

ACTION PLAN: HMCIP REPORT

ESTABLISHMENT: HMP NORTH SEA CAMP

TIMETABLE	DATE	STATUS OF THIS RETURN
Full Unannounced inspection	3 – 13 July 2017	
Report published	14 November 2017	
Action Plan Submitted	12 January 2018	Attached

ACTION PLAN - HMCIP REPORT

ESTABLISHMENT: HMP NORTH SEA CAMP

1. Rec. no	2 Recommendation	3. Agreed/ Partly Agreed/ Not Agreed	4. Response Action Taken/Planned	5. Function Responsible / Policy Lead	6. Target Date
	Main recommendations to the Governor				
5.1	Rooms designed for one man should not accommodate two and men should have space to store their possessions properly. (Error! Reference source not found.)	Partly Agreed	<p>HMP North Sea Camp is making the best use of storage space so that prisoners can appropriately store their possessions and are provided with furniture to store their possessions.</p> <p>The Prison Act 1952 provides that cells must be certified on behalf of Secretary of State and that their size, lighting, heating, ventilation and fittings are adequate for health. All cells on the estate are inspected and approved as large enough for all the activities a prisoner would normally be expected to undertake when in them, for example, studying, reading and sleeping.</p> <p>The occupancy of prison cells is determined by establishments and certified by a Prison Group Director (PGD-formally known as Deputy Director of Custody) in accordance with Prison Service Instruction (PSI) 17 / 2012, which provides clear guidelines for determining cell capacities. Cells will only be shared where a PGD has assessed them to be of adequate size and condition for doing so. All accommodation is compliant with the certified cell certificate.</p>	Head of Residence & Safety	Completed
5.2	The number of external work placements should be increased and provide suitable preparation for employment on release. (Error! Reference	Agreed	<p>Employer engagement events are being held regularly where employers visit the prison to see what can be offered and individual engagements with local organisations to discuss prisoners' skills and what employment would be suitable.</p> <p>This work is ongoing to provide sufficient external work placements, suitable in terms of sustaining employment on</p>	Head of Reducing Reoffending	April 2018

	source not found.)Error! Reference source not found.		release and linked to the vocational pathways prisoners sign up to at HMP North Sea Camp. Companies have recently accepted sex offenders' placements (from the lower end of the spectrum).		
	Recommendations to the Governor				
	Early days in custody				
5.3	The prison should determine why some men feel unsafe on their first night and address any arising issues. (Error! Reference source not found.)	Agreed	A violence reduction (VR) questionnaire was completed by HMP North Sea Camp's prisoners and has been analysed. Ongoing action to be taken to address issues arising from a mixed population.	Head of Residence & Safety	Completed and ongoing
5.4	Induction should take place in a quiet room without other men distracting new arrivals. (Error! Reference source not found.)	Agreed	Inductions at HMP North Sea Camp are now conducted in the quiet induction room, which has recently been furnished.	Head of Residence & Safety	Completed
5.5	Men should be supported by unit staff to find their next accommodation upon completing their induction. (Error! Reference source not found.)	Agreed	This part of the induction process has been re-launched and a notice to staff has been circulated reminding staff of this requirement.	Head of Residence & Safety	Completed
	Bullying and violence reduction				
5.6	Staff facilitating mediation between prisoners should be appropriately trained. (Error! Reference source not found., repeated recommendation 1.19)	Agreed	A Senior Psychologist will devise a local training package to ensure relevant staff are appropriately trained. Within the local VR strategy, clear reference to mediation is made outlining the need for Case Managers to facilitate mediation.	Senior Psychologist	January 2018

