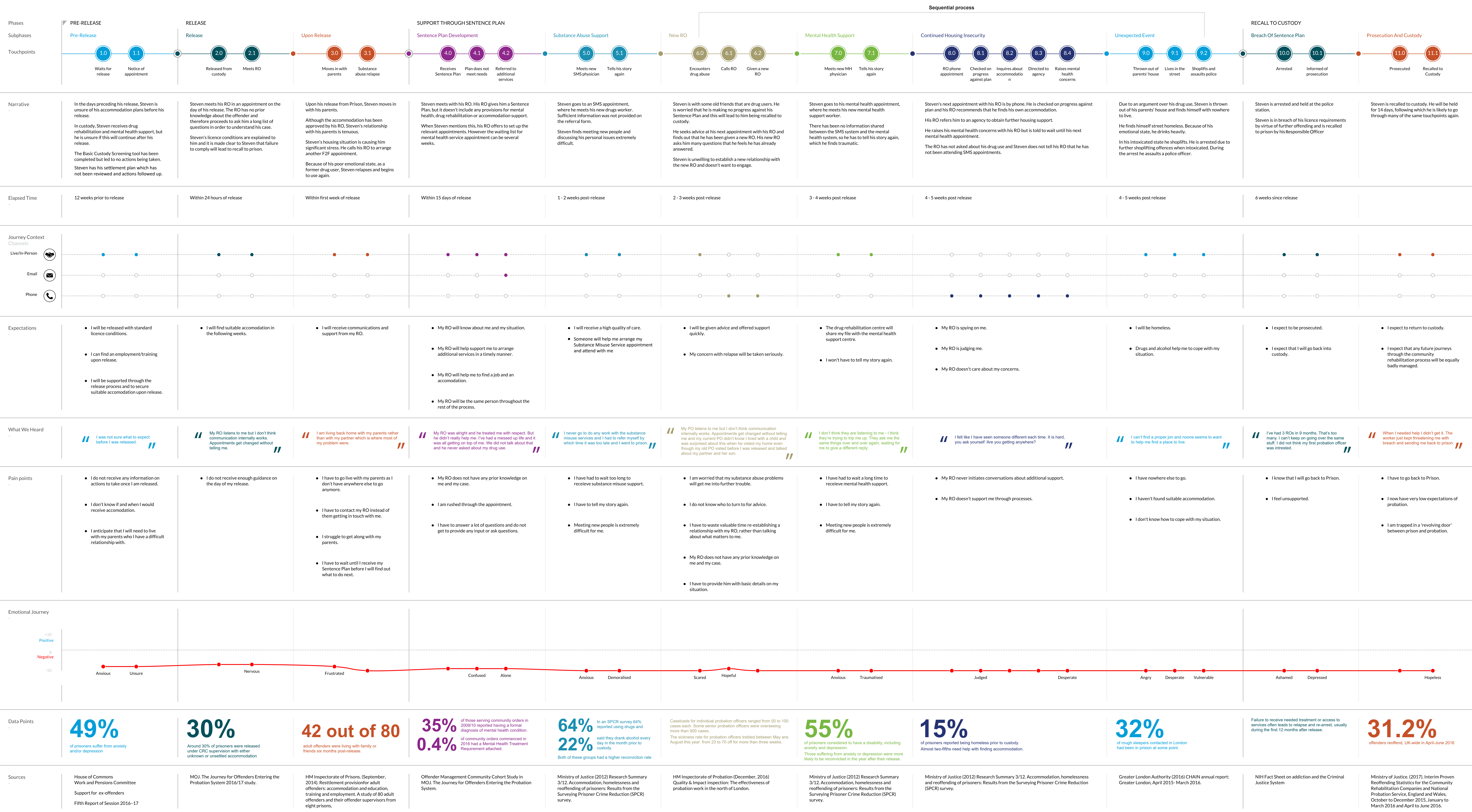


OFFENDER PROBATION MANAGEMENT

An Offender's poorly managed journey Through The Gate

STEVEN
DRUG USER - MENTAL HEALTH ISSUES - DRUG DEBT - SERVED LESS THAN 12 MONTHS IN PRISON



Note: 'What we heard' - taken from 'Quality and Impact Inspection Programme - aggregated case assessment data'
'Expectations' - taken from insights from the HMI Probation Inspectors and other stakeholders