5.7	Links between safer custody and security should be strengthened to ensure both departments gain a full picture of antisocial behaviour at the prison. (Error! Reference source not found.)	Agreed	<p>This action continues to be monitored.</p> <p>Security and Safer Custody are now represented at the monthly functional meeting. Anti-social behaviour is also discussed at the Suitability and Monitoring Meeting which the Safer Custody team contribute to. Safer Custody record violent related incidents on to a shared and secure disk drive for staff to make use of and is accessible to Security staff to enable them to capture a full picture of antisocial behaviour.</p>	<p>Head of Residence & Safety /</p> <p>Head of Security</p>	Completed
5.8	The prison should improve its analysis of antisocial behaviour so trends can be identified at the earliest opportunity and action taken promptly. (Error! Reference source not found.)	Agreed	<p>Executive summaries to reports provided by several mentors such as Listeners and Peer Mentors identifying any patterns or trends are now discussed at the Safer Custody meeting.</p> <p>Anti-social behaviour trends and threats are discussed and assessed at both the weekly Intelligence meeting and the Security meeting held monthly.</p>	Head of Residence & Safety	Completed
Self-harm and suicide					
5.9	All staff should receive suicide and self-harm training. (Error! Reference source not found.)	Agreed	<p>All staff in contact with prisoners are required to receive training on suicide and self-harm prevention. HM Prison and Probation Service (HMPPS) recently revised the content of the training, and is rolling out a new Introduction to Suicide and Self-Harm Prevention course, comprising of six modules, including mental health awareness training.</p> <p>However, as HMP North Sea Camp is an open prison, the Governor has organised for a local training programme in suicide and self-harm training to be completed by March 2018, as it is considered important to be rolled out to <u>all</u> staff.</p>	Head of Business Assurance	March 2018 and ongoing
Safeguarding					
5.10	Appropriate safeguarding training should be available to all staff. (Error! Reference source not found.)	Agreed	<p>The Adult Safeguarding in Prison PSI 16 / 2015 - conveys that prisoners are protected from abuse and neglect through a number of other policies and processes for identifying and meeting their needs and preventing and reporting abuse. Staff are informed about these policies and processes through a range of means. HMPPS does not accept that specific safeguarding training is necessary for all staff.</p> <p>However, as HMP North Sea Camp is an open prison, the Governor considers it important for all staff to receive the</p>	Deputy Governor	March 2018

			appropriate safeguarding training. Therefore, the Local Safeguarding Adults Board will be contacted about providing the training to <u>all</u> staff.		
	Incentives and earned privileges				
5.11	Prisoners should be removed from the basic level following a review if no further poor behaviour is observed. (Error! Reference source not found.)	Agreed	The local process has now been changed. Prisoners are removed from the basic level following a review (after seven days) if no further poor behaviour is observed.	Head of Residence & Safety	Completed
5.12	Prisoners on the enhanced level who are returned to closed conditions due to poor behaviour should have the opportunity to attend a review board or make a representation to it. (Error! Reference source not found.)	Partly Agreed	If a review can be conducted immediately prior to transfer, the prisoner will be given an opportunity to make a representation. If a situation presents a concern of abscond the sending establishment will conduct a review in the absence of the prisoner or ensure relevant information is given to the receiving establishment for a review to be conducted within 2 weeks of transfer (during which the prisoner should retain his current privilege level until the outcome of that review). To fully accept the recommendation would necessitate funding to finance the building of a secure holding cell/accommodation for this purpose.	Head of Residence & Safety	Completed
	Residential units				
5.13	All showers and toilets should be in a reasonable state of repair and suitable for use. (Error! Reference source not found.)	Agreed	Work to improve the showers, toilets and recesses will commence from January 2018 as part of a delivery works project.	Head of Residence & Safety	January 2019 (shared project)
	Equality and diversity				
5.14	Equality monitoring data and prisoners' views should be analysed routinely to help managers identify and investigate areas of possible	Agreed	HMP North Sea Camp have now adopted a pro-active approach to Equalities by developing a strategy. The Equality Officer (EO) is responsible for updating disability information on to Prison-NOMIS to ensure accurate data is being used. The Performance Hub Equality Monitoring Tool is under review.	Head of Residence & Safety	Completed and ongoing

	discrimination. (Error! Reference source not found.)		The improved local data and the Performance Hub Quarter 1 Equality Monitoring data will inform this strategy. Actions generated from the Equalities strategy will be added to the Establishment's Action Plan. Prisoners' views are obtained on Induction, Safer Custody meetings, Equality Action Team meetings and Community Representative Group meetings. The EO has been tasked to carry out an Equalities survey with the support of Equality peer mentors.		
5.15	The prison should assess the needs of less able and older men and implement a strategy to meet their needs, which should include physical adaptations where necessary. (Error! Reference source not found.)	Agreed	<p>It is recognised that a partnership approach is required with HMP North Sea Camp, healthcare and social care to continually access the needs of older prisoners.</p> <p>Adult Social Care hold a clinic within healthcare once per month. This provides a complete assessment of older prisoners' needs and any recommendations for equipment. This will also run in conjunction with Adult Social Care and healthcare. Due to the success of the current clinics, plans are in place to increase the monthly clinics to twice per month and for memory assessments to be undertaken.</p> <p>This action will be incorporated in to the action plan and reviewed at the quarterly run Equalities meetings.</p>	Prison Partnership Board and Equalities Committee	Completed
	Faith and religious activity				
5.16	The washing facilities in the multi-faith room should be refurbished. (2.39)	Agreed	Refurbishment works have been approved and a costing exercise is currently underway in advance of the work being carried out.	Head of Residence & Safety	March 2018
	Legal rights				
5.17	Legal visits should take place in sufficient privacy. (Error! Reference source not found., repeated recommendation 2.53)	Agreed	As the demand for legal visits is low, it is not necessary for major building works to have a legal visits room. In light of this, two foldable panels are now being used to improve the privacy setting during legal visits. No complaints have been received from legal advisors. Should a complete confidential setting be required this will be achieved through hosting the session in the Offender Management Unit (OMU). Prisoners also have an option of seeing their legal advisors whilst on Release on Temporary Licence (ROTL).	Head of Security	Completed
	Health services				

5.18	A representative health forum should be set up to inform service developments and enable collective concerns to be addressed. (Error! Reference source not found.)	Agreed	The healthcare provider will undertake a patient forum which is currently being developed with the mental health team. A mutually convenient date to hold the forum(s) is currently being sought. It is planned that one representative from each unit will be involved and the forum will run every other month. Healthcare aim to adopt a 'you said, we did' approach to the meetings.	Head of Healthcare	March 2018 and ongoing
5.19	Access to podiatry services should be equivalent to community provision. (Error! Reference source not found.)	Agreed	A review of the podiatry services has been agreed with the healthcare provider. This will include assessment, basic foot care and review of capacity. Additional podiatry sessions have been held to due to high demand. Discussions to take place with commissioners about extending the provision.	Healthcare / Commissioners	March 2018
5.20	Adequate arrangements for reconciling and disposing of unused medicines should be in place. (Error! Reference source not found.)	Agreed	A Standing Operational Procedure (SOP) for the destruction of controlled medicines is in place. The processes have been reviewed and staff are aware of the procedures to take. The healthcare provider will review the terms and standards of the SOP and will provide assurance to commissioners. The frequency of destruction is to be reviewed and medication ordering altered to help reduce controlled medications wastage. A robust recording record will be introduced.	Head of Healthcare	February 2018
5.21	Patients should receive medicine confidentially and officers should oversee supervised medicines. (Error! Reference source not found.)	Not Agreed	HMP North Sea Camp is an open prison therefore medicines are dispensed in a similar way to that of community pharmacy. Prison Officers (POs) are not required to oversee supervised medications.	Head of Residence & Safety	
5.22	Medications not given in possession should be administered as clinically indicated and documented risk assessments should be completed before in-possession medication is	Partly Agreed	New templates have been implemented on SystmOne (healthcare database). As a result risk assessments are completed before in-possession medication is considered and this is recorded on SystmOne, which is now a mandatory requirement. These changes have taken place since August 2017 and are fully operational. Due to the provision of service at weekends, patients are IP risk assessed as being not in possession. However, healthcare's	Head of Healthcare	Completed

	considered and recorded on SystmOne. (Error! Reference source not found.)		operating hours are 7:15am -12:15pm on weekends and Bank Holidays, which means some non IP medication has to be issued to patients over the weekend. Risk is reduced by patients collecting medications in the morning and then being issued with one dose for that evening. The only way this recommendation can be fully achieved is by introducing a 24 hour healthcare service, which is not viable.		
5.23	Patients should have access to dental assessment and NHS treatments in line with community provision. Error! Reference source not found.(Error! Reference source not found.)	Agreed	<p>A pilot initiative to commission a domiciliary dental service at HMP North Sea Camp was conducted in September 2017. A further initiative has been agreed between the prison and NHS England to fund healthcare escorts (ring fenced within the core staffing detail) to ensure there are sufficient officers present to meet the dental care demand.</p> <p>Three healthcare escorts are currently run in the mornings and three in the afternoon which is meet the required demand. However, the dental waiting list is still increasing. Summary of required treatment data will be sent to commissioners and the number of new referrals compared to new receptions.</p> <p>Discussion are taking place about formulating a long- term solution to dental care access for prisoners for the procurement of an regular on-site mobile dentistry service, subject to funding.</p>	NHS England	Ongoing (reviewed quarterly)
5.24	Patients requiring counselling support should have access to appropriate services. (Error! Reference source not found.)	Agreed	<p>Specified contractual counselling services are available for Hepatitis B and C and Smoking Cessation. Staff absences preventing access to services has been resolved and will continue to be monitored.</p> <p>The waiting list for counselling services is currently at eight weeks. Psychological counselling services is available through the Mental Health team.</p>	Head of Healthcare	Completed
	Time out of cell				
5.25	The space for association should be increased and rooms should be properly equipped. (Error! Reference source not found.)	Partly Agreed	<p>It would require significant capital investment to increase the size of the association areas and the cost would not be proportionate to the gain either.</p> <p>However, two new pool tables and 40 chairs (high back) have been purchased. Ten tables have been place on order to replace the existing communal area furniture. In addition, six giant chess sets and draught sets are also on order.</p>	<p>Head of Residence & Safety /</p> <p>Business Hub Manager</p>	March 2018

			<p>HMP North Sea Camp will receive 400 paving slabs to increase association space. These items will provide additional areas for prisoners to associate and take part in communal activities.</p> <p>There will be a paving slab 'board' and pieces for six areas which will be for all residential units and visits.</p>		
	Learning and skills and work activities				
5.26	Relationships with employers and other external agencies should be further improved to increase the proportion of prisoners who work outside the prison. (Error! Reference source not found.)	Agreed	A programme to hold Employer Engagement events quarterly is now in place to increase the proportion of prisoners working outside the prison.	Head of Reducing Reoffending	Completed and ongoing
5.27	All staff should analyse and make good use of data to improve the quality of the provision and measure the impact of their actions. (Error! Reference source not found.)	Agreed	Self-Assessment Report training was delivered to staff in October 2017. Staff analysis and use of data will be monitored by the acting, Head of Learning and Skills at the monthly Education Governance meetings from January 2018, to help with improvements and help monitor and measure the impact of staff actions.	Head of Reducing Reoffending	Ongoing
5.28	The prison should introduce a greater number and range of functional skills and employability courses to meet the resettlement needs of the population. (Error! Reference source not found.)	Agreed	<p>A curriculum review was completed in line with a needs analysis and labour market information.</p> <p>Additional courses have been introduced such as Warehousing.</p> <p>The Warehousing pathway comprises of a Level 2 award in Health & Safety in the workplace and the Level 2 Warehousing plus Forklift Counterbalance. The Level 2 courses run over a five week period and the counterbalance course take place before or after the five week period. All potential students will be required to have Level 1 in Maths and English prior to enrolling on the courses. HMP North Sea Camp are currently working with a</p>	Head of Reducing Reoffending	Completed and ongoing

			local business in order to provide work placements that link in with the Warehouse pathway.		
5.29	The level and range of the education and training provision should be extended to meet the needs of those with higher prior academic attainment. (Error! Reference source not found.)	Agreed	<p>Within the curriculum review HMP North Sea Camp have increased Level 3 courses in the gym for prisoners wishing to become fitness instructors and also in the construction workshop. At present these are not oversubscribed, which suggests they meet the needs of prisoners with higher prior academic attainment.</p> <p>Staff at HMP North Sea Camp continue to explore areas where Level 3 qualifications can be delivered and hope to be equipped to offer more Level 3 qualifications in the future.</p> <p>Distance learning has widened, providing prisoners with an opportunity to achieve degree level qualifications and also a Masters (providing relevant support is given).</p> <p>N.B One prisoner is currently working towards his Masters.</p>	Head of Reducing Reoffending	Completed and ongoing
5.30	The integration of English and maths skills should be promoted in all work and training settings. (Error! Reference source not found.)Error! Reference source not found.	Agreed	<p>All non-Offender Learning and Skills Service now provide numeracy and literacy as part of the learning.</p> <p>Instructors have received Award in Education and Teaching training which allows them to incorporate English and Maths into work areas. Visual aids have been displayed on workshops walls. Shannon Trust and 1 to1 Maths are encouraging prisoners during work to use their Maths and English skills and also present to provide support to prisoners.</p>	Head of Reducing Reoffending	Completed and ongoing
5.31	Prisoners should have access to sufficient computing facilities, including the virtual campus. (Error! Reference source not found.)	Agreed	<p>Since the inspection training on Virtual Campus (VC) has been provided to prisoners and they have access to VC.</p> <p>The library has increased access to laptops. HMP North Sea Camp is also considering whether the current use of the VC means this should be extended further.</p>	Head of Reducing Reoffending	Completed and ongoing
5.32	The prison should ensure there are appropriate vocational training opportunities across all work	Agreed	<p>The recent curriculum review focused on this.</p> <p>HMP North Sea Camp currently provides the following vocational pathways, including qualifications in:</p> <ol style="list-style-type: none"> 1. Horticulture. 	Head of Reducing Reoffending	Completed

	settings. (Error! Reference source not found.)		<ol style="list-style-type: none"> 2. Recycling. 3. Cleaning. 4. Creative Industries. 5. Agriculture. 6. Catering and Hospitality. 7. LGV Driver. 8. Warehousing. 9. Information and Technology. 10. Health and Fitness Industry. 11. Construction and Retail. <p>Should vocational qualifications be required outside of this range then prisoners can apply via the local college or to other outside providers (providing the right support / funding is given).</p>		
5.33	Immediate action should be taken to drive up success rates further on English and maths courses. (Error! Reference source not found.)	Agreed	<p>Novus (education provider) will take the following actions to drive up success rates further on English and maths courses using a diagnostic test more effectively to plan individual learning:</p> <ol style="list-style-type: none"> 1. Target learning support more effectively. 2. Use classroom mentors more effectively. 3. Provide revision sessions. 4. Option to conduct tests online or on paper according to individual needs (applicable to City & Guilds). 5. Provide a results analysis to identify areas of weakness. 	Novus	March 2018
	Physical education and healthy living				
5.34	Senior managers should ensure all repairs and routine maintenance are carried out promptly. (Error! Reference source not found.)	Agreed	Processes are now in place for routine maintenance and repairs. Regular monthly meetings are being held with Amey (the facilities provider) to discuss any performance issues.	Governor	Completed
5.35	Senior managers should ensure showers and toilets have sufficient screening. (Error! Reference source not found.)	Partly Agreed	<p>Shower screening is currently subject to an Additional Works Request. A shower curtain is in place as a temporary measure.</p> <p>All toilets have cubicles screening, therefore screening is not necessary.</p>	Head of Reducing Reoffending	March 2018

	Strategic management of resettlement				
5.36	The offending needs analysis should be informed by OASys and resettlement needs data. (Error! Reference source not found.)	Agreed	This recommendation will be incorporated into the next offending needs analysis review, which will be completed prior to March 2018.	Head of Reducing Reoffending	March 2018
5.37	The allocation process for accompanied ROTL should be reviewed to ensure allocations are suitable. Prisoners should be informed of intended timescales. (Error! Reference source not found.)	Agreed	Management compliance checks take place to identify areas of weaknesses in the process and to ensure there is a consistent approach and to ensure allocations are suitable. The accompanied local ROTL process has been revised. Multiple accompanied escorts based on risk has significantly reduced the backlog.	Head of Offender Management Unit (OMU) / Head of Public Protection & Senior Probation Officer (SPO)	Completed
5.38	The prison should monitor delays at each stage of the ROTL process to ensure barriers to progress are minimised. (Error! Reference source not found.)	Agreed	Monthly management compliance checks on case administration / offender supervision are being conducted to identify weaknesses in the ROTL process and timescales. Figures relating to the number of prisoners released on Home Detention Curfew; Parole and ROTL against the numbers considered for the preceding month are provided to the Community Representatives Group, Newsnight (a monthly forum held with prisoners) and the Prisoners' Advice Centre. An escalation process is in place for Offender Managers (OMs) and drop in surgeries are now being held weekly by OMU, Functional Heads. Case management file checks are now conducted during key stages of a prisoner's journey for example, end of lie down period, completion of accompanied ROTL and progression to overnight release. Case administrators and Offender Supervisors (OSs) are responsible for identifying prisoners who are not progressing in a timely manner and such cases are escalated to Heads of OMU / Senior Probation Officer (SPO) to address.	Head of OMU / Head of Public Protection & SPO	Completed
5.39	HMPSS should amend their prisoner employment performance targets so that prisons facilitating the effective	Not Agreed	Annual targets for hours worked in industry are agreed between establishments and ONE3ONE via regional offices or executive teams. The targets are based on the capacity of the industries and the role and priorities of the prison. There is an expectation that a prison such as HMP North Sea Camp, an open Category		

	use of ROTL to promote employment skills are not disadvantaged. (Error! Reference source not found.)		D prison, with a strong emphasis on resettlement and high percentage of prisoners on ROTL, would propose and have agreed a target that reflects this role. However, the targets agreed at the beginning of the year can be adjusted, where appropriate, using the Notification of Change process. To ensure that there are no unintended consequences from an increase in prisoners undertaking ROTL, HMP North Sea Camp will apply via the established process for a reduction in their target for hours worked in industry.		
	Offender management and planning				
5.40	Risk assessments should consider the inherent risks of all offending behaviour not just those that appear violent. (Error! Reference source not found.)	Agreed	Custody POs countersign Offender Assessment System (OASYS) reports and return / reject any that fail to fully address the inherent risks of all offending behaviour and provide feedback to the assessor. The SPO also conducts monthly quality assurance checks on 10% of OASys reports and provide feedback to the countersigners. All OSs OASys completed reports are now countersigned by Probation or by a SPO. Quality case assessment tool (QCAT) is also completed on six random selected cases to ensure the risk assessment is holistic. Any identified issues which fall under the OM responsibility are addressed by the SPO.	Head of OMU / Head of Public Protection & SPO	Completed
5.41	Risk management plans should be current and comprehensive covering risk management in open conditions and for release. (Error! Reference source not found.)	Agreed	The OASys risk management plan and sentence plans are updated within 12 weeks of a prisoner being in open conditions and prior to ROTL, to ensure all risk management plans address the specific risk of the prisoner. The sentence plan and risk management plan also addresses the objective for ROTL and purposeful activity. Case administrators and OSs notify OMs of a prisoner's arrival and the requirement of an updated OASys. An escalation process is in place to report failures and delays to a prisoner's progress.	Head of OMU / Head of Public Protection & SPO	Completed
5.42	All MAPPA prisoners should have their level set prior to release. (Error! Reference source not found.)	Agreed	The Public Protection team now notify OMs six months prior to a prisoner's release / parole date in order to obtain details of the Multi-Agency Publication Protection level.	Head of OMU / Head of Public Protection & SPO	Completed
	Reintegration planning				
5.43	All prisoners should have their resettlement needs assessed	Agreed	Shelter (commissioned to provide resettlement services) have a 90% target of ensuring prisoners are assessed 12 weeks prior to their release. A process is now in place whereby the OMU	Head of Reducing Reoffending /	March 2018

	<p>at least 12 weeks before release, and any outstanding concerns should be met.</p> <p>(Error! Reference source not found.)</p>		<p>notifies Shelter at the earliest stage if a prisoner is eligible for release, this process is currently being monitored to ensure it is working effectively.</p> <p>The resettlement worker conducts an assessment with the prisoner and discusses any outstanding concerns. A prisoner drop in session has been introduced aimed at reassuring prisoners, offering them advice and guidance to those not near the 12 week pre-release. Prisoners currently have access to workshops covering topics such as accommodation, employability and budgeting.</p> <p>HMPPS has agreed changes to CRC contracts to reflect more accurately the fixed costs of delivering services to prisoners, and this will enable providers to focus on the delivery of core operational services. HMPPS recognises though, the concerns that have been identified about aspects of the probation services, and is doing further work to consider improvements to the delivery of those services, including specific work on improving resettlement planning processes.</p>	<p>Community Rehabilitation Company (CRC) /</p> <p>HM Prison & Probation Service (HMPPS)</p>	<p>Ongoing</p>
5.44	<p>Assessments should make use of all forms of information.</p> <p>(Error! Reference source not found.)</p>	Agreed	<p>Meetings are held between OMU and Shelter to discuss public protection and accommodation issues that may or may not have been confirmed, this process is currently being monitored to ensure it is working effectively. A formalised process has been implemented to ensure assessments make use of all forms of information.</p>	<p>Head of Reducing Reoffending</p>	<p>March 2018</p>
5.45	<p>The work of the CRC should be closely aligned with the OMU. (Error! Reference source not found.)</p>	Agreed	<p>OMU representative are present at the 'Through The Gate' meetings with the CRC and Shelter, thus ensuring close engagement.</p> <p>HMPPS acknowledges that CRCs and prison offender management staff should work closely together to effectively meet a prisoner's resettlement needs. HMPPS vision is for an end-to-end integrated planning process that will incorporate early-days resettlement screening with sentence and pre-release planning and delivery.</p>	<p>Head of OMU /</p> <p>HMPPS</p>	<p>Completed and ongoing</p>

5.46	Senior managers should collect and analyse information on the number of prisoners who on release enter education, employment or training to support future service improvements. (Error! Reference source not found.)	Agreed	This action has been completed by the Reducing Reoffending team. HMPPS are introducing enhanced measures of resettlement to include the recording of employment and accommodation at the start and end of the sentence and at the end of the licence supervision period. HMPPS aims to include this in future publications, for both CRCs and the National Probation Service, once data collection has bedded in.	Head of Reducing Reoffending / HMPPS	Completed and ongoing
5.47	National Career Service managers should conduct a searching review of the effectiveness of skills action plans to inform further improvements. (Error! Reference source not found.)	Agreed	This action was carried out and a meeting was held in 2017 to discuss improvements. However, a new service provider is due to take over. HMP North Sea Camp's management team will take this forward further in terms of making improvements once notified of the new provider.	Head of Reducing Reoffending	June 2018
5.48	The prison should do more to understand who does not receive visits and why, and support men's links with the outside world. (Error! Reference source not found.)	Agreed	Ormiston Families partnership with Lincolnshire Action Trust (LAT) have become HMP North Sea Camp's new family services provider (since October 2017) who will be conducting this work in form of a survey. LAT is looking at the issue of who does not receive visits and why and will work to address this. All prisoners are eligible for ROTL and it is through this process they are supported in terms of their links with the outside world. The Jubilee Unit provides a supportive environment whilst prisoners adjust to the world outside.	Head of Security / Lincolnshire Action Trust	February 2018
5.49	Family days should be appropriately resourced. (Error! Reference source not found.)	Agreed	The family services contract with Ormiston Families provides for family support workers and a support manager. A 'Family Days' programme is now in place and is appropriately resourced.	Head of Security	Completed

Recommendations	
Agreed	42

Partly Agreed	5
Not Agreed	2
Total	49